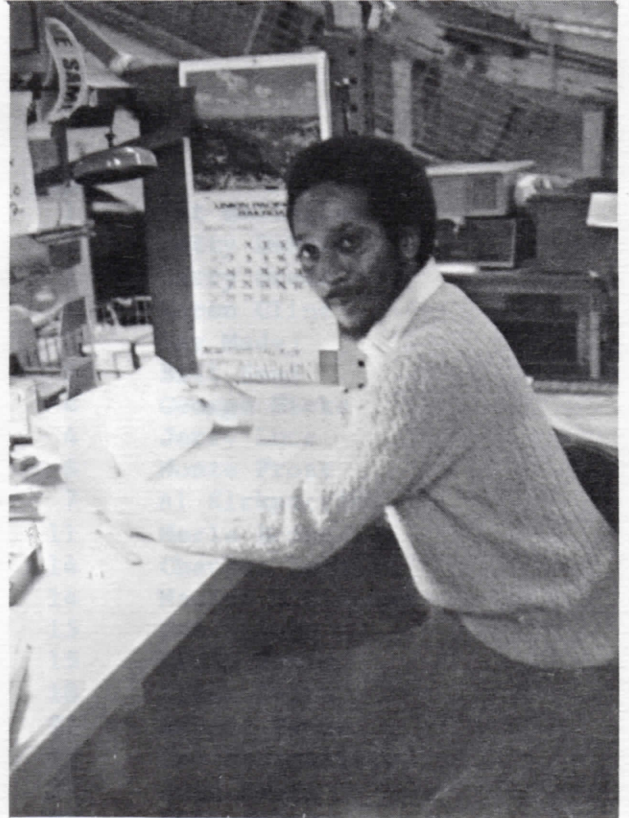


ON THE COVER: What do Mike Hogan and Gary Banner have in common beyond their employ- ment at Omaha's Service Center and their good looks? Of course, see pages 6-9 for story.

OMAHA SERVICE CENTER QUARTERLY



MANAGING EDITOR: MILDRED TYSON
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JOY ANN HART

January February March 1983

ON THE COVER: What do Mike Hogan and Stoy Bonner have in common beyond their employment at Omaha's Service Center and their good looks, of course? See pages 6-9 for story.



A couple of young visitors to the Omaha S.C. are Marge Evans' twin grandchildren, Matthew Joseph (left) and Jennifer Marie (right) by daughter Pat.

MANAGING EDITOR: Miriam Tyrcha
COPY & LAYOUT EDITOR: Patty Greguska

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Lou Ann Marr

January February March 1983

Western Electric

Omaha S.C. Celebrates 20th Year



Servers Maxine McGinness and Bonnie Radik welcome shop employees Mary Latham and Tom Kamin to the Service Center's Anniversary Tea.

The decision to open a Service Center in Omaha was finalized in early 1962. From that point it took little more than a year to select the site, contract, equip and service the facility and hire its first employees.

On April 1, 1963 the Omaha plant was opened and this year, 1983, its 20th anniversary was celebrated by its current employees on March 31. (April 1, Good Friday, was a designated holiday for this location.)

Many will remember some of the names of those who played an important role in setting up the facility.

Management from the Minneapolis Service Center was responsible for selecting the site and assisted in the early planning stages. Ed Gaw was



Employees present on opening day, April 1, 1963: (Kneeling, left to right) Ron Zeleny, Merle Boden, Joe Yechout, Darvin "Abe" Abraham, Charles Horak, Jim Thompson, Duane McGee, Dan Martin, Gary Daniels, (Standing, left to right) Jack Cornwell, Paul Winje, Jerry Garbina, Maynard Wanetka, Harold Cline, Phil Cahoy, Mary Kirk, Jerry Furr, Frank Koubsky, Shirley Petersen, Ann Thornton, Don Lucas, Paul Sherman, Gus Milnikel, Ron Edmunds, Ron Forney, Mike Kilton, Doug Nielsen, Gene Moore, Virgil Taylor, Bob Paluka, Don Murray, Howard McKay, Len Carlson, Willie Markmann, Dick Mahowald, Bill Woodward, Vern Schneider, Charles Ingalls, Don Stickles, Ed Fitzsimmons, Rudy Yechout.

Not available for the photo session: Grover Bartlett, Len Dagerman, Don Vencil, Artie Hoit, Al Kirkpatrick, Warren Fuhlrodt, Dick Butt, Marge Evans, Darrell Zimmerman, Don Madsen.



Northwestern Bell President A. F. Jacobson took part in Western Electric ground-breaking ceremony with WE President H.I. Romnes and Governor Frank Morrison.

Manager at the time the decision to build was made in January of '62, and was succeeded by Dan Coffelt when he retired a month later. B.W. "Mike" Northrup was Assistant Manager, and not only did the initial search for the property but made the recommendations for the site and handled the groundbreaking ceremony.

Both Al Boege, currently Department Chief at the Underwood MMC and Larry Skelton, now a Manager at the Montgomery Illinois plant, assisted Northrup in the planning stages and eventually worked with Gus Milnikel, the first employee assigned to the Omaha S.C. Gus came to Omaha from Illinois to serve as Production Manager.

"In checking our historical files on this location," Gus says, "one has to be impressed with the cast of celebrities Coffelt and Northrup assembled for the groundbreaking for the Omaha S.C. on March 6, 1962."

Among those taking part in the ceremony were Nebraska's Governor Frank B. Morrison, H.I. Romnes, President of Western Electric, A.F. Jacobsen, President of Northwestern Bell, Omaha's Mayor James Dworak and many others, too numerous to mention.

While under construction, a pilot shop was set up in Ralston. Some familiar names of the employees who worked with Gus at this location were Paul Winje, Neil Stevens, Lyle Holden, Jack Cornwell, Dick Mahowald, Jim Eide, Bob Reber, Lee Buchholz, Howard McKay, Jerry Garbina, Dan Martin, Bob Blazell, Jack Tooker, and as mentioned earlier, Al Boege and Larry Skelton. Sally Stancavage, currently a methods investigator at the MMC, was the first female hired at the pilot shop.

Some sections of the shop and office areas at the new Service Center were being used as training rooms as early as January, '63, and according to Gus, by the first part of February, the original cadre was joined by Coffelt, who took over as Manager of the facility and Bob Purcell, who became Omaha's Service Manager. Others selected for management positions were Gene Dunn, Dept. Chief, Purchasing, Bill Ziegler, Dept. Chief, Stock Maintenance, E. Marquardt, Dept. Chief, Service, Bill Detweiler, Dept. Chief, Warehouse and Paul Long, Dept. Chief, Methods. A little later, Jim Much joined the staff as Dept. Chief, Production.

By April 1, Omaha was officially operational as a complete Service Center handling a full range of shop, warehouse and service functions.

"In looking back over the last 20 years," Gus says, "there have been many significant changes in our operation.

