

# The HEADLINER



A newsletter of the Omaha Works of Network Cable Systems published twice monthly

November 11, 1992



Photo by Steve Miller

## It's a busy season for Pioneers

The Telephone Pioneers rely on Life Member Pioneer partners to get the job done. Here, Life Member partners work behind the scenes at the Nov. 3 Pioneer bake sale, wrapping baked goods for the annual fundraiser. The sale was coordinated by Dee Kelly. Pioneer Partners helping out included (from left) Doris Raasch, Dona Hanner, Life Member Ed Allen and his wife, Glenda Allen, Doris Woods, Betty Rule and Betty Golmanavich. More on upcoming Pioneer projects on page 4.

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Also in this issue, Q's and A's from Jay's October employee meeting, *This 'n' That* and an employee survey of the annual company picnic.

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# This 'n' That

by Linda Enterline

There are two sure things in life—death and taxes. The only thing is, death doesn't get worse with every session of Congress....But seriously, folks, it'll be interesting to see how we do with Clinton and the Democrats in '93...In the meantime, seems we're all trying to keep warm on these cold mornings and stay healthy...Speaking of staying healthy, I've already been through two rounds of antibiotics to fight some awful virus and am still making all these coughy noises. My doctor is considering signing me up for his frequent visitor mileage-plus program....Anyway, enough about me. AT&T's medical organization is contributing to everyone's efforts to stay well by offering **free flu shots** to all employees. The program continues through this Friday, Nov. 13. Check your letter for details...Need your opinion. Could we use an updated phone directory? I don't care what anyone says. We should have a new phone directory every five years, whether we need it or not!...Now that I have that off my chest, you'll want to give yourselves a big hand for contributing so generously again this year to the Pioneer Food Drive. Thanks to chair **Dennis Karloff** and his team. Feeding the needy and homeless is also what the Pioneers are doing for their fifth annual **Turkeyfest**. Giving thanks by volunteering on a holiday can do your heart a world of good...Omaha Works employee pledges to the **United Way/CHAD** campaign in 1993 total \$304,850. New money: \$11,800. Retiree contributions are up over 15 percent. More in the next **Headliner**. Outstanding job, everyone. Thanks to you, it works....Hate to sound like a broken record, but you won't want to forget to take care of your Benefit Decisions '93 business by this Friday, Nov. 13. The company's really strict on the deadline. Spare yourself the headache. Just do it!...The nominating committee for the **WEOMA Club** has announced their slate of new officers for 1993. They are: President, **Jerry Fitzgerald**; Vice President, **Dennis Karloff**; Treasurer, **Anna Applegate**; Assistant Treasurer, **Annette Eggert** and Directors **Ethel Payton** and **Bill Fleming**...Somebody called from the shop about our use of the word **borgasmord** in the latest issue of this column. Seems this reader couldn't find **borgasmord** in the dictionary. Of course not. There's no such word. Well, not a recognized one, anyway. Here's the story. I'm in the baby boomer generation who cut their teeth on the TV advertising of the late sixties. (As **Ross Perot** says: "Stick with me, here.") Anyway, an award-winning lunchmeat ad in about 1968 featured a cutsey red-headed kid trying to say **smorgasbord**. The result: **borgasmord**. I don't know how much bologna it sold, but the ad sure left an impression on me! Thanks to the reader who called. You can't get by with much around here...Congrats to the **Atlanta Works**, celebrating 20 years in operation with a giant bash on Sunday, Nov. 15...Remember the **ISO audit** starting the week of Nov. 30...Here's a final thought for today before I take off...Always do right. This will gratify some people and astonish the rest. **Happy days!** I am outta here. ■





Photo by Linda Ryan

**A BETTER WAY...** Team members Vera Velez-Thoms (from left), Terry Latimer, Jim Hardick and Tom Furst don't settle for the status quo. A better way to change inks on the plenum insulating line (pictured) saves the Works money. Not pictured are Jackie Larkin and Gene Wolski.

## Hose switch results in savings

Isn't it amazing how you can perform a seemingly inconsequential task every day for months, then one day you hit on a much better way to get the job done?

That's what happened on a plenum insulating line operation, resulting in an improvement that now saves the Omaha Works nearly \$53,000 a year.

