# HEADLINER



Network Cable Systems, Omaha Works

August 1993



Flashback to the early days ▶ This Omaha Works photo, taken on October 8, 1958, shows the monorail system in Building 30 that was used to move giant crossbar frames to work stations for cabling purposes. Today the shop looks quite different from the days when crossbar frames were a mainstay of Works operations. Employees and their families will have a chance to see just how much we've changed by attending the Omaha Works' 35th anniversary open house on Sunday afternoon, Sept. 12. An agenda for activities leading up to and including the open house can be found on Page 6.

# Help targeted for flood victims and customers

Local AT&T employees are responding to the devastation caused by the Great Flood of '93 with monetary donations to flood victims and service to our customers.

A collection conducted jointly by both IBEW locals and the Cornhusker Pioneers raised \$1,937.75 among Omaha Works employees. Money donated from the Pioneer Charitable Fund brought the grand total collected to \$3,000.

The money was given to the Salvation Army to be used in the assistance of Nebraska and Iowa flood victims.

Meanwhile, the Works' customer service organization along with Network Systems sales and field support staffs have rallied in support of customers' special needs in flooded areas.

Connie Schmidt, manager of customer service and material support, said that preliminary contacts with customers so far indicate that cabinets, outside plant products, central office equipment and cable and wire products will be

HEADLINER

The Headliner is an internal publication of the Omaha Works, produced monthly by the public relations department. It is printed by the Works print shop.

Your comments and suggestions are welcome and should be directed to:

Linda Ryan, Editor Ext. 3795.

The next issue will be published on Sept. 8, 1993. All news items should be in to the PR office by no later than 9 a.m. Monday, Aug. 23, 1993.

needed to replace flood-damaged goods.

However, the extent and specifics of any orders will not be known until customers "have the opportunity to go out and assess damage and find out exactly what they're going to need."

Schmidt added that major customers in flooded areas have been given contact lists of Works personnel to call for emergency service.

Network Cable Systems sales representatives Marlene Sedlacek and Jeff Gamble have made several trips to flooded areas such as Des Moines and St. Louis in order to "have a presence there for our customers and to support our AT&T groups," Sedlacek said.

They have been meeting with major customers and with AT&T's Customer Support and Operations (CS&O, an installation group), Global Business Communications Systems (GBCS) and distributors.

Both AT&T Bell Laboratories and the Network Cable Systems Field Support organization (including Wade Phillips and Vern Larson based at the Works) are lending technical support to the sales reps.

Citing potential damage from flood water residue and corrosion,
Sedlacek pointed out that customers need assistance in evaluating AT&T products that have been under water.

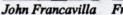
A full assessment of damage can be made once the flood waters recede, she said. But armed with the technical input from the Labs and the field support group "we now have the documentation to consult with customers and offer advice."

## Promotion, appointments announced

The following promotion and appointments were recently announced and were effective on July 15, 1993:

John Francavilla has been promoted from a senior technical associate (STA) to member of the







Fred Cottone



Kevin Ramplin



Jeff Nielson

technical staff--Level I (MTSI), in IBU 221, protection products engineering. He reports to Cheryl Cincetti.

Kevin Ramplin has been appointed to member of the technical staff (MTS) from MTSI, reporting to Steve Alloway in IBU 226, central office products operations.

Fred Cottone has been appointed to MTS from MTSI, reporting to Rhett Zeplin in IBU 24A, plant engineering

Jeff Nielson has been appointed to MTS from MTSI in IBU 224, customer premises engineering. He reports to George Parkerson.

## Works keeps ISO 9002 registration

The Omaha Works has been granted a continuation of ISO 9002 registration, after a surveillance audit was conducted July 20 through 22 by Lloyd's Register Quality Assurance Ltd. (LRQA).

However, LRQA did not recommend the Works for registration to

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(Continued from previous page) ISO 9001 following an on-site inspection July 19 through 23. ISO 9001 and 9002 share 18 of 20 common elements, but ISO 9001 includes additional elements on design and after-sales service.

The surveillance audit was the first to be done since the Works gained ISO 9002 registration in February this year.

Auditors checked to make sure that our quality system is being maintained and functioning effectively, and looked at corrective action that has been taken since the first ISO audit in December 1992.