"The entire warehouse has changed...from what we now think of as an antiquated setup with wide aisles and a drag line, to our present narrow aisle configuration with the modern trucks enabling us to make much more efficient use of our facility."

Gus also noted some specific changes that have occurred in the shop, which has seen many of the heavy volume areas shrink due to changes in equipment and customer demand patterns. Teletype, which had about 20 employees in 1963, had to struggle to keep up with the demand, as did PBX, even though a somewhat smaller section, with 12 employees. In reverse, Telephone Sets were a smaller portion of the business when the Service Center opened than they are today.

The office has gone through several generations of computers over the years and the processing of many of the stock maintenance, service, programming and methods functions have become mechanized.

In summation Gus says, "One could make the observation that practically nothing has remained the same."

Asked to comment on the future of the Service Center in Omaha, Gus said this was perhaps the most difficult question of all to answer.

"With the Bell System currently being completely restructured," Gus says, "we can probably expect to see some further changes in our traditional lines of work.

"Of course we are now also free to seek additional work from organizations outside the Bell System. Since this is new to all of us we have established our own "Sales Organization." These employees are currently being trained and are developing contacts which hopefully will bring some new lines of work to the Service Center. To help both the Sales Organization and ourselves, I would hope that each employee would keep alert to our need for additional work. If you hear of anything or get an idea which you feel should be investigated, please contact either your supervisor or Don Forester so they can follow this up."

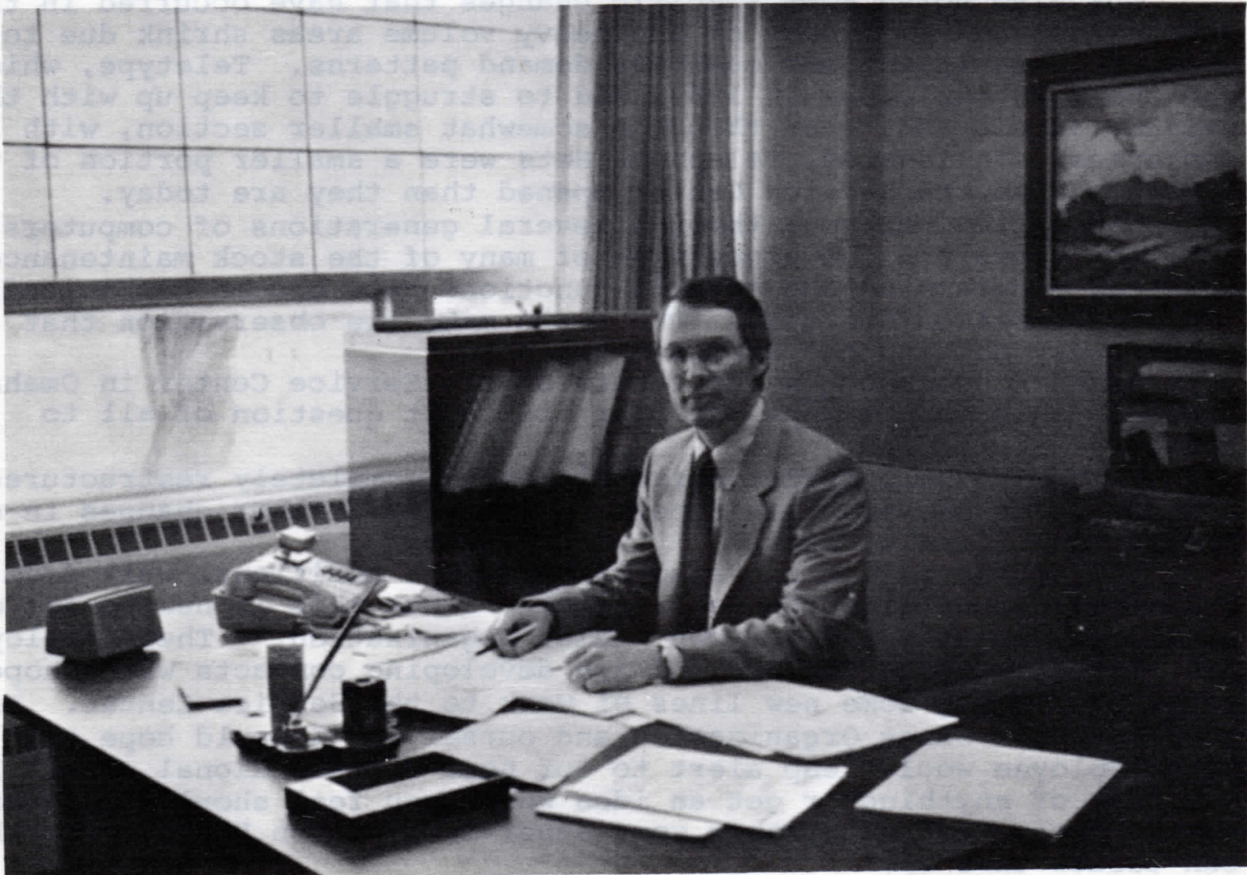
Sales Organization Seeks New Work

By Marcy Ruback

During the past several months some new and some familiar faces have surfaced at the Omaha Service Center. Some of these employees are members of the Mountain-Northwestern Region Service Center Services Organization. This organization was initiated at a Corporate level during 1982 as a result of, and, as a potential weapon against declining repair and distribution business in Western Electric's Service Centers. In the past, Western Electric was content to accept that the distribution and repair business that we had been performing for the Bell Operating Companies (BOCS) would always be there. The advent of divestiture of the Bell System and the Modified Final Judgement during 1982 snapped Western into the reality that we had better actively pursue the Bell business that had been our bread and butter, as well as seek out new sources for distribution and repair services.

Thus the Service Center Services Organization was formed. In the Mountain-Northwestern Region the organization is staffed as follows:

Don Forester heads the Organization as Service Center



Formerly Operations Manager at the Underwood, Iowa MMC, Don Forester now heads the new Service Center Services Organization.

Services Manager. He has been in this position since July of 1982. Don and his people are responsible for bringing in new work and maintaining existing work in the shops, warehouses, and MMC's in the Omaha, Minneapolis, Denver, Phoenix and Salt Lake City Service Centers. Prior to this assignment, Mr. Forester was the Operations Manager at the Underwood, Iowa Material Management Center (MMC). Don's office is at the Omaha Service Center.

There are four Service Center Services Representatives and one Account Analyst reporting to Mr. Forester. For the North-western Bell States the representatives are Heather Mattila, Marcy Ruback, Jim Koralewski and Nina Turner.

Heather Mattila is based in Minneapolis, but has the responsibility for the Omaha and Minneapolis Service Centers for Independent Telephone Companies and Commercial Contacts in Nebraska, Iowa, South Dakota, North Dakota and Minnesota. Most recently Heather was a Shop Supervisor at the Minneapolis Service Center.