Members of an Omaha Teamworks Idea Process team turned in the cost-saving idea on how to make double ink changes on the plenum insulating lines without generating scrap in the process.

Team member Terry Latimer, a plenum ink attendant, came up with the plan which his teammates supported. When it came time to change the top coater and band marker colors on a plenum insulating line (for example, red and blue), he used to drain the pots holding each of the two colors and clean them. Then, switching the colors that had been in the pots, he would pour new ink colors (blue, red).

"It could take anywhere from eight to 15 minutes" to complete the process, Latimer said. Mean-

while, an estimated 10,000 to 20,000 feet of plenum scrap could result until the proper ink colors were in place.

Latimer's plan was to simply switch the two hoses that feed the inks to either the top coater or band marker equipment. Now there is no need to drain and clean pots and change ink colors. The two inks are merely redirected from their receptacles by clamping on each hose to the opposite inking process. Most important, Latimer said, is that now there's virtually no scrap, which accounts for the sizable savings to the company.

Team leader Vera Velez-Thoms said that the Teamworks group has submitted several successful suggestions. Like the one on the plenum inking process, their ideas tend to focus on routine procedures.

"We might see a process that's always been done a certain way, but there's no logic to it," she explained. The team takes that as a cue that there's a better way to get the job done, and focuses on improvements.

Besides Velez-Thoms and

Latimer, the other team members are Tom Furst, Jim Hardick, Jackie Larkin and Gene Wolski.—Linda Ryan

### Shelley Anderson oversees Teamworks

The Omaha Teamworks Idea Process program has been temporarily assigned to Shelley Anderson, who will oversee its administration. Anderson assumes responsibilities from Bev Cavanaugh, who has left the company.

Inquiries about the program may be directed to Anderson on Ext. 4672.

Questions about the Teamworks program also may be addressed to Sally Swoboda, who continues as team coordinator on Ext. 3375.

Anderson noted that the Teamworks office has moved to a new location within the training organization's offices on the lower level of Building 20, Room 16C.



## On the cover

# It's a busy season for the Pioneers

The Pioneers are on a roll! Early fall projects which are now completed include the Dress-a-doll and Tree/Crochet Club projects. Upcoming events include the annual fall Food Drive for the Omaha Food Bank and the Nov. 3 Bake Sale. National Pioneer Week activities concluded Nov. 7.

Coming up: The Nov. 19 Book Sale in the auditorium and Turkeyfest, the fifth annual event providing a Thanksgiving dinner for over 1,000 needy and homeless individuals.

Plans for Christmas activities include the annual Salvation Army Bell Ringing campaign and Shut-in Sunday. Look for more details on Pioneer projects in this and upcoming editions of *The Headliner*.

# Pioneer Book Sale

Thurs., Nov. 19  
Auditorium  
6-8:30 a.m.  
10:45 a.m.-12:30 p.m.  
3-4:30 p.m.  
7-8:15 p.m.

**Bring your book donations to the Pioneer office before Nov. 19.**

## September customer report cards are issued

Six IBUs have maintained their outstanding customer ratings during the last rating period. Thanks to everyone responsible for earning these grade A's:

**IBU 214 Dick Cefrey**  
53A cable terminals  
700-type connectors  
105 cable terminals  
N-type cable terminals

**IBU 226 Bob Wustrack**  
DSX  
300-type CO connector  
78, 89 and 112 connector blocks

**IBU 223 Fred Tirschman**  
110 wiring blocks  
110 patch cords  
66 connector blocks

**IBU 212 Steve Condra**  
76 and 108 terminal blocks

**IBU 222 George Parkerson**  
188, 189, 190 and 300  
building entrance protectors  
Plug-in and screw-in protector units

**IBU 254/256 Mack Curbeam and Wayne Anderson**  
Ground wire

## *The* **HEADLINER**

*The HEADLINER* is published twice monthly Wednesdays by the Omaha Works public relations department, and is printed by the Works print shop.

Your comments and story ideas are welcome. Please submit either to these members of the PR staff:

Linda Enterline, ext. 3714  
Linda Ryan, ext. 3795

**Special  
Prices  
for  
Special  
People**

## AT&T Phone Center Sale at the Works

**Wednesday, Nov. 11, 1992  
Auditorium 7 a.m.- 5 p.m.**

The sale will afford all employees the opportunity to buy AT&T equipment at discount prices at a convenient location.