Five of six non-conformance notes issued in December were judged to have had appropriate corrective actions taken, but a sixth non-conformance note continues. It pertains to the correct method for disposing of outdated documentation material in the chemical lab. Auditors determined that proper disposal of material is being made but that documentation is incomplete.

Also, the auditors issued a new non-conformance note pertaining to

the use of unauthorized documents (crib sheets) in several areas.

Another surveillance audit will be conducted six months from now, when the audit team will check corrective action taken on the existing non-compliance notes. LRQA also has stated the next audit will include a close look at EW&C insulate, injection molding and cabinets.

Meanwhile, the LRQA did not recommend the Works for ISO 9001 registration because of non-compliance notes that were issued at AT&T Bell Laboratories facilities in Atlanta, Ga., and Whippany, Middletown and Chester, N.J.

The Labs facilities were inspected as part of the application for ISO 9001 registration. No non-compliance notes were issued during the ISO 9001 on-site inspection at the Omaha Works.

Audits on corrective actions will be done in October at Whippany and Atlanta Labs sites. The Omaha Works and the Labs seek to achieve ISO 9001 registration by the end of 1993.

# Views sought on forming women's group

Women who are employees of AT&T's Omaha Works will be sent surveys this month asking them to indicate their interest in the formation of a women's group at the plant.

The group would focus on women's issues in the work place, excluding issues of a contractual nature. The survey will ask women to indicate whether they favor forming a women's group, and particular issues they would like to see addressed, said Gail Merrick of the human resources organization.

In response to a growing interest already indicated for such a group, a preliminary organizational meeting open to all Works employees was held late last month. At that meeting it was decided to survey Omaha Works women about their views.

Survey responses will help to determine if and how a group focusing on women's issues would be formally established. One possible outcome, said Merrick, is that a group would form as a chapter of the corporate-wide Women of AT&T organization.

# Stinson named to Alliance directing board

Cid Stinson, a member of the Employee Resource Center (ERC) staff and president of the local chapter of the Alliance of Black Telecommunications Employees of AT&T, has been appointed to the Alliance's national board of directors.

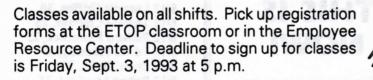
As the board's central region director, Stinson will serve as liaison between the board and the 10 Alliance chapters within the region.

Besides in Omaha, those chapters function in Cleveland, Cincinnati, Columbus (Ohio), Denver, Oklahoma City, Detroit, Chicago, Kansas City

(Continued on next page)

## ETOP Computer Classroom

Fall 1993 schedule Sept. 13 - Nov. 15



Choose from the following classes:

Advanced printshop (updated version). 5 weeks.

Software variety (typing tutor; news of the past; calendar creator; recipes for Windows). 5 weeks.

Quicken with Turbo Tax (this is *not* a tax preparation or tax law course). Beginners' awareness or equivalent required. 10 weeks.

Beginners' awareness with Windows 3.1. 10 weeks.

(Continued from previous page) and St. Louis.

His term on the board runs through

## Let's go bowling Friday afternoon

Team signup is under way for the Friday Afternoon Mixed Bowling League. League play is at 4:30 p.m. on Fridays at Western Bowl.

A team consists of three members: two women/one man or two men/one woman. Interested bowlers may sign up as a team, or individually and be assigned to a team.

A league meeting will be held Aug. 20 at 4:30 p.m. at the Western Bowl. For more information, contact Kathe Scott, Ext. 3323; Tim O'Connor, Ext. 3727; or Gene Bowman, Ext. 3887.

## Tech-pro Golf Outing slated for Sept. 10

Attention all golfers: Save some vacation time and participate in the

annual Tech-Pro Golf Outing to be held this year at Shoreline Golf Course in Carter Lake, Ia., on Friday, Sept. 10. Shotgun start at 12:30 p.m.

A fee of \$37 includes 18 holes of golf, cart, dinner, refreshments and

You have until Sept. 1 to sign up. To make reservations and state dinner entree choice, contact one of the following:

Steve Bales, Ext. 3303; Art Clausen, 3807; Jesse Flohr, 3752; Gary Hacker, 3304; Terry Kamino, 3788; Cliff Richardson, 4678; or Clarion Zoucha, 3473.

