



Employee Involvement

Today



July 15
1990
Issue 16

Omaha
Works

All members of the Bldg. 50 sheet metal team joined in a celebration in late June to recognize that IBU 583 has achieved quality certification.

President of Network Cable Systems GREG HUGHES and Omaha's Manufacturing Vice President JR NEWLAND joined in the festivities by praising the achievements of the over 100 employees in the area.

Hughes presented the IBU team with a plaque commemorating the process, which required over 18 months of intensive work. Newland congratulated everyone on the success of this outstanding team effort.



Certification team member Lanette Moore and the entire IBU receive a thank you from Greg Hughes for a job well done.



Mfg. V.P. JR Newland models his new quality certified T-shirt presented by metal fab shop employees.



Everyone got a kick out of Lanette's original poem describing the certification process...(l. to r.) Certification team members Jan Beccard, Leader Sharon Foster, Evie Winters and Lanette Moore. Missing are Charlie Williams, Eileen Stock and Loretta Baker.

Look at those happy faces!...(l. to r.), Network Cable Systems Pres. Greg Hughes, SBU Mgr. Bob Tatten and Section Chief Roy Dohse.



A Walk in the Woods

In late June, over sixty cable shop people who work for EW&C SBU managers GARY EPP and MIKE FULLER participated in the two-day OMAHA WORKS TOGETHER adventure-based team-building program at Trailridge. Fuller says "the challenge is to bring what we learned there back here and put it to work," and Epp says Trailridge "is a start in our commitment to change the way we do things. I'm excited by fact that people are now working to followup on the commitments they made at Trailridge." For details on scheduling your team, call the training organization.

Reformation of Idea Teams Completed

Training's BEVERLY CAVANAUGH reports the OMAHA TEAM WORKS team reformation has gone well. When the program began in March, 359 teams were formed. Over 250 teams have registered to continue work—either with the same team members or some new ones. Bev says "it's up to the individuals to look around and find people" to reorganize a team and reminds that a team must have between five and eight members. If you need help recruiting a tech-pro (engineering and ISD folks), Bev can help you with that. Give her a call on ext. 3644.

AT&T Omaha Team Works

Status report as of Friday, July 13, 1990

Ideas submitted			
Tangible	1,075		
Intangible	552		
Ideas approved			
Tangible (approved)	114	\$1,253,090	
Tangible (implement)	113	\$1,165,329	
Intangible	220		
Ideas not approved			
Tangible	545		
Intangible	239		

Bellcore/RBOC Audit at Omaha Works scheduled for October

Bellcore and the Baby Bells have re-scheduled their Quality Program Evaluation (QPE) at the Omaha Works for early October. The audit was postponed from the beginning of the second quarter of 1990.

Quality experts GRAHAM SEITER and CHUCK MEYERS say this is our first audit since divestiture and it's critical that Omaha receive adequate or adequate with recommendations ratings in 8 critical areas of the 18 followed in our certification process. You'll be hearing more about this in the weeks to come.

Lots of work accomplished during July shutdown

A number of repair and maintenance projects are completed throughout the factory during the shutdown during the first week in July. DICK RUNNELS and RHETT ZEPLIN are the guys in charge of facilities and plant and factory-type things. The floor in the 80-type cabinet assembly area was retiled, a part of the high bay area in Bldg. 30 was set up to handle kitting, staging and packing and work was done on the filtering system on D-station wire in Bldg. 50. The boiler house, cooling tower and air conditioning was worked on, too. Other routine work (painting, parking lot resurfacing, things like that...) was also completed.

The main kitchen and cafeteria facilities were still undergoing renovation when employees returned during the second week in July. Normal food service activity will resume when work is completed in mid-July.

Do you remember old Charlie the Tuna, the fish who's been turned away by Starkist for 27 years? Charlie still keeps at it, year after year because he wants to be the best. Charlie knows all about persistence. What's your "persistence quotient?"

AT&T opens second 4ESS switch



The ribbon is cut on the 4ESS switch...(l. to r.), JR Newland and Ray Hicks of AT&T, City Councilman Richard Takechi, Bob Bell, Omaha Chamber of Commerce, Mayor Morgan and AT&T's Steve Hindman.

AT&T has announced the official opening of a \$33 million facility housing a giant digital 4ESS (electronic switching system) long distance switching center with a ribbon cutting ceremony in early July. The switch is the second such facility in Omaha.