**Employees may attend the phone sale only before or after their shifts, during their normal break times or regular lunch/dinner periods.**

Cash, credit cards and checks accepted.

Products may be purchased for personal use or as gifts as long as the AT&T employee is not being reimbursed for the purchase.  
AT&T ID required.

The next issue of *The Headliner* will be published Wednesday, November 25, 1992. All news items for that issue must be turned into the public relations office **NO LATER THAN 9 A.M. TUESDAY, November 17, 1992**



# AT&T in the news

## AT&T signs fiber optic cable joint venture in Beijing

Beijing, China—AT&T Network Systems has signed a joint venture agreement to form AT&T of Beijing Fiber Optic Cable Co. Ltd. With a total investment of US \$12.6 million, the new joint venture is being formed with a partnership of Beijing Optical Communications Co., Beijing Cable Works and China National Posts and Telecommunications Industry Co.

Located at Lang Jia Yuan, Jian Guo Men Wai in Beijing, the partnership will produce the new generation of LXE Lightpack® fiber optic cable used in various outdoor feeder and distribution telecommunications applications.

Annual production output is planned to be approximately 5000 kilometers (km). To date, more than 7,000 km of this type of cable has been successfully deployed throughout the People's Republic of China.

This joint venture is associated with AT&T Network Cable Systems, one of AT&T Network Systems' six strategic business units. At the signing ceremony, James Carboy, vice president, AT&T Network Cable Systems said, "This joint venture demonstrates AT&T's commitment to the rapid growth of telecommunications throughout China. Working together with our Chinese partners, AT&T will develop advanced fiber optic cable products that respond directly to China's needs."

Mei Wei Cheng, president, AT&T China Inc. said, "The wide use of AT&T fiber optic cables coupled with this joint venture marks the continued cooperation between AT&T and China. It also underscores AT&T's confidence in China's drive to modernize its telecommunications infrastructure."

This new operation is AT&T's third joint venture in China; the two others are AT&T of Shanghai, Ltd. and AT&T of China Ltd. AT&T of Shanghai was established in 1990 to manufacture, market and sell transmission equipment in Asia. AT&T of China was recently formed in Shanghai to produce AT&T's SLC® 120 network access systems.

## AT&T and McCaw Cellular negotiate strategic alliance

As the Headliner went to press, AT&T and McCaw Cellular Communications had announced that they are negotiating a strategic alliance that will involve broad marketing and technological cooperation in wireless communications.

Under the proposed agreement, AT&T will make a \$2 billion investment in new McCaw shares for 19 percent ownership of the cellular services company. AT&T also will purchase British Telecom's shares in McCaw and purchase an option from McCaw that would eventually allow AT&T to acquire voting control of the company. The entire investment is valued at about \$3.8 billion.

"I am excited about the prospect of this alliance," said AT&T Chairman Bob Allen. "It would stimulate more growth in our long-distance business and propel us into the fastest-growing segment of our industry. We respect the value of an entrepreneurial company like McCaw and its importance in pioneering new ideas and bringing them to fruition."

Wireless communications is the fastest growing segment of the telecommunications industry, expanding at the rate of 30 percent to 40 percent a year. It includes cellular telephones, paging and mobile data services.

AT&T Network Systems currently is the largest domestic provider of wireless network equipment; AT&T Consumer Products is establishing a growing presence in cellular telephones and wireless products for consumers; NCR, an AT&T subsidiary, is a competitive force in wireless LANs and other data products; and AT&T EasyLink's global messaging services can be delivered via wireless.

In the agreement being negotiated, AT&T would grant McCaw a long-term license to use the AT&T brand name in marketing wireless services in North America. McCaw would also gain access to AT&T's marketing, sales, customer service and distribution channels, as well as the research and development capabilities of AT&T Bell Laboratories.

Vic Pelson, president of AT&T's Communications Services Group, said, "This alliance with McCaw reflects a commitment to the long-term health of AT&T. We strongly believe that it's necessary for AT&T to have a major position in wireless markets and technologies in the future if we are to remain the world's leading communications company."

McCaw Cellular is the largest cellular service provider in the U.S. and is developing and marketing a range of wireless communications services, including a cellular network that spans the continent and is capable of transmitting voice and data communications.