## Jackson runs on winning team

Willie Jackson of IBU 237 made a fine showing at the Corporate National Track Meet held last month in Seattle, Wash.

He won the 200-meter dash qualifying round, beating out a previous two-time winner of the event who represented General Electric. Jackson won the round with a time of 19.27 seconds.

The win qualified Jackson to run with the AT&T team that eventually went on to win the sprint relay event at the meet.

## **Employees mark** August service anniversaries

The following employees are celebrating milestone service anniversaries during August. The anniversary date is listed first, with service years given after the name.

8/1 Richard Barry, 10

8/1 James Pabian, 25 8/3 Sharon Baumgard, 25

8/4 Jim Williams, 35

8/4 James Andrews, 35

8/4 Eugene Wolski, 35

8/4 Larry Duros, 35

8/5 Bob Andersen, 25

8/5 Jerald Mallory, 35

8/5 Julia Wacker, 30

8/5 James Allen, 25

8/6 David Hitchcock, 10

8/6 Loren Simonson, 30

8/8 Richard Scott, 35

8/8 Gary O'Connor, 35

8/8 Anita Hansen, 10

8/8 Mary Sanchez, 10

8/8 Don Trapp, 10

8/8 Neil Nuzum, 5

8/8 Frank Smith, 10

8/10 Elaine Koch, 20

8/11 Douglas Study, 35

8/11 Robert Latimer, 35

8/11 Gary Blohm, 35

8/12 Robert Madison, 30

8/12 Lucretia Griffen, 30

8/12 Thomas Crabtree, 25

8/12 Richard Krambeck, 25

8/12 Edwin Palensky, 25

8/12 Ernest Belik, 30

8/12 Robert Mayfield, 25

8/13 Geneva Stewart, 25

8/13 Harold Dickman, 30

8/13 Robert Johnson, 35

8/13 Beverly Opfer, 25

8/14 Raymond Mason, 25

8/15 Sondra Wilson, 25

8/15 Jeanette Elliott, 30

8/18 Helen James, 25

8/18 Keith Ostrand, 35

8/19 Donald Trimble, 30

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Ed Sullivan Bomb shelters Elvis

**Bobbysox** 

Roseanne Free trade Public Enemy Reeboks & Nikes

## THIS IS

The HEADLINER asks you to send in your recollections of the way things were AT THE OMAHA WORKS in the late '50s, '60s, '70s and '80s. For example: We used to keep large inventories; not today with JIT. Or, smoking used to be allowed in indoor break areas; not anymore, etc. If response is sufficient, your comments will be featured in the September Headliner. Send your nostalgia tidbits stating the way things were and how they've changed (including your name, dept. and phone number) to: Then & Now, Public Relations, Dept. 206.

8/24 Tony Coffman, 15

8/25 Harold Cook, 35

8/25 Charles Gerhard, 35

8/25 Diane Ellsworth, 10

8/26 Joseph Sharpnack, 25

8/25 Julia Nodskov, 10

8/26 Daniel Rogers, 15

8/26 Dennis Sage, 25

(Continued from previous page)

8/19 Daniel Hegarty, 35

8/20 Masako Scharton, 25

8/20 Leslie Wigg, 30

8/20 David Stang, 25

8/20 Diane Bonacci, 10

8/20 Marvel Thiel, 10

8/21 Adeline Novacek, 20

8/22 Willie Williams, 30

8/22 Marion Doane, 15

## 8/26 Bessie Chrastil, 25 8/26 Gary Siebe, 25

READERS' FORUM

convey our thanks to your employees by presenting the certificates on our behalf.

Ralph Grieco
Assistant vice-president
Product planning & contracting
BellSouth Telecommunications

## Hurricane Andrew help appreciated

We recently received the following letter of appreciation from Ralph Grieco of BellSouth. Enclosed was a plaque with the BellSouth logo and an inscription that reads in part, "Certificate of appreciation presented to AT&T-CRC in recognition of your outstanding support to BellSouth Telecommunications during Hurricane Andrew. Thank you not only for your assistance, but for going 'above and beyond' the call of duty."