Marcy Ruback is responsible for both the Omaha and Minneapolis Service Centers for Bell customers including: North-western Bell, American Bell, and A.T.&T. in Nebraska, Iowa, South Dakota, North Dakota and Minnesota. Marcy was a warehouse supervisor at the Underwood, Iowa Material Management Center (MMC) prior to this assignment. She is currently located at the Omaha Service Center.

On the Mountain Bell side of the organization is Jim Koralewski. Jim is the representative for Independent Telephone Companies and Commercial Contacts for Colorado, Wyoming, Montana, Idaho, Utah, New Mexico and Arizona. Jim is located at the Denver Service Center but his area of responsibility also includes the Phoenix and Salt Lake Service Centers. Prior to this assignment Jim was an accounting associate in the Plant Accounting Organization.

Nina Turney is the representative responsible for the Denver, Phoenix and Salt Lake City Service Centers for Mountain Bell, American Bell and A.T.&T. Nina's territory also includes Colorado, Wyoming, Montana, Idaho, Utah, New Mexico and Arizona. Nina's office is at the Denver Service Center, where in her previous assignment she served as a Shop Section Chief.

The sixth member of the Service Center Services Organization is Jack Tooker. Jack is the Account Analyst for the group. His responsibilities include forecasting, budgeting, market analysis and additional support functions. Jack most recently worked in the Plant Engineering department as the Engineering Cost Reduction Coordinator and Capital Budget Control and Results Specialist. His office is located at the Denver Service Center.

Currently negotiations are being conducted with Citizen's Utilities, Kingman, Arizona, Utah Power & Light, Continental Warehouse Group, Continental Telecom, United Telephone, Omaha Public Power District, Gardonville Cooperative Telephone Company (Branden, Mn.), Northwestern Bell, Mountain Bell and American Bell. As with any sales program most accounts require a great deal of attention and public relations before any sales agreements can be reached. If you have any ideas for new work or ideas to help protect the work we have, please feel free to let Don, Heather or Marcy know.

FOR MANY, IT'S A

By Gary



HUSBAND & WIFE: Mary and Merle Dinslage.

There has always been a certain kinship between Bell System employees, but there seems to be more of a basis for this relationship than the casual observer may have noticed. The truth of the matter is that a large percentage of Bell System employees are actually related to other Bell System employees, and there are several of these employees at the Omaha Service Center. Approximately twenty-nine percent of the Western Electric Company employees at the Omaha Service Center have at least one relative also working at the Service Center.

Several of these relationships were common knowledge while others were not nearly as well known. In fact, warehousemen Joe Beister and Joe Skupa didn't even know they were cousins until they both showed up for the funeral of a man they were both related to.



HUSBANDS & WIVES: Standing, left to right: Rich and Susan Prew; Miriam and Tim Tyrcha; Lynn and Tom Bradburn. Seated, left to right: Ken and Karen Sorensen; Sylvia and John Peebler.

FAMILY AFFAIR

Daniels

Other employees were somewhat reluctant to admit their kinships. For several years a mystery has shrouded the relationship between warehouseman Chester Addison and shop employee George Addison. While Chet will tell you they are full brothers, George will only admit to being a half brother. Give him a break, George, hasn't Chet suffered enough?

Northwestern Bell employees Jo Ann Skupa and Bruce Milnikel qualified for this informal census because they work in the same building as their WECO relatives.

This compilation may or may not be complete since not everyone was personally questioned regarding relatives working here. Should it come to our attention that there are others they will be featured in Volume II, next issue.



BROTHERS: Jim and Pat O'Donnell



BROTHERS/SISTERS: Standing, left to right: Larry and Roger Cote; Lyle and Doug Wingate; Ron and Steve D'Agata; Bob and Ray Madej; Rich and Gene Schaben; George and Chester Addison. Seated, left to right: Emmet Hudson and Ruth Jones; Nick and Jerry Gau; Susan Prew and John Peebler.

FAMILY AFFAIR (cont'd.)

FATHER/SON & FATHER/DAUGHTER: left to right: Gus and Bruce Milnikel; Warren Fuhlrodt and Janet Nieto.



IN-LAWS: Standing, left to right: Brothers-in-law, Al Thomas and Rich Perkins; Joe Svoboda and Larry Hovorka; Kirk Kuszak and Tom Simon. Seated, left to right: Sisters-in-law, Susan Prew and Sylvia Peebler; Brothers-in-law, Rich Prew and John Peebler; Mother-in-law Alzean Scott and Son-in-law Howard Mosley.



COUSINGS: Standing, left to right: Gary Matyja and his cousins, Bob and Ray Ray Madej; John Setlak and Dennis Brown; Len Dagerman and Joyce Lively; Bill Senf and Ken Meisinger. Seated, left to right: cousins Gary and Sonny Klein and their cousin, Tom O'Day; Rita Morrissey and Shirley Moline and Shirley's cousin, Frank Tenczer.



COUSINS & UNCLE/NEPHEW: Standing, left to right: Rudy and Joe Yechout; Mike Hogan and Stoy Bonner; Bob Hosier and Jim Morrison; Vince Costanzo and Louis Costanzo (not pictured); Larry Jasperson and Linda Smith (not pictured). Seated, left to right: Joe Romaine and Sam Culotta; JoAnn Skupa (NWB) and Joe Skupa and Joe's cousin, Joe Beister; Uncle Gil Slizoski and nephew, Larry Hovorka.



TRAVELOGUE

There are those who leave Nebraska's cold blistering winters to visit sunny lands; others seek colder, more snowy conditions (?!); and still others leave to travel to other continents to experience their heritage.