The alliance with McCaw will speed the development of the first seamless wireless communications network to operate nationwide. A conservative prediction is that 15 percent to 20 percent of Americans will use wireless services by the year 2000. The telecommunications provider who can serve their needs with complete satisfaction has much to gain. That's true not only on the consumer side, but in business.



# OCTOBER'S MEETING WITH JAY

*The following questions and answers are from Jay Carter's meeting with employees on Oct. 15, 1992. The summary was prepared by Sharon Brown and Linda Ryan.*

**QI** Would you explain ISO 9000 further? What is management's commitment? So far, we haven't seen much commitment from management for ISO.

**AI** We are deeply committed to ISO and we have an incredible amount of work to do. It helps to think of ISO this way: "Say what you do, then do what you say."

"Say what you do" means we must document all the work that we do—write it all down. When the auditors come in (the week of Nov. 30), they'll ask, "are you doing what you say?"

Our documentation has not been up to ISO standards, but we've been working on it. For too long and in too many areas we've relied on mental note-keeping as documentation. That's not good for quality. Let's say someone took vacation or moved to another job. How could the next person assuming the job role know exact requirements if it's not documented formally? How could anyone know with certainty the customer's specifications?

Dedicating people to work on documentation since last spring has

(Continued on next page)

## The bigger NCS picture

Network Cable Systems President Jack Bucter, reporting on NCS results for the third quarter, said that September was the best sales month in the recorded history of Network Cable Systems. Continued monthly growth throughout 1992 resulted in September sales of 33% more than our internal targets.

Bucter attributed the successful sales performance to "the continued hard work of sales, marketing and product teams, a gradually recovering economy, and very short-interval sales due to Hurricanes Andrew and Iniki."

He said AT&T's third-quarter results will reflect a

much stronger NCS contribution to the corporation as our measured operating income (MOI) continued to improve, largely the result of cutting costs and expenses and growing revenue in profitable areas.

We made some headway in shipping performance, but it still remains below our goal, Bucter said. Plans to improve overall NCS performance that directly affect the Omaha Works include increasing production capacity in the 110 connector area and, by the end of the year, purchasing another EW&C stranding machine.

September's year-to-date expenses are on target, Bucter noted, but he is concerned that

the month's expenses were somewhat over previous months. "We are not yet at the point where we have world-class cost and expense structures," Bucter cautioned, urging continued tight control on expenses.

Bucter also mentioned the joint marketing agreement announced in late September between NCS and IBM. The agreement calls for IBM to offer AT&T Systemax® PDS unshielded cabling systems in addition to their own shielded wiring system. "This announcement is a major opportunity for us to add to the leadership of our Systemax offering in the structured cabling system market," he said.



# MEETING WITH JAY

been costly. Nothing can be overlooked—things like document control, which pertains to whether or not a layout, for example, is up to date. We didn't bother to (date) stamp so many of our documents and in effect had no control over them.

*It helps to think of ISO this way: "Say what you do, then do what you say."*

We are trying to get all of this in place...we are still very concerned. We may not pass ISO because of inadequate document control.

Another area we're concerned about is calibration. We've not done a good job in this area, too. We have some 3,000 gauges and test sets throughout the plant, but we didn't know where to find half of them. Yet, ISO requirements specify that every so many months we should have been verifying that every gauge still measures accurately.

These "behind the scenes" kinds of things are what we've been doing, which may be why it appears that management has not made a commitment. In addition, the Quality Council (consisting of myself and all of the assistant managers) meets every Monday. We look for "jeopardy items," things that happened during the last week that may cause us a problem with ISO. Once a month, we conduct a full, in-depth review of the 18 items on the ISO checklist.

Now we're focusing on the "do what you say" part. This is where a broader spectrum of employees becomes involved, because you have to know where the manuals are. You must be following the manuals and we must be providing you with proper training to do your job. I'm glad you asked about ISO, because now I'm going to double-check that this is being done, especially on second and third shifts.

We must be together on this. I cannot reiterate enough the importance of everybody clearly understanding our commitment to ISO.

**Q2** This concerns the "good" MOI that we're experiencing right now. Occasionally, toward the end of the year, adjustments come through for something that was overlooked. Do you expect or know of any adjustments this year?

