

The HEADLINER



A newsletter of the Omaha Works of Network Cable Systems published twice monthly

August 12, 1992



Photo by Steve Miller

Ann Young, Ann Wilson (front, from left), Darletta Willie, Mary LaRocca, Dan McFadden and Viola Byrom (back, from left) know how to keep the customer satisfied. Story on Page 2.



Works helps save the day for Wisconsin Bell

We aim to please.

And "please" we did when Wisconsin Bell discovered it had placed the wrong order for some equipment. What's more, the phone company had already lined up installers to set up the equipment on a Sunday, no less.

An initial call to the Omaha Works' customer service group on Monday, July 27, got things rolling so that all 192 units of 89M connecting blocks—the correct order—were shipped by Friday, July 31, to Wisconsin Bell. The order reached the company in time for its scheduled Sunday installation.

Such timely response to the customer's special need was a good example of extraordinary teamwork by the Works' customer service, planning and

shipping dock employees, and especially by employees in IBU 226, noted production control manager Connie Schmidt.

Coordination efforts included making sure that Tech Services (a vendor who did the wiring on the connecting blocks) had sufficient quantities and proper codes of blocks, terminals and connectors—all supplied by the Works.

IBU 226 employees were responsible for conducting visual checks of the connecting blocks and electronic testing, as well as packing and shipping the units, said supervisor Joe Avery.

Employees Viola Byrom, Mary LaRocca, Dan McFadden, Darletta Willie, Ann Wilson and Ann Young (pictured on cover in



the testing area) completed the special order while maintaining a normal schedule on all other orders, he added.

Our customer, said Schmidt, was "very appreciative of Omaha's response." ■

Here's another way to recycle

Do you feel a little guilty these days when you throw away something that you think maybe could be recycled? That's good, because your environmental conscience is kicking in.

Interest in recycling everything from scrap wire to paper and cardboard continues to mount at the Works (watch for updates in future Headliner issues). Now there's a new opportunity to recycle involving Xerox 5028 copying machines that are used at the Works—17 machines in all.

Xerox says it can recycle the machine's used copy cartridges and encourages customers to return them with postage prepaid by Xerox. The steps are simple:

Whoever is responsible for making sure the Xerox machine is in working order in each area may

call 1-800-822-2200 and request a "free return kit," which includes a prepaid UPS shipping label and a protective bag for the used cartridge.

When it's time to replace a copy cartridge with a new one, Xerox says to keep all of the packing material in the box containing the new cartridge. Place the used cartridge in the bag Xerox sent you and pack it in the box which held the new cartridge.

Secure the box and affix the UPS shipping label provided. Then, send it out through normal channels.

Xerox has promised that its boxes of new cartridges soon will contain return kits so customers won't have to call the "800" number. ■

**WE
RECYCLE**



How are we doing?

**Omaha's Mfg. V.P. Jay Carter
talks financials, legislation,
international competition,
quality and people power.**

Financials

First, let me restate that we're in business to make money. Our measure of how much money is defined by our operating return on assets (OROA). Our investors expect us to earn between 15 and 20 percent on their investments.

In 1991, we continued to make money, but not as much money as we need to be earning.

Our OROA was:

EW&C

3.0 percent

Copper apparatus

2.1 percent

Now, let's look at this year.

Our 1992 objectives:

EW&C

15.0 percent

Copper apparatus

21.0 percent

Six month actuals

EW&C

20.1 percent

Copper apparatus

19.7 percent

We've made steady progress from January to June but we've been concerned about July and August. We don't really have enough space here to go into detail on each of the IBU results.

How are we going to achieve these targets in 1992?

First, we see flat sales in 1992 in total but we are seeing some signs of a pickup in selected areas: 80-type cabinets, 110 connectors, central office connecting blocks and 1061 data cables.

Second, we need to make significant cost reductions.

Third, we need to increase productivity.

We've already implemented a number of cost reduction moves.

The big question I'm sure remains in all of our minds is this: Are these efforts enough?

I can't answer that. It depends on a number of things, but we can help by executing our plan. That means production. We must save every penny we can.

I know many of you are asking why we're not supporting this particular community effort or employee program—things that have been a tradition with us here at the Omaha Works. The answer is: We can't afford to. We're cutting costs wherever we can. We're not spending as much on the company picnic this year.