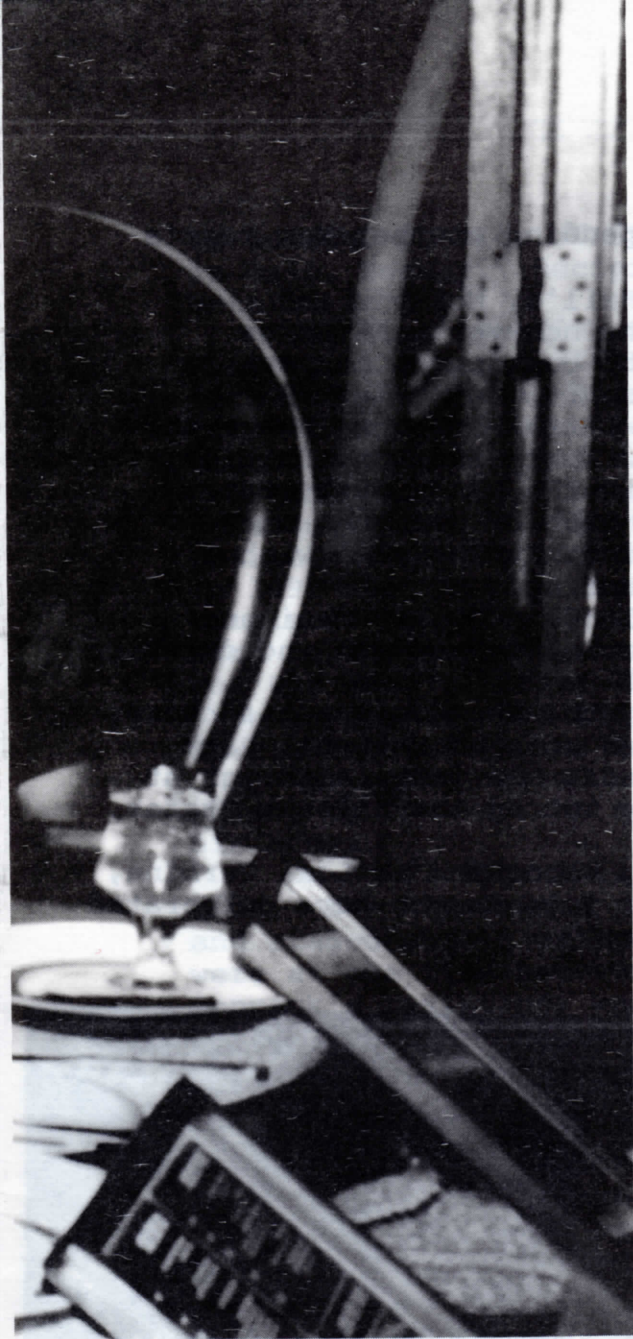
Omaha Service Center supervisors Howard McKay and Jerry Garbina joined friends Al Boege and Bruce Hall from the MMC for a Hawaiian vacation in January.

Those seeking more of that white wet stuff are skiers of course. Supervisor Merle Dinslage and shop employees Steve Willmer, Dave Newcomer and Ron Herman drove 12 hours to reach the Summit area ski slopes of mountainous Colorado.

Traveling across the ocean to visit her father's birthplace was Helen Kocourek, clerk typist, and her husband Eddie.

HAWAIIAN TRIP

It was like paradise...with temperatures in the 80's, an occasional rain shower so light you could barely feel the wet, lush green everywhere and lots of sun.



Top Left - Bruce Hall and Jerry Garbina dine out under the stars...and under Hawaii's exotic birds as well.
 Left - Delores and Howard McKay really get into the spirit of things.
 Top right - View of one of Hawaii's many beautiful beaches.
 Above right - Vacationers and good friends Jerry Garbina, Al Boege, Howard McKay and Bruce Hall.

It certainly beat the heck out of spending another New Year's Eve in cold and snowy Omaha, Nebraska!

On the eve of 1982, as the Boege's, Hall's, McKay's and Garbina's celebrated the ringing in of the new year, Al Boege observed, "You know, next year we could be basking in the sun in Hawaii if we put our minds to it." And so it was agreed that very night that the four couples, Al and Lorraine Boege, Bruce and Arlene Hall, Howard and Delores McKay and Jerry and Lori Garbina, would spend their next New Year's night in the USA's 49th state.

The group arrived at Waikiki on the 29th of December and celebrated '83's first holiday at the Princee Kuhio Hotel with a lavish buffet dinner and an evening of dancing.

From Hawaii they traveled to the islands of Oahu, Maui and Kauai, staying several nights on each, lazing in the sun and drinking in the sites.

Pearl Harbor, Diamond Head Monument, the Macademia nut factory, Lahoina (the historic whaling capitol) and Volcano National Park were all points of interest on their agenda. In fact, although at a safe distance of 12 miles, the day they toured the Kilouea Crater, the volcano erupted.

It was indeed a unique vacation and, according to Lori Garbina, what made it so, was sharing it with dear friends who have celebrated New Year's Eve together for so many years.

COLORADO SKI TRIP

Around October most skiers have cast aside all thoughts of fun in the sun and start praying for snow and getting themselves in shape for the ski season.

"Getting in shape" for skiers Dave Newcomer, Steve Willmer, Merle Dinslage and Ron Herman, however, does not necessarily mean the pushups and deep knee bends that the ski magazines tout as the only way to do it.

Dave declares that "skiing is mental as well as physical," so when October rolls around, he begins "thinking about skiing."

Steve says his strategy is to give his wife, Debbie, everything she wants so that she lets him go.

Merle...Merle drinks beer.

And Ron plays a little volleyball, but says he mostly "talks about exercising."



Ron Herman and Dave Newcomer played it safe in one of the ski resort's famous lift lines.

But then, not one of these skiers is out there to win awards. They all consider themselves intermediate in skill and go skiing mainly for relaxation and easy cruising down the slopes, with an occasional run through the trees and over small jumps...sometimes into trees and into signs.

And after the ski day is over it's onto good food, wine and lounging in jacuzzis.

This trip took the men in late February to a condo in Dillon, Colorado, a central location in the Summit area of ski resorts, the Summit consisting of Keystone, Breckinridge, A-Basin and Copper Mountain resorts.

In this area Copper pervades as their favorite resort because of the mountain's layout, challenging slopes and according to Dave, it also has an excellent Mexican restaurant.

Back in Nebraska skiers have the option of skiing Iowa's Crescent Hills or Nebraska's newly-constructed Trailridge ski run near Shram Park.

Dave, Steve, Merle and Ron have all visited these ski runs and agree that whereas they aren't too bad for this area, it's hard to make a positive comment on either after skiing in the mountains.



One of the first skills you must learn in skiing is how to fall.



Merle and Steve demonstrate their techniques.

SCANDANAVIAN TRIP

(EDITOR'S NOTE: Helen Kocourek and her husband Eddie recently returned from their second visit to Scandanavia, birthplace of her father. The following is a recounting by Helen of all the sites they were able to take in while there and a little of the history behind the attractions.)

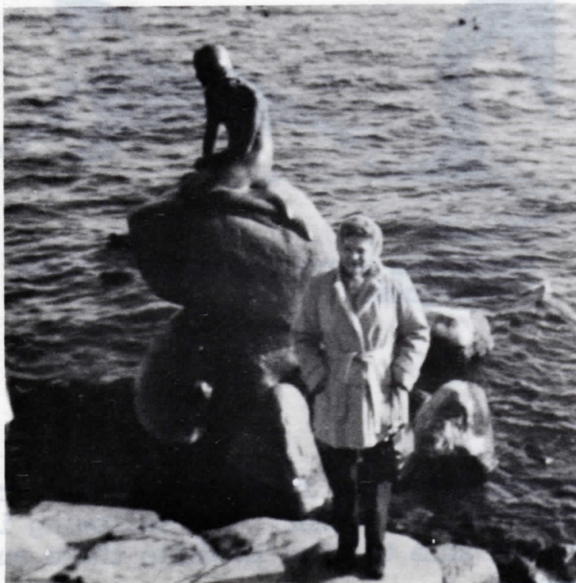
Nature's most lavish gift to Scandanavia was beautiful scenery. Mountains, forests, lakes, fjords, the beautiful Baltic Sea and exciting cities which we have seen on our two trips there have at times

been breathtaking.