Although we have the privilege of being the direct interface to BellSouth, it was you and your people working around the clock, seven days a week that enabled AT&T to perform when this unfortunate opportunity came to us.

I want to share in the joy we feel at this customer's recognition of our efforts. I'm sure you will pass the good news to all of the members of your team.

Again, thank you for your support of our efforts on behalf of BellSouth. Ike Hallman Southeastern zone manager Customer Response Center

Customer Response Center AT&T Network Systems

Please accept the enclosed plaque and certificate(s) as a token of BellSouth's appreciation for the outstanding assistance given us in the aftermath of Hurricane Andrew.

Your prompt efforts enabled BellSouth to quickly restore service to thousands of customers affected by this disaster.

May we ask you to please formally

## "We Can Help" has banner year

The Cornhusker Pioneers "We Can Help" aluminum can recycling committee is proud to announce that we have had a banner year.

We Can Help raised \$1,530.78 in the year ending June 30, 1993. This is a big increase over the previous two years when \$944.62 was raised in the year ending June 30, 1992, and \$687.92 was raised in the year ending June 30, 1991.

Our thanks go to all employees who put cans in the drums provided at work.

A special thanks to those of you who bring in cans from home and put them in the orange, wooden bins near the building entrances.

Keep up the good work! Al Dusek, chairman We Can Help

If you have comments to share with other Headliner readers, put your thoughts in writing. You must sign your name and give your department/IBU and daytime phone number. The right is reserved to edit all submissions for space and clarity. Address comments to:

Readers' Forum Public Relations, Dept. 206 8/27 Michael Lewis, 35 8/28 Diane Keller, 10 8/28 Gary Reimers, 30 8/29 Karolyn Allen, 5

8/29 Casia Perry, 25

8/29 James Chaloupka, 25

## Product quality earns 'A' grade

Quality Assurance has awarded the following IBUs the grade of "A" for their product quality achievements for the July rating period. They are listed by IBU manager and/or number:

**Bob Wustrack, 228--710** connectors; 700-type connectors; 105 cable terminals.

Steve Alloway, 226--DSX; 11-type cable stubs; 78, 89, 112 connector blocks.

George Parkerson, 223--110 wiring blocks; 66 connector blocks.

Steve Condra, 23H--76 and 108 terminal blocks.

Gary Epp, 250--plenum/lan cable; ground wire.

## UNO athletic tickets for sale

Buy a UNO Athletic Ticket Book and you will have tickets to various Maverick and Lady Maverick events.

Each book contains 15 adult tickets and/or 30 student (K-12) tickets good for regular season home events--football, volleyball, men's and women's basketball, wrestling and softball.

The book of tickets, a \$75 value, costs \$25. You may buy a book at the WEOMA office or from George Schabloske, Ext. 3235.

## Recent retirements

Two employees are the most recent to retire from the Omaha Works. They are Peggy Etherington, who retired after 24 years of service, and Manuel Alvarado, who retired with 23 years of service.■

# We're gonna have a blast!



at the Omaha Works. The celebration will be capped with an open house for employees and their families on Sunday, Sept. 12. Below is a schedule of events you won't want to miss!

## Wednesday, Thursday, Friday Sept. 8 - 10

✓ARA cafeteria services moved to courtyard. Picnic tables and tents provided. (Vending services still available.)

✓ Jellybean count. Guess how many beans in the jar and win a free lunch once a month for a year.

✔Hot air balloon ride contest. Tickets will be issued that can be placed in barrel for drawing to win a ride in a hot air balloon Sunday, Sept. 12. Three winners per day selected.

✓ 1st & 2nd shifts: Lunch and dinner selections at discount prices. Different entertainment outdoors each day during meal periods.

Friday only, 3rd shift: Free breakfast for employees, complete with entertainment.

## Saturday, Sept. 11

✓ Balloon Glow. Spotlights on hot air balloons (lots of them!) displayed in evening hours on the Works front lawn. General public welcome to stop by.