(Continued)

We've delayed the purchase of certification jackets and have postponed the summer Bloodmobile.

Let me emphasize that despite this belt-tightening, we haven't cut our support of anything entirely. In most cases, we've simply reduced our investment of employee time and our financial commitment.

Please keep one thing in mind. Just because we've always done something doesn't mean we can afford to continue doing it.

Legislation

I have good news to report in the area of federal legislation.

HR5096, the Antitrust Act of 1992, was passed by the U.S. House of Representatives Judiciary Committee (RHC) on July 1, 1992.

The bill would limit the RBOCs from manufacturing.

Congressman Peter Hoagland of Omaha voted for the bill.

The bill still must be voted on by the full House. That vote is expected later this year.

Thank you to each of you for your concern and support of this bill.

I've personally thanked Congressman Hoagland for his support and encourage you to thank him also.

In the meantime, AT&T continues to work in Congress to prevent the RBOCs from being allowed to enter manufacturing.

How are we doing?

International competition

In all of my monthly communication meetings, employees have asked all sorts of questions about our international business.

It's essential that we expand into international markets. Our competitors have moved into these targeted countries and we can't let them have a protected market in these significant areas.

Here's our strategy: whenever possible, sell products made in Omaha directly into other countries. (For example: Egypt, Nicaragua, Western Europe and the Asian Pacific).

If we need to have a presence in a foreign country to meet customer or tariff needs, we'll do final assembly in that country and in-feed piece parts from Omaha. These products can then be sold in that country. Our business with Thailand and Korea is an example of this kind of arrangement.

Finally, to be cost competitive, we'll consider other manufacturing options. Included in this area are transportation and inventory carrying charges. An example of this arrangement is our Ireland EW&C business.

It's absolutely critical that we remain competitive in our Omaha product lines. We must continue our tradition of high value to the customer, top quality and competitive costs and prices. This is the only way we can ensure that jobs stay in Omaha.

If we're not competitive, then we'll have to consider making some of our products overseas. If all these options fail, we might be forced to exit those businesses.

People

I'd like to shift gears and talk about our employees and quality.

Idea team process update:

We have 189 teams—80 of these teams (42 percent) are active.

Our idea approval rating is .55. That's an acceptance rate of better than half of all the ideas submitted.

Keep up the good work, everyone.

Your team knows where the problems are and it also knows the solutions to those problems.

The average approved idea results in a savings of nearly \$11,000. Those small ideas add up, too.

The Omaha Works has realized approximately \$793,000 in approved, implemented savings from this process since November 1991. Another \$200,000 has been approved and is in the implementation process.

Remember. Your research should be used to document your ideas. Documentation increases the chances of idea acceptance.

Go, teams!

Quality

Our customers tell us that product quality is extremely important and is one of the main reasons they buy from AT&T. In fact, they're willing to pay more for our products because of this exceptional quality.

Second, we've done a number of things to improve our quality this year.

We became process certified in 51 processes across all three shifts. We began the certification process in October 1988.

Our quality assurance letter grade has improved since May, with over 50 percent ratings of A and B. Unfortunately, we also received one D rating on 80 and 90-type cabinets. We must keep our focus on quality and continue the trend of improving these quality letter grades.

We have another major accomplishment to celebrate. It's the introduction of the QI story as a tool to help us improve our quality and drive the cost out of the business.

Over 300 people have been trained in the QI story process. Major projects undertaken using the QI story include projects dealing with 710 connectors, the cost of

quality, coaxial cable, DIW yield improvements and shipping performance.

As I walk around the plant, I'm impressed with the QI story boards posted on the walls.

While we've accomplished a lot in the area of quality in 1991, I'm sure you all realize that quality is a journey toward continuous improvement.

In 1992, we have two major goals in the area of quality.

Our first goal is to achieve ISO 9002 registration. The Omaha Works is committed to passing a set of standards established by the International Standards Organization. We've hired Lloyd's to audit us and expect the audit to take place in November of this year. An internal practice audit similar to last year's QPA audit is scheduled for this August.

Second, we're committed to earning a grade point average of 4.5 for the Omaha Works in 1992. We ended last year at 3.9.

That's it for my message this month. Please send me your comments on this update. Communication is like quality—it's a continuous journey. ■

How are we doing?

Omaha Works prepares for the day when...