A light blanket of snow covered the ground the day we drove to the tip of the island of Öland, the birthplace of my father. A long, narrow island lying parallel to the mainland, Öland is reached by traveling over Europe's longest bridge, at four miles long, from Kalmar, a city famous in Swedish history.

Having experienced in 1977 the summer season in Scandanavia, we were now treated to the sights of winter. The nature of Öland is so different from the mainland that you feel almost as though you had entered another country. A profusion of old-fashioned windmills, native to the island, give it an unmistakable profile.

Öland is a tourist mecca in the summertime and the capitol, Borgholm, boasts a population of 2,000 people. Its Borgholm Castle ruin originated as a medieval fortress. Rebuilt during the 16th



(Clockwise, from top left) The famous Tivoli Gardens were patterned after London's now extinct Vauxhall Gardens. View of the fjords in Norway, taken from Helen's hotel window. Helen visits the "Little Mermaid" along the Langelinie Promenade. Houses in Littlehammer, Norway.

and 17th centuries, it was again ravaged, by fire, shortly after 1800. Solliden, located on the outskirts of Borgholm is one of the summer residences of the Royal Family.

Although the little cottage at Byxelkrok on the island of Öland, where by father was born and raised, was sold in 1981, there was the feeling when we approached it of sentimentality and just "knowing" it was still a part of us and always would be since it had been occupied by family for over 100 years. There is also a tiny summer house with the words "Lilla Huset" painted over the door, which means "The Little House." This is where meals were prepared during the brief summer months. The picket fence surrounding the property was supported by large posts of stone, hand carved by my grandfather. Across the road is the Baltic Sea, reputed to have pure white sand, and a ferry landing up the road. After leaving the cottage we visited the graves of my grandparents in the churchyard at Boda.

Since we had been to Stockholm and Copenhagen in 1977, tours of both cities refreshed our memory and some of the highlights in Copenhagen were seeing again the Little Mermaid located about halfway along the Lange-linie Promenade. The Little Mermaid of Hans C. Andersen's famous story perches on a rock by the water's edge and gazes wistfully across the harbor. She was constructed in 1913 and 14 years ago literally lost her head when it was filed off by vandals. The head has never been found, but fortunately the plaster cast was preserved so it was possible to cast a new head and replace it.

The Gefion Fountain commemorates the legend of the Goddess Gefion who was promised as much of Swedish land as she could plow out in one day. According to legend, the goddess changed her four sons into oxen, and then plowed out the island of Zealand upon which Copenhagen is located.

Probably the most famous Danish writer was Hans Christian Andersen whose works have reached much greater audiences than any other Scandavian. His fairy-tales are known throughout the world. Many of Andersen's stories were not products of his imagination, but were



A summer view of the little cottage at Byxelkrok on the island of Öland, where Helen's father was born and raised.

modified stories of his life and experiences. He pictured himself as an ugly duckling grown into a beautiful swan that flew into a pond where children flocked to admire him. This symbolized his life from a youth of poverty to the time he became famous and was honored by royalty and dignitaries at home and abroad.

Another attraction in Copenhagen, originated in 1843, is the well known Tivoli Gardens located on Vesterbrogade. Tivoli was patterned after London's now long extinct Vauxhall Gardens. Tivoli's open season is from May to September and welcomes an average of four million visitors a year. Although closed during our visit we were able to enjoy Louis Tussaud's Wax Museum with

access through Tivoli. Appearing here were wax statues of such notables as John F. Kennedy, Ronald Reagan, Churchill, Hitler, England's Royal Family, scenes from fairy tales such as the Seven Dwarfs, an assortment of Danish Royalty, American movie stars Laurel and Hardy, Chaplin, Humphrey Bogart, Swedish actress Ingrid Bergman and many others.

The Strøget, a pedestrian-only shopping street, is a series of streets running Eastward from the town square. It is also known as Copenhagen's 5th Avenue.

The changing of the guard with all its pomp and circumstance begins at Rosenborg Castle, through the City to Amalienborg Palace, the Autumn and Winter residence of Queen Margrethe and her family and dowager Queen Ingrid.

Sweden has been described in several ways, but probably the two I like best are, "Model for a World" and "Modern Democracy on Ancient Foundations." Relations with the United States have been good almost without exception. There is hardly a Swede who does not have a relative in the U.S. At the turn of the century there was a great emigration wave to America and Sweden lost 1/5 of its population. "America Fever" was responsible for attracting 1,000 Swedes per week. Swedish people are reserved but friendly and they have a great curiosity about the rest of the world. They are easy to converse with since English is a required subject in schools from 3rd grade on. Never assume you aren't being understood because chances are the Swede sitting across from you has spent some years on a farm in Minnesota or graduated from Harvard.

Famous for willing five prizes to be awarded for peace, literature, physics, medicine and economics is Alfred Nobel, the inventor of dynamite. Born in 1833, he died in San Ramo, Italy in 1896. Prizes are awarded by the King of Sweden at the Concert Hall and only one prize



Helen stands by a statue honoring the famous Danish writer Hans Christian Anderson.

is awarded outside of Stockholm. This is the Peace prize, presented in Oslo, Norway. Recipients of the prize stay at Stockholm's Grand Hotel.

The first Swedish author to receive the Nobel Prize for literature was Selma Lagerlöff. Against the background of frightening and fantastic tales she described the battle between good and evil. A tour of her estate called "Märbacka" gave us an insight into the gracious life she was accustomed to.

The dates of Stockholm's origin are not definite, but appear to be around 1250 as a fortress which grew into a town. The original palace containing 608 rooms and called the Three Crowns, burned down in 1697 and the new Royal Palace took 63 years to plan and build, being completed in 1760. A tour of a section of the palace showed it to be rich in tapestries, art works and richly ornate furniture. Included was the Hall of State which contains the King's silver throne, used once a year when he addresses Parliament. We also saw the crown Jewels located in the Treasury Vaults of the Palace.

Our guide called attention to the 700 pound crystal chandelier, which, by the way, he said he avoided standing under while conducting his tours.

On April 9th, 1940, both Norway and Denmark fell to Nazi aggression. The Norwegians refused to have any part in Hitler's "new order" and staged such a gallant resistance that about 600,000 Nazi troops were at one time necessary to keep the Norsemen under their control. Denmark's resistance was just as strong and resolute as Norway's and by the War's end her economy was nearly ruined. Today Denmark's economy is stronger than ever thanks to her energetic and persevering people. Sweden poured assistance to its devastated neighbors, but the marked difference in the wartime experiences had created animosity and the aid was difficult to accept. Sweden, never having experienced occupation, its land untouched by war for over a century and a half, remains dedicated to neutrality.



My story would not be complete without mentioning the Viking Era. Vikings were plunderers and their raids were organized on a large scale. Their aim was chiefly to bring back to their homeland the riches produced in other countries.