**A2** The good news is that we are doing so well now that even if there were adjustments, our return on assets would still be quite good. We do have somewhat of a cushion right now, but we don't intend to slack up because of it and here's why.

We still have product from over the years that is in inventory in our material distribution centers. We call it "dead stock" because it is obsolete and useless. It costs us dearly to maintain this stock on the books, and our only alternative is to write it down against our earnings. We have an opportunity to do that this year to enhance our balance sheet, so we would rather not bear the additional burden of adjustments at year end if we can avoid it.

Another reason we can't let up now is that we have been investing a significant sum of money back into the Omaha Works. For example, we are completely redoing the 110 connector area, putting in a work cell. In fact, a number of projects are under way to improve work stations in the shops, something we were not in the position to do a year ago.

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# MEETING WITH JAY

**Q3** Are there any new products coming into the plant?

**A3** Understand that most of our new products are not what we truly could call "new." Most are variations of current products. We consider them new because of the development and changes involved. Given that, we try to track each month what percentage of our revenue comes from new products. Right now we are running about 25 percent of our total revenue from items that were new within the last three years. That's a healthy percentage but nothing radically new.

In the cable shop, demand for products is incredible now. We are considering, although I am not saying it will happen, consolidating the metals shop all in Building 30, because we need all the space we can get in Building 50 if EW&C products are to continue to grow. We need to make better use of our space.

Meanwhile, our product managers in Atlanta, Bell Labs and I myself are always on the lookout for new product possibilities. Generally, we focus on the telephone business, because that's the business we know best. Increasingly, however, we are getting into the data communications business because so much of what we make has data applications.

**Q4** Is there any timetable to consolidate the sheet metal shop over in high bay?

**A4** It hasn't been finalized. We set Nov. 1 as a target date to complete an economic feasibility study. As you can well appreciate, consolidation will cost money. We're not just going to move things, but we will want to upgrade our capabilities as well. We're easily talking millions of dollars, and I can't sign off on that. If we've put together a case that supports the economics, then Jack Bucter will sign off on the plan. We anticipate that could happen in November, and then I would like to see the move happen sometime next year.

**Q5** Has the earthquake in Egypt created new business?

**A5** I don't know. We did supply a lot of product there for the Telecom Four project.

(Technical staff member Steve Condra replies:) We have had a few conversations with the telephone company there for whom we make 40-type cabinets. Some damage has been indicated but officials have not yet determined the scope of damage or how they will make replacements. At this point we don't know how we will be affected.

**Q6** Is there any other telephone company large enough to do what we did in Kuwait?

**A6** We'd like to say no, but the truth is that our competitors are quite good. Siemens of Germany, Alcatel of France and Northern Telecom are all top-notch, powerful companies. I think they would have come close to what we were able to do.

It's interesting to note that just five years ago there were probably 10 players in this business. One by one they've either gone bankrupt or were acquired by a larger company. For example, GTE (General Telephone) had its own manufacturing business, the switching side of it being what we bought. Now we sell more product to GTE than we did in the past.

(Continued on next page)



# MEETING WITH JAY

We are fortunate that we are a large company with the experience to "network." That's what our long distance provides, and it's an advantage nobody else has. Anybody can get into manufacturing business, but not everybody has the long distance business to connect it together into a network. GTE realized that, and it's an area in which we excel.

**Q7** A lot of us working in the cable plant are wondering about seven-day coverage. What can you tell us about it?

**A7** Our current situation is that we have a lot of capital invested in our machinery at a time when we have sizable demands from our customers. Therefore, we'd like the machines running as much as possible. We still must decide the best way to do that. Is a seven-day work week, three-shift coverage with people working a considerable amount of overtime the best solution?

On one hand, some welcome the chance to make extra money in overtime hours. On the other hand, I'm concerned that people working too many hours might burn out which may create other problems. For instance, although I cannot prove that they are the result of too much overtime, the accidents in recent months (in the cable plant) are of concern to me. What is the concentration level of someone working 16 hours a day for many days in a row?

*How can we maintain seven-day coverage, fully use our machines and be fair to our people?*

You can see our predicament: How can we maintain seven-day coverage, fully use our machines and be fair to our people? Right now we're trying to look at the issue from all angles and gather input to make the best decision. Gene Saab, is there a timetable for this issue?