The ISO man cometh

By Linda Ryan

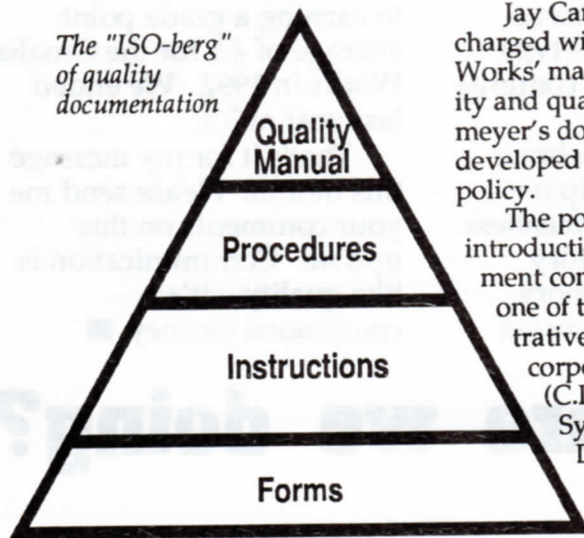
The ISO man cometh. The ISO-berg of quality documentation.

Omaha Works management teams laying the groundwork to achieve ISO 9002 registration bandy about such terminology in jest, but don't be fooled. Working toward ISO registration is serious business.

The "ISO man" refers to Lloyd's Register Quality Assurance Ltd. of London, an accredited third-party auditing firm that will conduct an on-site audit of our quality system beginning on the last day in November. The audit will determine whether we are granted ISO registration.

The "ISO-berg" refers to a pyramid-shaped graphic used to illustrate the hierarchy of quality documentation. Several members on the management teams modified the graphic by drawing water through the pyramid to resemble an "ISO-berg."

The "ISO-berg" of quality documentation



A little levity goes a long way when the task ahead demands thoroughness and consistency, noted Bob Burdett, who assists local ISO administrator Paul Baumann in bringing the Works in line with ISO requirements.

While activity in preparation for ISO registration may not be readily apparent to most employees, it is progressing on schedule since the Works finalized its registration plan in March, Burdett said. And soon, all employees will have direct participation in the process.

Documentation first

Burdett outlined the groundwork that is being laid to comply with four basic requirements of ISO 9002, the first being "we must document our quality system."

To do that, "we formed 11 teams made up of management personnel whose function is to look at how our quality system corresponds to ISO requirements" and document (put in writing) those findings, Burdett said.

Jay Carter headed a team charged with documenting the Works' management responsibility and quality system. Ron Dickmeyer's document control team developed a documentation policy.

The policy includes the introduction of strategic "document control centers (DCCs)," one of them being the administrative DCC that oversees corporate instructions (C.I.s) and Network Systems practices. This DCC has begun to "control" hard copies of C.I.s and similar documents by reissu-

ISO defined

ISO, or the International Organization for Standardization, is the world's specialized agency for standardization. In 1987 an ISO technical committee published the ISO 9000 series, which is a set of standards on quality management and quality assurance.

Increasingly, global customers expect their suppliers to become registered in the ISO 9000 series, which signifies that a company's quality system has met strict ISO requirements. In fact, ISO 9000 is the only set of standards that is accepted internationally.

The Omaha Works has applied for registration to ISO 9002, which pertains specifically to the production (manufacturing) process.

ing them either on gray paper or by stamping them in red ink.

"This way you know you have an original copy and not one that has been altered," Burdett said. "It ensures traceability to an authentic document," which is an ISO requirement.

Another management team, with Jim Grabenbauer as its coordinator, has focused on storeroom documentation—handling, storage, packaging and delivery.

Grabenbauer sees his task as "a way of benchmarking where
(Continued on Page 7)

The ISO man cometh continued

we are (in the storeroom) and identifying for everyone what we do." It incorporates documenting policies (for example, "We will perform our jobs safely"), procedures ("We will wear safety belts on man-up trucks"), and instructions ("We will put on a safety belt by...").

His task has involved "a lot of rewriting," he said, but basically "the storeroom's in good shape." He credited the "many good people working there" and the use of material handling systems such as MFCS (Material Flow Control System) with maintaining good order.

More competitive

Grabenbauer said he understands why documentation is considered to be important for ISO registration. "It indicates how we do business as a storeroom. If we're following first-in, first-out procedures, there's less likelihood that we'll use material that's out of date or obsolete" for example. From the Works' standpoint, "it will make us more competitive," he said.