The 20,000 square foot facility is located on the northwest corner of AT&T's Omaha Works at 120th and I Streets. The other center is located at 19th and Douglas Streets. Only ten other cities in the nation have multiple 4ESS switching systems, including New York, Los Angeles, Chicago and Dallas.

The switching systems are an integral part of the AT&T Worldwide Intelligent Network, which is considered to be the largest network of computers in the world. The 4ESS switch, developed at AT&T Bell Laboratories, is used to route high volumes of voice and data messages for businesses and residential consumers. The equipment is among the most technologically-advanced digital switching systems in the world.

RAY HICKS, AT&T's manager for Network Operations says the additional facility in Omaha is capable of handling 700,000 calls every hour, or millions of calls a day.

With a second electronic switch, our switching capacity in Omaha will be enormous."

"Nebraska sits at the crossroads of two AT&T transcontinental, fiber optic routes and is quickly emerging as the number one state in the nation for technology and telecommunications," according to STEVE HINDMAN, AT&T sales director for Nebraska and Iowa. One reason AT&T decided to build the facility in west Omaha, Hindman says, is that it is closer to many of its major customers requiring high volume telemarketing, 800 and 900 number service. "This can have a substantial impact on the cost of their long distance service, enabling them to expand their operations in a more cost-effective manner.

JR NEWLAND, manufacturing vice president at AT&T's Omaha Works, conducted the news conference on Tuesday, July 10, which was attended by AT&T customers and managers, as well as Mayor P.J. MORGAN and other civic leaders.

This news from FRANK MARKESI in the Product Display Center (PDC)—34 people have expressed interest in becoming section hosts who'll explain their individual jobs to customers touring the shop. Frank says "We hope more people will want to be involved." The project is the result of a suggestion by an idea team led by DEBBIE DeBOER. The team also suggested six stalls in visitor lot be reserved for customers.

PHILLIPS PETROLEUM representatives visited the PDC recently and are interested in Omaha's MFCS inventory control system. GENERAL DYNAMICS will be here in mid-July to listen to a presentation by engineer ROD CONSER on the fiber-optics backbone system.

.....● At AT&T,

Quality is everything.

Give it your

Best

From GOOD HOUSEKEEPING magazine's (July 1990) Green Watch—What's happening in the fight to save our environment: Thumbs up to AT&T, for switching from solid foam packaging to recyclable corrugated cardboard for all their consumer products. The new packaging is almost 20 percent smaller—so that it takes less landfill space.

Calling all O types...

to the Blood Drive for O type blood donors on Tuesday, July 17, 6-10 a.m. and 1-5 p.m. in the bloodmobile in the courtyard. Chairman DICK KUBIE says "he just can't figure out why we can't get more new donors." That pretty much sums up the need for new, healthy donors.

Some people give as religiously as others don't. Which group are you in?

● Getting better all the time! ●

Have you received your benefit booklet describing changes in the vision and dental plan? If you haven't, ask your supervisor for your copy.



My country 'tis of thee...

Nearly 1,300 people bought U.S. Savings Bonds during the recent bond drive. Three percent of us were new purchasers, and seven percent of us who have been buying in previous years increased our deductions this year. That's nice work if you can get it!

Youth is when television keeps you up. Age is when it puts you to sleep.

It's hip to express yourself. Give it a try!

Has anyone been wondering

Calling all cars

why some of the recently repainted-parking stall lines are blue...and close to the factory entrances? It's part of a new program for some very special folks here at the Works. We can't tell you the details now, but you'll be finding out soon. Keep your ears to the ground.

We forgot to mention a couple of issues ago that NICK JOHNSON, IBU 581-5, is a member of the Alliance of Black Telecommunications Employees (ABTE) Scholarship Committee that raises scholarship cash through direct contributions from its members. Speaking of college, all you AT&Ters who've recently graduated from college should take your proof of graduation to JUDY NEBE (ext. 3268) in personnel so your record can be updated.



Have you stopped by AT&T's Phone Center in Westroads lately? The mall is under construction, but the AT&T folks are still selling away! Did you know over 25 new products are being introduced in 1990? With your employee discount, you won't find better prices or selection on answering, FAX and word processing machines and typewriters. Don't forget to bring your employee badge—your ticket to great savings.

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Larry and Jerry are fishing together for the first time. When Larry felt a tug on his line, he hollered "Jerry, I think I've got a haddock!", to which Jerry replied, "Well, why on earth don't you take an aspirin?"