(Gene Saab, labor relations manager, responds:) Jim Andry (manufacturing operations director) has asked other bargaining agents about how they are working this issue. We're really trying to get a feel for how people respond to what they do (working long days on overtime) as well as the economics of the situation. There isn't a timetable, but I know the cable shop management wants us to sit down and start talking—there's been enough information gathered where we can at least assess different avenues. There has been no decision beyond that.

**Q8** Would the outcome affect just the Reelex area or is this something that would affect the whole cable plant?

**A8** I think there may be a trial area defined rather than introducing a solution to the whole (cable) building. (Gene Saab:) I haven't had any meetings on it, but conversations with (department manager) Wayne Anderson indicate he would like to try it in Reelex. We're trying to decide collectively what would be best, but it does look as if Reelex would be a trial area.

(Continued on next page)



# MEETING WITH JAY

**Q9** Why look at just packaging (Reelex)? Why not jacking? Right now we're low on wire.

**A9** Our bottlenecks, as I understand it, have been in two areas—where we twist wire and in packaging. If you're saying that's not the case, it's worth noting. But we have been trying to focus on one of the two bottleneck areas I mentioned.

(Gene Saab:) A thing that comes to mind is, if you're talking twisting one could expect an operator to work 12 hours a day.

(Jay Carter:) Twisting is a very physical, demanding job. We have a whole host of issues to consider here. You try to make a decision that's best for everybody, but invariably some won't like it.

All we can do is try our best. At least we're talking to each other (about these issues) now. We need to get opinions out in the open because no one has all the answers. When you have your team meetings I encourage you to get the facts and bring them out.

**Q10** Would you elaborate more on the cellular phone contract with NYNEX?

**A10** One of the really nice growth areas of AT&T Network Systems is the cellular business. We just won two major contracts. One was with NYNEX (which serves) the Northeastern part of the U.S. The other is with Ameritech, (which serves) a five-state central region of the U.S.

There is a new product called "Series Two." It uses digital radio signals instead of analog. It can enhance a cellular company's business because it means that there can be more cellular telephones (in use) with less interference and higher quality results.

You might find it interesting to know that we have come out with an 80E-type cabinet, in which we actually can install some of the cell site equipment and place it out in the field.

Jay's next monthly employee meeting is Tuesday, Nov. 24 at 2:30 p.m. in the auditorium.

Do you have a question or an issue you'd like Jay to address? If you do, fill out this form and return it to Sharon Reimers, Dept. 207.

At his next monthly meeting, I'd like Jay to discuss:

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# The Great American Smokeout Thursday, Nov. 19



# Turkeyfest

Participate in this year's Pioneer Chapter 92/Salvation Army Turkeyfest—an award-winning annual Pioneer tradition. We're cooking 40 turkeys to feed over 1000 needy and homeless people this Thanksgiving. Cook a turkey, dry bread for dressing or help deliver food on Thursday, Nov. 26, 1992.

Turkeys and bread will be provided by the Pioneers for pickup in the east office lot on Monday, Nov. 23.

## ---Sign me up to help!---

For 1992 Turkeyfest, we'll be happy to:

- Cook a turkey
- Dry and cut up bread for dressing
- Deliver meals on Thurs., Nov. 26
- Help in the kitchen from 7:30 a.m. to noon

Name \_\_\_\_\_

Home phone \_\_\_\_\_ Work ext. \_\_\_\_\_ Shift \_\_\_\_\_

Please return this form to the Pioneer Office, Dept. 204. A Pioneer will contact you about your job in making Turkeyfest 1992 the best ever!

# DuRae wins Lotto Bull's \$1,050



Photo by Jan Goodhard

*IN THE KNOW...Taking time to know his safety facts was worth \$1,050 to Lotto Bull winner Michael DuRae.*

Michael DuRae of IBU 223 has become the winner of the second largest Lotto Bull jackpot in the safety contest's history.

He earned a total of \$1,050 in the third week of October by correctly answering two safety-related questions.

The first question was worth \$700: What is the normal breathing rate? The excitement of the moment easily may have increased DuRae's own breathing rate, but he calmly and correctly answered "once every five seconds."

For his second question, DuRae was asked to name the last safety film he viewed at work. His correct identification earned him another \$350.