## Sunday, Sept. 12

✓ Morning: Hot air balloon lift-off. Nine balloon drawing winners and one guest each will be on board for free rides. ✓Afternoon: Open house from noon to 6 p.m. for employees and their families. Parking at all employee parking lots. Enter by front lobby. Trams will bring guests to front from Buildings 30 and 50 parking lots.

## Open house attractions

- ✓ Las Vegas stage shows at 1, 3 and 5 p.m.
- ✓ Free hotdogs, chips and beverages.
- ✓Shops and offices open for touring.
- ✔Pioneers, WEOMA Club displays set up in main cafeteria.
- ✓Premiere of "Manufacturing for Excellence" video program in Works auditorium.
- ✓Water barrel fights, Building 30 dock
- ✓Antique and custom cars displayed in front of Building 20.
- ✓ Face painting and clowns.
- Mementos for everyone.

# Whether child or adult, pedestrian must play it safe

(If your name appears somewhere in this article, call Ext. 3583 or Ext. 3415 to claim a \$40 gift certificate to one of six popular local restaurants. The names of two employees are featured.)

Most people imagine horrible crash scenes of twisted metal when they think of motor vehicle

accidents, but the pedestrian often is an overlooked . factor in many cases.

Pedestrians are at risk near traffic because they are unprotected. Each year about 7,000 pedestrians are killed, according to the National Safety Council, and another 50,000 suffer disabling injuries.

Of those killed, children and older adults are most vulnerable to pedestrian accidents. People 55 and older have the highest death rate, while children under the age of 14 account for about one-third of all pedestrian deaths and injuries.

During some part of the daily routine, everyone is a pedestrian: going to school or work, walking to parked cars, going shopping, or engaging in recreational activities. Rules on foot

Because a hazardous situation exists whenever foot traffic and vehicular traffic mix, the National Safety Council offers the following safety advice for pedestrians:

Never assume that vehicles will stop according to traffic signals or by law. Look left, right and left again

before you cross, even if
you have the "walk" sign.
Deven if you have the
right of way, don't
challenge traffic.
In a corner or
turning situation, a good
tactic is to establish eye
contact with David
Moore the vehicle

The message "don't drink and walk" is just as valid for pedestri-

ans as "don't drink and drive" is for motorists. About 25 percent of pedestrian traffic deaths involve alcohol impairment on the part of the pedestrian with no alcohol impairment on the part of the driver.

driver.

Call a cab or provide a ride home for an alcohol-impaired driver, rather than letting him or her become an alcohol-impaired pedestrian.

Walk facing traffic so you can see approaching vehicles in rural areas or

where there are no sidewalks. Move to the side of the road to let traffic pass.

Wear bright or fluorescent clothing during the day, and carry a lighted flashlight and wear clothing trimmed with retro-reflective material at night.

## Look before crossing

Teach children how to be safe and responsible pedestrians Robert Selvig. Choose play areas away from traffic and teach youngsters to stay off the streets.

Preschool children should be taught to cross the street with an older person who knows how to cross. Older children should be taught to stop at the edge of a curb and look left, right and left again before crossing.

Elementary school-age children tend to dart into residential area streets. Since children may cross at mid-block, it is realistic to teach them how to do so as safely as possible.

Children also should be encouraged to be particularly careful when boarding and leaving school buses. By law, all vehicles must come to a stop for a stopped school bus. Still, children should not rely on vehicles to stop.

## Open House Volunteers Needed

A couple of hours of your time is all that will be needed at the Omaha Works 35th anniversary open house on Sunday, Sept. 12. Still needed are hosts/hostesses; people to direct pedestrian traffic; greeters at entrances and exits; cake and punch servers.

Interested? Call Bob Miller in the WEOMA/Pioneer office on Ext. 3564.



## **CLASSIFIED ADS**

Classified ad deadline for the next monthly issue (Sept. 8) is at 7 a.m. Tuesday, Aug. 24, 1993. Submit Headliner ads in the Employee Activities Mall.

#### WANTED

Wanted by mid-Sept., Golden Retriever puppy, female, 8-10 weeks old, purebred, papers not necessary. 733-7629 evenings.

Two (2) Liza Minelli tickets. 895-5222.

Buying old clocks, working or non-working. 733-3805.