The second requirement to achieve ISO registration, Burdett said, is to "train ourselves—understand the quality system." This is the area which eventually will involve all Works employees.

A representative from each IBU, drawn from "area quality teams" (AQTs—what used to be called certification teams), brainstormed and reviewed elements that should be included in area quality manuals. Lloyd's will scrutinize the manuals during its on-site audit.

In August, 30 supervisors and nine quality engineers representing every AQT will begin two months of training in ISO requirements. The group also will review all of the new documentation completed by the 11 management teams. They are to share what they learn with employees in their work areas.

They will be "very much



Photo by Linda Ryan

HOW TO...Jim Grabenbauer reviews with June Christensen (foreground) and Cathy Scott the steps they take to send out international shipments, which includes recording the data on EPPS. Documenting such procedures "is the best retraining you could have," said Grabenbauer, who previously served as a facilities engineer for the storeroom some five years ago.

building on what has been done on process certification teams," Burdett explained. "One of their assignments will be to take their current area quality manuals (a by-product of process certification) and standardize them to ISO requirements."

By October, which is National Quality Month, the plan is for all employees to attend meetings on how to function as an area quality team in pursuit of achieving ISO registration. These meetings will help prepare employees for the on-site audit, Burdett said.

Do what we say

The third requirement for ISO registration, he continued, is to

"live by our documentation"—that is, perform operations the way we say we do in our documentation.

In October, Lloyd's will spend a couple of days at the Works auditing our documentation only, to make sure documents have been completed according to ISO requirements.

Later, during the on-site audit Lloyd's representatives will "go out and observe employees, ask them questions (about how they do their jobs) to see if they are following documents," Burdett said. Then, they will decide whether or not to grant ISO registration.

(Continued on Page 8)

Could she be Mrs. Claus?

Anyone who has made outfits for some 1200 dolls in the annual Dress-a-Doll program over the past 24 years truly must have a heart of gold.

Mary Anderson of IBU 222 certainly does. Some might say she looks like a doll herself, but her grandchildren suspect that she actually may be the real Mrs. Santa Claus.

Anderson became interested in dressing dolls for the Salvation Army's program to be distributed at Christmastime because, she

ISO continued

The fourth ISO requirement, assuming we are granted registration, is to submit to audits by Lloyd's every six months. The auditors will come back to review weaker areas in our quality system and other areas at random. The Works' quality assurance organization, meanwhile, must conduct periodic internal audits, reviewing area quality teams and quality elements.

Admittedly, ISO registration involves organization, attention to detail and follow-through, but "we're not alone in this," Burdett added. Other major companies in the United States, if they want to compete in the global marketplace, are working for ISO registration, too.

Burdett sees the push for ISO registration by American companies as a return to an emphasis on quality that has its roots in old World War II-era military standards.

Along the way, he theorizes, U.S. products were selling well and American companies figured a formal approach to quality was too costly and unnecessary.

Compared to the European business culture, "Americans tend to wing it," he said. But that won't work anymore—not if we want to play in global back yards and come out the winner. ■

said, she finds it rewarding to make children happy. Plus, "I enjoy creating new outfits."

She used to design doll clothes exclusively, but prefers now to outfit the teddy bears that also are provided for volunteers to dress up. She figures she can turn out one bear outfit in about one hour.

Last year, Anderson dressed 50 bears and 20 dolls. Admittedly, she goes through a lot of fabric, so she's always looking for extra scraps of material left over from other projects. Her friends claim that she can't walk past a fabric store when she goes shopping.

Anderson finds time for many other hobbies and activities as well. She likes square dancing, all kinds of sewing and crafts projects, walking and camping out. She teaches Sunday School and serves as coordinator for her church's Vacation Bible School. And, as if dressing dozens of dolls weren't enough, she has served on the Dress-a-Doll

Committee for the last three years.

She is certain that if more Works employees—men included—would participate in the Dress-a-Doll program and dress only one doll, they would get just as "hooked" as she is and find it just as rewarding.

Employees will have that opportunity when dolls and bears are distributed on Aug. 18 (second shift) and Aug. 19 (first and third shifts) during lunch and dinner breaks in all three cafeterias. They must be dressed and returned by Oct. 9.