DuRae said he already has the money put to good use with Christmas gift buying just around the corner.

The largest Lotto Bull award ever presented was \$1,200. Darla Plymale—also of IBU 223 (these folks study their safety facts)—won that jackpot.

Remember...  
Read the LOTTO  
BULL FACT  
SHEET for  
November.  
Be in the know!





## A Note from the ETOP Computer Classroom

Effective **June 1, 1993**, the **ETOP Computer Classroom** will be converting totally to the **WINDOWS** environment. The conventional menu system will no longer be in place.

The classroom will be offering 2 sessions of the Windows 3.1 course before the effective date.

After **June 1, 1993**, the Beginner's Awareness course will be updated to include computer history and the following software applications: Windows 3.1, a Word Processing, Database, and Spreadsheet program.

Make tracks to the  
**WESTERN HERITAGE**  
Museum



### Join today!

It's money well spent.

Call Norma Korff, ext. 3801  
or Rae Cacioppo, ext. 3652

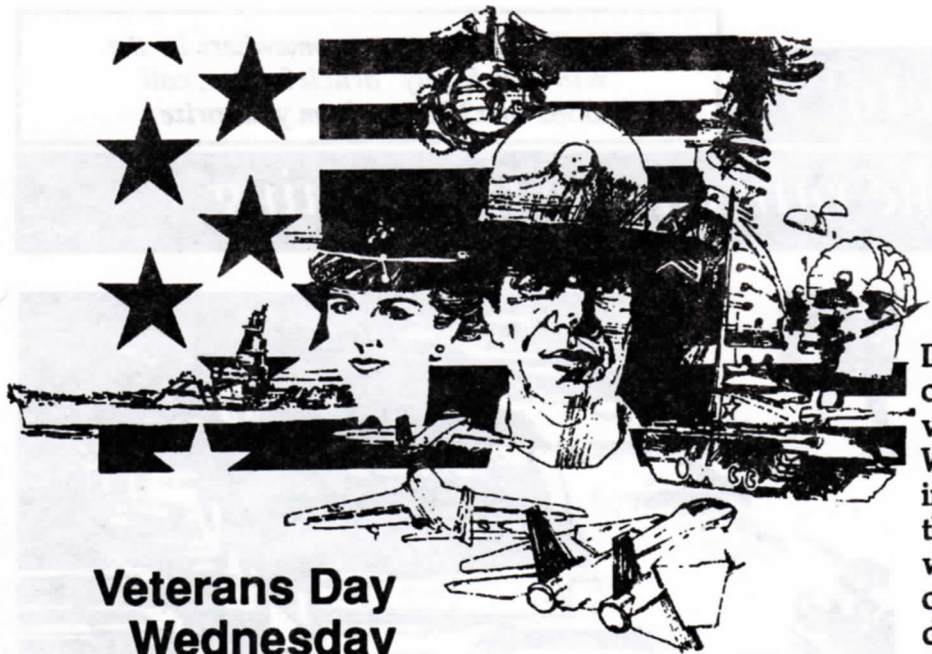
# Thanksgiving at the Pioneer Store



Find delightful items for  
holiday decorating  
—Candleholders, aprons  
Magnets, ceramics

Monday, Wednesday and Friday, 7-8 a.m., 10:30 a.m.-12:30 p.m. and 3-4 p.m. Thursday, 10:30 a.m.-12:30 p.m. and 7-8:30 p.m.  
Friday, 3:30-5 a.m. Closed Tuesday





**Veterans Day  
Wednesday  
November 11**

## November is Veterans Awareness Month

Formerly called Armistice Day, Veterans Day is dedicated to honoring American veterans. Instituted after World War I, the original intent was to commemorate the end of the "war to end all wars." As hostilities ceased on the 11th hour of the 11th day of the 11th month, traditionalists observe a silent memorial at that time.

# Let's go shushing in Colorado!

The Weoma Ski Club has put together a fantastic 4 day, 3 night ski package to Keystone Mountain, Thursday-Sunday, Feb. 4-7. The basic trip includes transportation via Amtrak to Denver, then bus to Keystone from Denver, three nights at the Frostbite condos and three days of lift tickets good on four mountains—all Keystone areas and Arapahoe basin. Night skiing is available at no extra cost plus a wide variety of non-skiing activities to keep everyone more than occupied!