Places to visit, views of the unusual are overly abundant in these great countries of culture and tradition, so why not visit yourself and enjoy a mixture of the old world with the modern.

Births

BORN TO WILLIE AND VIRGINIA MCDOWELL...
A GIRL, CANDACE NICOLE

Already getting spoiled from all the attention she's getting, according to daddy Willie McDowell, is tiny month and a half old Candace Nicole.

Due February 7th, Candace arrived two weeks late on the 20th, weighing 8 lbs, 14 oz and measuring 22 inches.

Willie says her sisters Kanova, 7, and Devvonie, 4, were very excited about her pending birth, especially so when they were able to actually feel and see the baby kicking and moving.

Willie tries to help Virginia out with the diapering, feedings, etc. whenever his wife needs him.

Being a parent is a great responsibility, according to Willie, but it's a responsibility that he says both he and his wife enjoy.



Candace Nicole

BORN TO SAM AND CINDY CULOTTA...
A GIRL, ANGELA CHRISTINE



Angela Christine

It was a double celebration in the Culotta family around the time Sam's wife, Cindy, gave birth to a little girl, Angela Christine, on March 8th. Only four days later brother John, a former Service Center employee, also became a father (for the first time), when his wife delivered Angela's cousin, Kay Marie.

This is Sam and Cindy's second time around at parenthood. They have another daughter, Karin, age 3½.

Karin was very excited about the prospect of having a brother or sister to play with and has been extremely helpful, according to her daddy, since the baby's arrival at home.

Angela was born at Bergan Mercy Hospital a little less than a month early on March 8th, at 9 lbs., 13 oz. and 21½ inches. This was a blessing to her mother, who had been experiencing swelling and high blood pressure towards the end of her pregnancy.

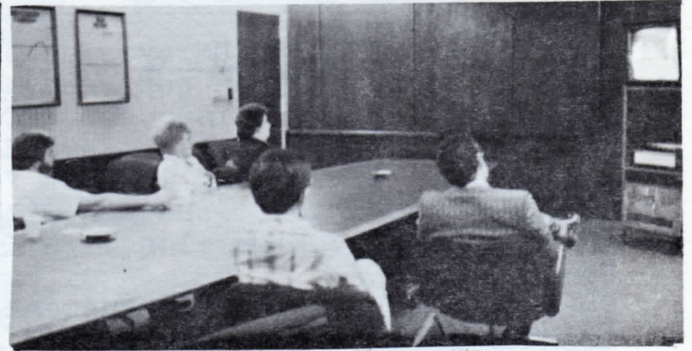
The baby was due April 2, but on the morning of March 7, Cindy's doctor administered an ultrasound test on her to see if it was safe to induce labor. In the early afternoon of that day, however, Cindy went into labor on

her own and delivered Angela Christine with Sam at her side at 3:10 a.m. on March 8th.

Sam was present at both his children's births and said he wouldn't have missed this experience for anything.

Already settled into a routine at home both parents share the changings, feedings, walking and burping. Sam says it has been easy since Angela is such a good baby...she sleeps a lot and doesn't keep them up much at night.

Management Forum '83



Salaried viewing videotape.

In the first of a series of sessions called "Management Forum '83," held January 13, Western Electric President Don Procknow and A.T.&T. Vice President Jim Olson discussed the opportunities and challenges facing Western Electric in 1983 and beyond.

Salaried employees at the Omaha Service Center were invited to view a videotape of this proceeding in February.

In his opening remarks, Procknow reviewed the 1982 year as Western Electric embarked on its divestiture and reconstruction course; he noted the reduction of orders for our products and the subsequent layoffs and consolidations that were difficult but necessary to enforce. Yet, in face of these cutbacks, Procknow said he was happy to report that Western Electric turned in a very creditable performance last year, with very respectable earnings.

But here we are now, according to Procknow, beginning another year, that promises possibly to be more critical and challenging for WE than the last.

"It appears there will be further erosion of our sales volume as the economy remains soft," Procknow said.

"It will be a year in which we continue our extensive preparations and planning so that we will be ready to operate in the new post-divestiture period and again take advantage of the opportunities that we think will come our way."

A.T.&T. Vice Chairman Jim Olson also congratulated Western Electric on its 1982 earnings and then both men addressed some questions WE employees have voiced about the future.



J. A. Awards

At the close of Junior Achievement's first semester session, the Omaha S.C.'s group again won top honors.

Under advisers Merle Dinslage and Lou Ann Marr, the group received the coveted Blue Chip Award and also, a plaque for achieving sales over \$2,000.

Manager John Moran presents the awards.

U. C. S. Awards

To top off a very successful campaign for the United Way Drive, both salaried and hourly employees received special plaques of honor for their efforts.



WECOMA

WECOMA's CALENDAR OF UPCOMING EVENTS

April - Fishing Derby

Fishermen get ready for an early jaunt out to Lake Icaria, Iowa for WECOMA's annual Fishing Derby. Prizes will be awarded in several categories for team events and largest fish caught. Junior fishermen will also vie for the win, so bring the kids along.

May - Horseshoe Tournament

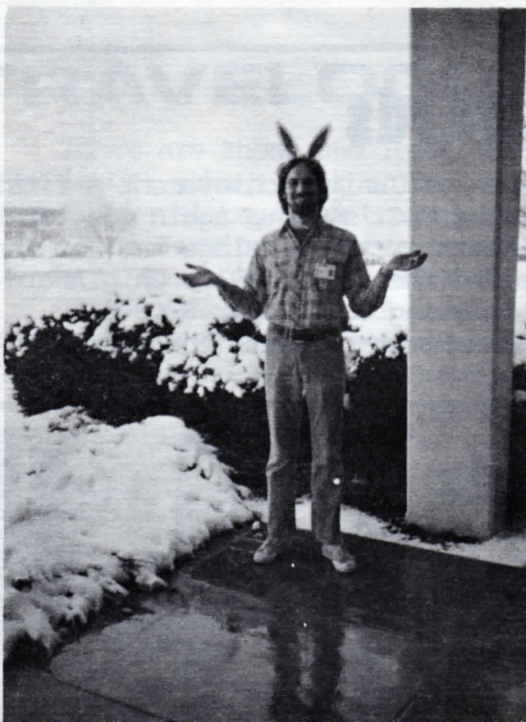
June - Ride Pass Discount Night

Something new...WECOMA has moved its Picnic site this year from Peony Park but for all those who enjoyed the rides so much in past years, WECOMA has scheduled a discount night for all day passes for a night in June. Details on price to follow. Watch for information flyers.

July - PICNIC

WECOMA officers take us back in time by scheduling a nostalgic "old fashioned" picnic at Veys Hill Haven on 36th & Harrison. Remember the potato sack races you enjoyed with your kids, the baseball throw, relays and wheelbarrow races? All these events are part of this year's picnic, along with door prizes, watermelon and jelly bean guess, good food, plenty of beer and pop for the kids.