Those interested may fill out forms in advance with their name and home address (available at entrances, the main cafeteria and the Employee Activities Mall), then turn them in when they pick up their dolls or bears.

Direct your questions to Bonnie Anderson, Ext. 3407 (first shift, Col. 11D); Pat Patterson, Ext. 3504 (second shift, Col. 4K); or Judy Mueller, Ext. 3362 (third shift, Col. 4G).—Kathy Schutte ■

A "BEARY" BUSY SEAMSTRESS...Mary Anderson finds herself sewing more for bears than dolls these days. She has dressed literally hundreds of dolls and bears for the Dress-a-Doll program over the years.



Win with Safety

Does your name appear somewhere in the "Win With Safety" article? If so, call x3583 or x3415 to claim your prize.

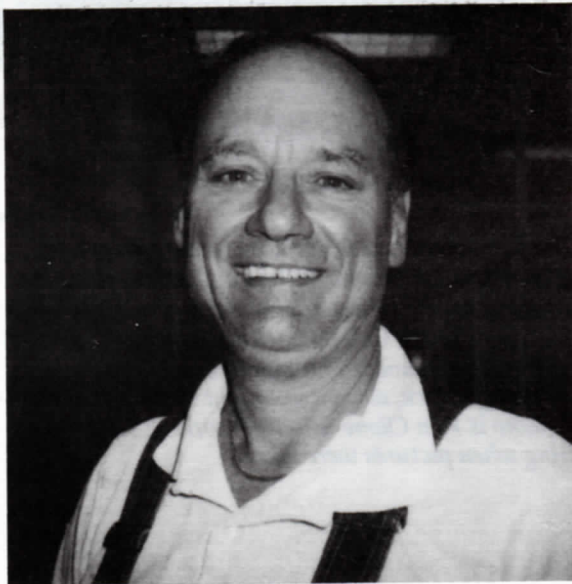
Safety is important—both on and off the job

1. How many lost-time days did American industry lose due to accidents in 1990?
 - A. 10 million
 - B. 46 million
 - C. 75 million
 - D. 82 million
2. What was the total cost of all home accidents in Richard Mass 1990?
 - A. \$5.6 billion
 - B. \$23.5 billion
 - C. \$11.4 billion
 - D. \$17.2 billion
3. One accidental off-the-job death occurs every _____ minutes in America.
 - A. 14 minutes
 - B. 53 minutes
 - C. 78 minutes
 - D. 91 minutes
4. An accidental on-the-job death occurs every _____ minutes.
 - A. 31 minutes
 - B. 50 minutes
 - C. 127 minutes
 - D. 19 minutes



How did you do?
Check your responses with
the answers at the bottom of
this page.

Meet the latest \$100 Lotto Bull Winner



Richard Barton

Photo by Jan Goodhard

Safety really does pay in the Lotto Bull Safety Awareness Contest. Richard Barton, IBU 256, will be spending \$100 worth of gift certificates at the Westroads. Rich was the winner in the fourth week of July.

Congratulations on your win, Rich.

The August Lotto Bull Fact Sheet was included in the July 29 issue of *The Headliner*. If you didn't receive yours, ask for a copy from your supervisor or someone in the safety organization.

The answers to the quiz:

1. (C) 75 million
2. (B) \$23.5 billion
3. 14 minutes
4. 50 minutes

Resized sheet metal cuts scrap

Working on different shifts and in different shop areas hasn't deterred one Omaha Teamworks Idea Process team from turning in cost-saving ideas.

When the team first formed, its members worked on sheet metal-related jobs on day shift. Now, said team leader Eileen Stock, several members have moved to trades or electronic wire and cable jacketing operations on second and third shifts.

"It's hard to get together for meetings," Stock related, but still the team has come up with "a number of good ideas." One of those ideas has been accepted and will save the company well over \$7,000 a year.

It was one of those seemingly simple ideas that add up to big bucks. Teammate Joel Hoff noticed that excessive scrap would accumulate whenever the sheet metal shop (IBU 235) ran heavy-gauge aluminum stock through the Amada punch press for 52A cabinets.

"We were cutting off anywhere from six to eight inches of scrap when 'perfing' out a sheet," Stock said, adding that the aluminum stock is "very expensive."