Cost of the trip is \$349 per person, \$274 per person for non-skiers. Boots, skis and poles are available for rental at \$10 per day. A 4-payment plan (three installments remain) allow for easy payment. Only \$50 down reserves your spot. All deposits are non-refundable unless space is resold by you or the club to a standby person. Cancellation penalties are low until Dec. 3.



*AT&T's Art Clausen (left) and Jim Kelly (right) were members of the 1991 Winter Park Weoma Ski Club trip.*

Interested? On first shift, contact Darwin Fager, ext. 3133; Jim Kelly, ext. 3408 or Terese Sakalas, ext. 3353. On second shift, call John Pinkerton, ext. 3185.



## Win with Safety

Does your name appear somewhere in the "Win With Safety" article? If so, call x3583 or x3415 to claim your prize.

# Driving in the rain can be frightening

Losing control of your car on wet pavement is a frightening experience. Unfortunately, it can easily happen unless you take preventive measures.

The National Safety Council says drivers who drive cautiously in rainy conditions reduce their risk of accident and injury from rain-related accidents.

In all sorts of rain, you can prevent skids by driving slowly and carefully, especially on curves. Steer and brake with a light touch. When you need to stop or slow, do not brake hard or lock the wheels and risk a skid, but maintain mild pressure on the brake pedal. If your car has drum brakes, proceed cautiously through deep puddles to avoid saturating the brake linings.

If you do find yourself in a skid, remain calm. ease your foot off the gas and carefully steer in the direction you want the front of the car to go. Avoid using your brakes. This procedure, also known as "steering into the skid," will bring the back end of your car into line with the front.

While skids on wet pavement may be frightening, hydroplaning is completely nerve-wracking. Hydroplaning happens when the water in front of your tires builds up faster than your car's weight can push it out of the way. The water pressure causes your car to rise up and slide on a thin layer of water between your tires and the road. At this point, your Etta Flott car can be completely out of contact with the road and you are in danger of skidding or drifting out of your lane.

To avoid hydroplaning, keep good tread on your tires and replace them when necessary, slow down when roads are wet and stay away from puddles. Try to drive in the tire tracks left by the cars in front of you.



If you find your car hydroplaning, do not brake or turn suddenly. This could easily throw your car into a skid. Ease your foot off the gas until the car slows and you can feel the road again. If you need to brake, do it gently with light pumping actions.

A defensive driver adjusts his or her speed to the wet road conditions in time to avoid having to use any of these measures.







# 1992 Company Picnic Survey

The 1992 Omaha Works picnic committee is looking for your input on this year's September 13 picnic at Peony Park. Your feedback will be used in planning the 1993 picnic.

Please complete the following survey and return it by Tuesday, Nov. 24, 1992, to Jim Williams, Dept. 207.



Thank you.  
The 1992 picnic committee

•Should the Omaha Works continue the annual company picnic? Yes \_\_\_\_\_ No \_\_\_\_\_

Why?

•Did you like the use of a theme for the picnic? Yes \_\_\_\_\_ No \_\_\_\_\_

•What theme would you suggest for the 1993 picnic?

•Were you happy with the facilities at Peony Park? Yes \_\_\_\_\_ No \_\_\_\_\_

Why?

•Where would you like the picnic to be held next year?  
Peony Park \_\_\_\_\_

Elsewhere \_\_\_\_\_

•How important are the rides for the children in your decision to attend the picnic?

Very important \_\_\_\_\_  
Somewhat important \_\_\_\_\_  
Not important \_\_\_\_\_

•What suggestions do you have for food at the 1993 picnic?

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•For the first time, food was included in the ticket price. In your opinion, was the ticket price:

Too high \_\_\_\_\_ Too low \_\_\_\_\_ Just right \_\_\_\_\_

•In terms of ticket price in 1993, would you be willing to pay:

The same as 1992 (\$3 each) \_\_\_\_\_

Higher price for a wider food selection \_\_\_\_\_

•Were you happy with the games, volleyball and other activities sponsored by the company?

Yes \_\_\_\_\_ No \_\_\_\_\_

What suggestions do you have for improvement or changes in these activities?

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•Please provide additional comments about the picnic.

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