NOTE: Worlds of Fun and Oceans of Fun (Kansas City) and Adventureland (Des Moines) tickets will be offered through the WECOMA Club. Flyers to follow on details.



EASTER EGG HUNT

For the third time out of four attempts at holding an Easter Egg Hunt, WECOMA had to cancel the event due to inclement weather.

A total of 13 inches of snow dumped on the Omaha area on March 26th, the scheduled day for the hunt.

WECOMA secretary Lance Ward dons bunny ears and shows us the beginning of the storm's wrath.


STATEMENT OF WESTERN ELECTRIC POLICY OF
EQUAL OPPORTUNITY AND AFFIRMATIVE ACTION

It is timely once again for me, as President, to reaffirm Western Electric's commitment of providing equal opportunity to all employees and applicants for employment in accordance with all applicable laws, directives and regulations of Federal, State and local governing bodies and agencies thereof.

An Affirmative Action Compliance Program is developed annually by each company location which describes in detail the effort that will be made to assure equal opportunity for all employees. All of us are responsible to ensure that in our daily business activities positive action will be taken to make equal opportunity a reality for all employees without discrimination because of race, color, religion, sex or national origin. These business activities include advertising, recruiting, training, testing, interviewing, employment, tuition assistance, transfer, compensation, promotion, termination, layoff, return from layoff, employee benefits and the many social and recreational programs we support.

All supervisors are required to become familiar with the Affirmative Action Compliance Program at their location and take an active role in supporting its policies and practices. The effectiveness of supervisors in furthering these policies and practices will be one of the factors by which supervisor assessments and appraisals will be made. Every executive of this company is fully committed to this endeavor and will be personally reviewing the progress at all company locations reporting to him/her.

Because job opportunity is one of the clearest measures of Affirmative Action, our progress toward full realization of equal opportunity for all employees will continue to be monitored and reported to me on a quarterly basis by the Manager, Corporate Equal Opportunity.


D. E. PROCKNOW
President

STATEMENT OF WESTERN ELECTRIC - OMAHA SERVICE CENTER

POLICY OF EQUAL OPPORTUNITY AND AFFIRMATIVE ACTION

1983

As the location head of the Omaha Service Center I would like to reaffirm my full commitment to equal opportunity and affirmative action as stated by our President in the Company policy statement. In addition, I also pledge the complete support and assistance of all my subordinates for implementing an effective Affirmative Action Compliance Program that will assure equal opportunity for all employees.

To further the policy of ensuring that all employees and applicants for employment are provided equal opportunity, we will:

Recruit, hire, train and promote persons in all job classifications without discrimination because of race, color, religion, sex, or national origin.

Base decisions on employment to further the principle of equal opportunity.

Insure that promotion decisions are in accord with principles of equal opportunity by imposing only valid requirements for promotional opportunities.

Insure that all other personnel actions such as: compensation, benefits, transfers, layoffs, return from layoff, company-sponsored training, education, tuition assistance, social and recreational programs, will be administered without discrimination because of race, color, religion, sex, or national origin.

Equal opportunity is the responsibility of the entire work force. Therefore, each supervisor is required to become familiar with the contents of our Affirmative Action Compliance Program and take an active role in implementing its policies and practices. Furthermore, supervisors will discuss equal opportunity-related items of special interest with interested employees.

Our level of success in achieving our affirmative action objectives is a challenge to our supervisory skills. Consequently, as Mr. Procknow has stated, the effectiveness of supervisors in furthering our affirmative action compliance programs will be a factor by which supervisor assessments and appraisals will be made.

The EO Coordinator at this facility will be:

M. W. Tyrcha

Name

and

Section Chief, Data Processing
and Personnel

Title

who will monitor all EO activities and will be responsible for reporting the effectiveness of the Affirmative Action Compliance Program to me on a quarterly basis, including recommendations for necessary action to insure attainment of our EO objectives.

J. A. Moran 2/25/83
J. A. MORAN, Manager Distribution
and Repair Services

BICYCLE SAFETY

BIKE SAFETY WEEK WILL BE OBSERVED APRIL 17-23

In 1976, the U. S. Consumer Product Safety Commission set standards for new bicycles to insure safer performance and product design. Requirements of the standard include the following: reliable brakes; protective chain guards; strong handlebars and handlebar stems; strong tires and drive chain, and firmly attached wheels; pedals with treads, unless intended for use with toeclips; strong forks and frames; firmly attached seats; reflectors on the front, rear, sides and pedals; and no sharp edges and protrusions.

Under the regulations, sidewalk bicycles with a seat height of 22 inches or more must have footbrakes. Bicycles with a lesser seat height must be labeled with the words "No Brakes" and cannot have a free-wheeling coasting feature.

The U. S. Consumer Product Safety Commission offers the following safety tips when shopping for a new bike or taking care of an old one:

1. Selecting the Bicycle

- If you're buying a bicycle for a child, choose one to fit his size as he is today, not one he will "grow into" later.
- Attach headlight and taillight.
- Check hand and foot brakes for fast, easy stops without instability or jamming.
- Don't buy a used bicycle with sharp points and edges, especially along fenders, or with protruding bolts that could scrape or tear clothing.
- Don't buy an older bicycle with gear controls (or other protruding attachments) mounted on the top tube of a man's bicycle.

2. Using the Bicycle

- Observe all traffic laws and signals, just as automobiles must do.
- Don't ride double or attempt stunts.
- Ride near the curb in the same direction as traffic.
- Find alternative routes rather than ride through busy intersections and heavy or high-speed traffic.



Western Electric

2. Using the Bicycle (cont)

- Walk -- don't ride -- your bicycle across busy intersections and left turn corners.
- Avoid riding in wet weather. When wet, handbrakes may require a long distance to stop.
- On older bicycles made before the CPSC regulations, attach reflectors that will make the bike visible at night from front, back and sides.
- For increased visibility in the dark, apply retro-reflective trim to clothing, or wear reflective vests and jackets. Front-back flash lights can also be strapped on the legs and arms.
- Tape retro-reflective trim to the fenders, handlebars, chain-guards, and wheel sidewalls to make it recognizable in the dark as a bicycle.
- Avoid loose clothing or long coats than can catch in pedals or wheels. Leg clips or bands keep pants legs from tangling in the chain.
- Avoid crossing raised sewer grates.

3. Maintaining the Bicycle

- Regular maintenance is essential for safe riding. An experienced repairman should do complicated work.
- Cover sharp points and edges with heavy, waterproof tape.
- Replace protruding bolts with shorter bolts, or add crowned nuts or other protective devices to prevent catching on bolts.
- Align (or "true") wobbly wheels for better control. Spokes also may need adjustment.
- Replace all missing, damaged, or worn parts; for example, chainguards, chain links, spokes, screws and bolts, handlebar grips.
- Tighten and/or adjust loose parts.
- Inflate tires to recommended pressure, and replace worn tires.
- Lightly oil and clean moving parts. Keep oil off rubber.
- Keep bicycle indoors when not in use -- moisture may cause rust and weaken metal parts.