With the help of engineer John Krance (team member at the time), the team figured "we were throwing away \$15 of aluminum with each sheet." Others on the team include Ron Ohme, Butch Colanino, Phyllis Smith, Mike Huerta and George Stock.

Their solution was to have the vendor precut the sheet metal smaller in size to avoid scrap in perfing.

Team leader Eileen Stock thinks the group works quite well together, often finding ways to eliminate scrap sheet metal or find other uses for it.

For example, Phyllis Smith is a planner for the sheet metal shop, so she's able to provide background data needed in submitting ideas, Stock said. Krance, although no longer a team member, "is our sounding board," provid-



Photos by Linda Ryan



Ron Ohme

MULTI-SHIFT TEAM...Eileen Stock (second from left), who now works the midnight shift on an EW&C jacketing line, is reunited with daytime teammates (from left) Phyllis Smith, Joel Hoff, Butch Colanino, Mike Huerta and former team member John Krance. Not pictured is Eileen's husband, George Stock, also on midnight shift. In the adjacent photo is Ron Ohme who was working second shift in jacketing when pictures were taken.

ing engineering expertise on sheet metal operations. "Without him, we'd have a hard time," she added.

Stock is confident that this

isn't the last idea from her group that will result in considerable savings when put into operation. Somehow, we don't think it is either.—Linda Ryan ■

Benefit Garage Sale

Thursday-Saturday
Aug. 20-22, 1992
9 a.m. to 4 p.m.

for AT&T relatives injured in
separate diving accidents
on July 4.

Steven Scott

(Pat and Dick Scott's son)

Erik Olson

(Rich Schropshire's cousin)

Please pre-price your items
and deliver them to
3716 Pacific
Wednesday, Aug. 19
5-9 p.m.

To arrange for pickup of large items, call Sally
Stancavage, ext. 3182 or Carol Adams, ext. 4944.

Bible study tackles life's problems

Everyone is invited to attend a topical Bible study each Thursday. We'll be exploring what the Bible has to say about some important issues we face in our lives.

Euthanasia 7/30, 8/6

Positive thinking vs. faith
8/13, 8/20

The authority of Scripture
8/27, 9/3

Tough love 9/10, 9/17

Spiritual exercise 9/24, 10/1

Homosexuality 10/8, 10/15

Politics 10/22, 10/29

Music 11/5, 11/12

What is heaven like?

11/19, 12/3

Teenage torture 12/10, 12/17

Work ethic 1/7, 1/14

The meetings are held
in the Pioneer/Weoma
Club meeting room from
11:45 a.m. to 12:15 p.m.
Bring your lunch and join
in each Thursday.

Limited seating is
still available!

THE

Weoma Club

PRESENTS



Your best bet on the Mississippi

Roberts River Rides

3rd St. Ice Harbor, P.O. Box 447
Dubuque, IA 52004-0447

Join the Weoma Club for
two days of gambling,
dining and a downright
good time aboard
the Casino Belle Riverboat
in Dubuque, Iowa.

**Tuesday and Wednesday
Sept. 15 and 16, 1992**

\$169/per person Double occupancy

\$159/per person Triple occupancy

\$198/per person Single occupancy

The trip includes:

*Round trip transportation
via chartered motorcoach

*1 night hotel at the Best
Western Dubuque Inn

*4 hour cruise on the
Casino Belle (includes
dinner)

*Live entertainment (Three
shows on-board)

*Welcome wine and cheese
party

*Buffet breakfast

*Stop in Galena, Illinois for
shopping

*Lunch at Jammers Castle
in Davenport

*Transfers to and from the
Casino Belle

*Bellman and baggage
handling

*Stop at main Amana
Colonies (optional)

Make your
reservation today!
Call Ron Thomas at
World Travel.
733-0167

1992 Tech-Pro Golf Outing

Friday, Sept. 11
Scottish Links
Council Bluffs, IA
12:30 p.m. Shotgun start

Make your reservation
by Friday, Sept. 4
by calling:

David Tso, x3204
Dave Martin, x3305
Dan Staudt, x4921
Jerry Lynch, x3775
Richard Runnels, Jr., x3194
Larry Bailey, x3799
Make checks payable to
"Tech-Pro Golf Outing"

PRIZES! MUSIC! FOOD! FUN! RIDES! GAMES!