#### FOR SALE

### **APPLIANCES**

WINDOW AIR CONDITIONER: GE, 10,200 BTU, 110V, used 3 summers. 553-5269..

1992 WHIRLPOOL GAS DRYER: heavy-duty, \$185. 895-3662.

PHILCO REFRIGERATOR: \$75. 553-5269.

#### HOME FURNISHINGS

SOFA: by Sherill, excellent condition, near new, shades of navy, blue and tan, BEAUTY FOLD BEDS: (2) aluminum with mattress, never been used, QUARTZ OSCILLATING HEATER: 896-2678.

WATERBED: full size, soft side, does not require a heater, asking \$125. If interested leave message on 390-9954.

WATERBED MATTRESSES: (2) super single, good condition. 391-6906.

SWIVEL ROCKER: dark brown, BEIGE CHAIR: MASTERCRAFT SOFA: brown & tan, FLOWERED SOFA: gold, beige, CARPET & PAD: approx 13' x 26' x 2, hallway approx. 15' long. 1-721-9315 after 5 p.m. or leave message Fremont, NE.

MOVING SALE: OAK, HANDMADE BUTCHER-BLOCK TABLE (4" thick) with (4) matching chairs, 42" round top, no leaves, medium walnut stain, Herculon on chair seats and backs, contemporary styling, great for kitchen or rec room, EXTRA-LONG LIVING ROOM COUCH: with matching recliner & swivel rocker, not new but in good condition, misc. BAKER'S STAND, STACK TABLES, BRASS/GLASS CURIO STAND. Evenings 895-8747.

#### **MISCELLANEOUS**

SPACE HEATER: Iner-Therm 7 ft liquid filled, \$25. 895-5222.

20" BMX: \$25, 26" 10-speed, \$30, KIDS SCOOTER: hand brakes, \$15.

BICYCLE: girl's 20", \$15, SCOOTER: \$15, SEARS ROWING MACHINE: multi-station, like new, make offer. 339-5405.

PIONEER REEL TO REEL: 4-track, 2 channel, plays 10 1/2" & 7" reels, many extra tapes. 339-4740.

TREADMILL: oak frame, 1 1/2 hp motor like new, PRECOR STAIR STEPPER: computerized, PRECOR ROWING MACHINE: digital readout. 339-4740.

SWING SET: two swings, glider, good condition, \$20. 896-2307 after 4 p.m.

#### VEHICLES

1991 CAMARO: teil 5.0, 5-speed, 20K, T-top, tinted windows, air, p/locks, AM/FM/TAPE, rear window defogger, \$10,000 or best offer. 334-5696 leave message.

1979 BONNEVILLE BROUGHAM: V-8, white with tan interior, 4-dr, PS/PB/AC/PW/PD tilt wheel, stereo, automatic, "new items" front tires, brake rotors, shocks, exhaust, radiator, antifreeze, water pump, belts, hoses, fresh tune-up & oil change, trailer hitch & heavy duty springs, \$700. 330-5075 call between 8 a.m. & 2 p.m.

1979 COACHMAN MINI MOTORHOME: loaded, 24', low miles, very good condition. 332-4197. 1976 CHRYSLER CORDOBA: 17,000 actual miles, mint condition, \$4,300. 733-7510.

BLACK CJ5 SOFT-TOP FAST BACK: with doors, good condition, \$300. 553-5441.

1986 CELEBRITY: high miles but nice, cold air, \$1900. 391-7601.

1990 FORD F150 XLT LARIAT: 2-wd, 4.9L, 5-speed, air, black, 18,500 miles. \$8,800 or best offer. 333-0170.

#### PARTS AND ACCESSORIES

CARTOP LUGGAGE CARRIER: fully enclosed, 15.5 cubic feet, hard shell carrier with all hardware and instructions, \$30. 592-5552 after 5 p.m. Papillion.

## **Deadline** extended

to sign up for a trip to

## Branson, Missouri

Oct. 28-31

Space is still available on a second bus chartered for the WEOMA/Pioneer fall excursion to Branson, Mo. Schedule includes 6 big shows (Wayne Newton, Shoju Tabuci, more!). \$50 non-refundable deposit required. For full details and prices call:

Ron Thomas World Travel 733-0167