AT&T
Omaha Works
Picnic
Sunday, Sept. 13
Peony Park

Details in
upcoming issues
of *The Headliner*.

Pioneer Men's Golf Outing

Monday, Aug. 31, 1992
The Pines Country Club
Valley, NE
Shotgun start 12:30 P.M.

For reservations, contact:
Gene Bastian, x3867 (2nd)
Art Clausen, x3075 (1st)
Dan Moran, x3142 (3rd)
Chuck Schultz, x3673 (1st)

7th Annual Pioneer Scotch Doubles Bowling and Pizza Party



Saturday, Aug. 15, 1992
6 p.m., Western Bowl
Includes bowling, pizza at
Godfather's, refreshments, prizes

Purchase your tickets from:
Jim Kajdasz, x3649, Tom Pluta, x3702, Gary Reese,
x4838, Joan Siwa, x3403, Bob Bloodsworth, x3453 or
Clara Hendricks, x3617

Volunteers are needed the day of the Corporate Cup run to hand out T-shirts, mugs and race packets, to serve refreshments, to work at water stations and score the runners at the finish line. Won't you volunteer? It's great fun. Call Judy today to sign up (ext. 3602).

Sunday, Sept. 20
8:15 a.m.
10K (6.2 miles)
Omaha Civic
Auditorium

Join the AT&T team today!
Pick up your registration form in the Employee Activities Mall or the public relations office or call Judy Stroy, Dept. 242, ext. 3602. Registration deadline is Friday, Aug. 21.

AMERICAN
LUNG
ASSOCIATION
of Nebraska

12th Annual
Omaha
Corporate
Cup Run



Attention, Second Shift Bowlers

Weoma Nite Owls
Mixed League starts
Wednesday, Sept. 2,
1992. A meeting will
be held Monday, Aug.
31 after work at Cougar
Lanes.

Teams (three people/
team, men or women)
and individuals are
needed.

Interested? Call
Sandy, ext. 3825.

Women's Golf Outing

**Saturday
Sept. 19, 1992
Scottish Links
Council Bluff**
Tee-off times start
at 8:30 a.m. (The first
team to register gets the
first tee time.)



**9 holes \$19.00
18 holes \$16.50**

Buffet \$6.50 (roast beef
chicken, potato salad,
baked beans)
**Cart (for two players)
9 holes \$9.50
18 holes \$17.50**

**Registration deadline is
Tuesday, Sept. 8, 1992.**

Contact
Charlotte Pfeffer, ext. 3537
Sandy Viner, ext. 3219 or
Pat Oliver, ext. 3065.

The HEADLINER

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Your comments and story
ideas are welcome. Please
submit either to these
members of the PR staff:

Linda Enterline, ext. 3714
Linda Ryan, ext. 3795

The next issue of
The Headliner
will be published
Wednesday,
August 26, 1992.
All news items for
that issue must be
turned into the
public relations office
**NO LATER THAN 9 A.M.
TUESDAY,
AUGUST 18, 1992**

Omaha IBUs earn outstanding customer ratings

You can bet many people
work hard every day to earn
and maintain grade A qual-
ity ratings from our custom-
ers. Let's hear a big round
of applause for these areas
earning top marks in July:

Merle Dinslage, IBU 214

53A cable terminals
700-type connectors
105 cable terminals
N-type cable terminals

Bob Wustrack, IBU 226

DSX
78, 89 and 112 connector
blocks

Fred Tirschman, IBU 223

108 and 110 connector
blocks
110 wiring blocks
110 patch cords
66 connector blocks

George Parkerson, IBU 222

188, 189, 190, 300 bldg.
entrance protectors
Plug-in protectors
Screw-in protectors

Clarion Zoucha, IBU 234

710, 788 and
miscellaneous tools

Mack Curbeam and Wayne Anderson, IBU 254/256

Ground wire
Switchboard/Spec. cable

Editor's note: The second of two
articles about 1991 Stanek Survey
results will appear in the Aug. 26
issue of *The Headliner*.

Classified Ads

The next deadline for classified ads is 7 a.m., Tuesday, Aug. 18, 1992. Submit your *The Headliner* ads in the Employee Activities Mall.

For Rent

Pasture and facilities for care, boarding, custom hatching and investment of Ostriches and EMUs. 402-443-5308 anytime Colon, NE

Wanted

Sand swimming pool filter, can and rack flush valve/will also consider pump and motor. 895-5222.

Free

SWING SET: disassembled. 333-5199 before 3 p.m.

FIREWOOD: mostly walnut and ash, some cedar & cottonwood, cut and haul all you want, HENS & CHICKS (plants). 402-443-5308 Colon, NE

For Sale

Recreational

O'BRIEN ASTRAL COMPETITION WATER SKI: with carrying case, \$250 new asking \$175, perfect condition. 402-727-6062 Fremont, NE

Appliances

WASHER & DRYER SET: Whirlpool, both work great, white, \$135 for set. 402-727-6062 Fremont, NE

Home Furnishings

RECLINER: royal blue velour, 9 mos. old, paid \$340.00 will take \$100. 391-5589 after 4 p.m.

DRESSER: new French Provincial six drawer with mirror, \$200. 402-427-7402 Kennard, NE after 4:30 p.m.

Form your Works picnic volleyball team now and compete on Sept. 13

An inter-IBU volleyball competition is being planned for the Sept. 13 Omaha Works picnic at Peony Park.

Event coordinator Bob Wustrack is taking registrations for six-member teams. Each team competing in the mixed competition should include three women and three men.

Get organized now and register with Bob, ext. 3442. The registration deadline is Tuesday, Sept. 1.

SWIVEL ROCKER: auburn color, asking \$35.00. 498-9974 after 6:30 p.m.

LOVE SEAT: excellent condition, ROUND PEDESTAL TABLE: with 4 chairs, WOOD & GLASS SOFA TABLE: 334-0350.

Miscellaneous

PORTABLE HOME SPA: for bath tub, \$30. 402-727-6062.

AIRLINE TICKET: roundtrip Buffalo, NY, depart 8/12/92 return 8/18/92, \$145. 289-3567.

EASY BAKE OVEN: little girls, used twice, \$5.00. 402-427-7402 Kennard, NE

ENTERTAINMENT CENTER, MICROWAVE CART, MINI-TRAMP, POTTY CHAIR, INFANT CAR SEAT, PAIR K-40 CB ant. 4'. 895-9273.

OSTRICH: 1 pair of 6 mo. old, \$9,000, EMU: 1 pair of 6 mo. old, \$6,000. 402-443-5308 anytime Colon, NE

CARPET: 18' x 12' almond color Monsanto carpet and pad plus 20' x 34' for hall, \$75. 391-1472.

UPRIGHT VACUUM: Panasonic, 3-speed all attachments, SIGNS: many beer and liquor signs plus Miller pool table light, lots of stereo equipment Denon CD, amps, receivers, speakers, Precor Digital Rowing Machine, all computerized, 6' brass and glass shelves. 339-4740.

EXERCISE BIKE: excellent shape, \$25, BARBELL WITH STEEL WEIGHTS: \$25, ELECTRIC BUG LIGHT: with pole, hardly used, \$25. 391-7144.

MEN'S GOLD GUCCI WATCH: with leather band, in excellent condition, VERTICAL BLINDS: for patio door (78" x 84"), just like new, \$25. If interested contact David at 493-2450.

EXERCISE BENCH: "DP fit for life", has multiple body building features, with 80 lbs of cast iron weights, \$50. 895-4690.

Parts & Accessories

WHEELS: (2) to fit '91 S10 pickup, 15" 5 holes, also snow tires for same. 391-7144.

SUPERIOR MAGS: (2) 15 by 7 gold insets, fits Ford Van or pickup. 895-9273 after 4 p.m.

Vehicles

1950 GMC 5-WINDOW PICKUP: all original, has rebuilt motor and new exhaust, no rust or dings in body, good paint, interior needs restored, \$800 or best offer. 402-443-5308 after 5 p.m.

1984 CHEVY CONVERSION VAN: loaded with front and rear air, red, 62,000 miles. 571-6833.

1986 DODGE 600 CONVERTIBLE: maroon with maroon interior, 50K miles. 571-6833.

1981 OLDS CIERA HOLIDAY: 2-door, sharp, 65,000 miles, one owner. 334-0350.

FUN•PLEX

Present this coupon and

receive an *unlimited*

Ride & Water Park Pass

for only \$8.95 plus tax

Regularly \$13.95 plus tax.

"Motion Ocean" & "Water Slides"

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12-8 Daily

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WEEK

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