RESULTS

SERVICE PERFORMANCE

SERVICE PERFORMANCE is a measurement of all stock shipments from Western Electric to the Telephone Company. This measurement is based on Corporate Goals of 98.0% shipped on time for Critical items and 92.0% shipped on time for Other items.

SERVICE PERFORMANCE

CORPORATE GOAL - 98.0%

<u>CRITICAL</u>	<u>MARCH</u>	<u>3 MONTHS CUM.</u>	<u>TOTAL 1982 12 MO. CUM.</u>
Minneapolis	98.8	97.3	98.0
Omaha	99.6	99.6	99.5
Denver	98.8	98.3	98.5
Phoenix	98.6	97.3	98.0
Salt Lake	98.8	98.9	98.2

CORPORATE GOAL - 92.0%

OTHER

Minneapolis	92.2	88.4	91.1
Omaha	93.0	92.9	94.6
Denver	92.5	92.4	94.3
Phoenix	90.8	88.9	93.2
Salt Lake	92.9	91.8	94.0

R/S & R

REPAIR/SERVICE AND RETURN performance is a measurement of how well we do in repairing and returning our customer's (Northwestern Bell) products in the standard repair interval. The new reporting format shows in-house performance only.

FEBRUARY TOTAL COMPOSITE

Denver	93
Minneapolis	99
Salt Lake	97
Omaha	99
Phoenix	96
Total Region	96

RESULTS

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Q U A L I T Y

We finished rating Period 2 with 1 product below normal. We are currently in the 3rd week of Period 3 with no products rated below normal.

1983 SHOP QUALITY QA RESULTS

Corporate Goal - No more than 2% of product audited to be rated below normal.

<u>PERIOD</u>	<u>Denver</u>	<u>Salt Lake</u>	<u>Phoenix</u>	<u>Omaha</u>	<u>Mpls.</u>	<u>Total Region</u>
2 Products Sampled	25	19	24	27	25	120
Below Normal	0	0	0	1	0	1
CUM PRODUCTS SAMPLED	50	39	48	54	50	241
CUM BELOW NORMAL	0	0	0	1	0	1
% of Prod. Audited Below Normal	0	0	0	1.8	0	.4

I B I

This is a measurement of the accuracy of the Warehouse in receiving, storage, inventories, selections and shipment of material.

FEBRUARY 1983

WAREHOUSE QUALITY MEASUREMENT (IBI)

Omaha	94.6
Minneapolis	95.3
Denver	92.7
Salt Lake	97.5
Phoenix	92.6
Total Region	94.5
Corporate Goal	92.0

RESULTS

VARIATION

VARIATION is a measure of our deviation profit or loss from zero.

While there are many individual segments of our operation which contribute to our results, the most important number is, the sum total of all these figures which tells us how well our operation is doing. This is our Variation.

VARIATION (\$000)

Numbers in () are Negative

	<u>MARCH</u>	<u>1983 3 MO. CUM.</u>	<u>* 1983 SPRING VIEW</u>	<u>TOTAL 1982 12 MO. CUM.</u>
<u>SHOPS</u>				
Minneapolis	138	166	207	460
Salt Lake	197	307	195	358
Phoenix	180	284	21	676
Omaha	142	252	146	637
Denver	115	175	(31)	1055
<u>WAREHOUSE</u>				
Phoenix	(15)	(22)	(59)	(26)
Salt Lake	(18)	(42)	(211)	86
Denver	(39)	(147)	(231)	(201)
Minneapolis	17	(40)	33	(85)
Omaha	6	(46)	(138)	(292)

* Current totals from available data

EFFICIENCY

EFFICIENCY is the amount of time actually taken to do each job, measured against the engineering time specified to perform the work.

<u>SERVICE CENTER SHOPS</u>	<u>MARCH 1983</u>	<u>12 MO. CUM.</u>	<u>1983 FORECAST</u>
Minneapolis	111.4	111.3	105.0
Phoenix	115.4	112.5	110.5
Omaha	107.1	114.2	106.2
Salt Lake	110.4	116.4	111.6
Denver	117.1	121.2	110.6

ANNIVERSARIES
1983

MAY

<u>Date</u>		<u>Years of Service</u>
1	Don Forester	13
3	Tom Kamin	18
4	Dick Mahowald	30
7	Ron Jochimsen	15
8	Sylvia Peebler	12
8	Leneve Carper	11
8	Reginald Wright	11
12	Ron Mickevicius	14
12	John Peebler	14
17	Greg Sherlock	10
18	Patty Plumlee	13
18	Joe Simon	16
19	LaDona Tejral	14
27	Bill Dutch	20
27	Larry Jasperson	15
27	Bob Knutson	15
31	Jerry Garbina	34

JUNE

<u>Date</u>		<u>Years of Service</u>
1	Quincy Adams	24
4	Gene Moore	32
4	Steve Johnson	20
5	Doug Wingate	20
5	Arma McDougale	15
10	Bob Peters	36
10	Don Lucas	36
10	Dave Newcomer	20
10	Steve D'Agata	13
15	Miriam Tyrcha	19
17	Jerry Luce	20
17	George Addison	15
19	Tom O'Day	20
21	Bob Hosier	12
21	John Dizosno	12
22	Joe Skupa	13
23	Lisa Prater	15
25	Sam Culotta	15
27	Shirley Moline	17
28	Bill Dappen	12
28	Mabel Manns	12
29	Al Kirkpatrick	41
29	Jerry Koraleski	19

JULY

<u>Date</u>		<u>Years of Service</u>
3	Darrell Zimmerman	32
7	Patty DeBolt	13
10	Poppy Hristakos	26
13	Joe Beister	19
15	Vince Costanzo	13
27	Ed Fitzsimmons	22
27	Jim O'Donnell	19
27	Tom Hernon	13
27	Karen Sorensen	13
28	Chris Lombardo	14
29	Everett Hanft	15
30	Harold Cline	21
30	Ron Edmunds	21
30	Jerry Furr	21
30	Virgil Taylor	21
31	Pat O'Donnell	13

B I R T H D A Y S
1983

29

MAY

1 Richard Schaben
3 Jim Minor
3 John Haney
4 Ed Almsteier
6 Gene Matthiessen
6 Charlie McMillon
7 Marge Evans
9 Louis Costanzo
12 Anton Gunia
16 Jerry Koraleski
22 Vern Schneider
22 Al Pocevicus
23 Ed Rollerson
24 Harlan Vogel
24 Joe Svoboda
25 Dennis Mundorf
28 Dave Bonacci

JUNE

4 Virgil Taylor
6 Tom Bradburn
13 Richard Pankers
13 Thomas Lewis
18 Helen Kocourek
18 Joann Turner
19 Ed DeJoy
19 Shirley Petersen
20 Sam Diblasi
22 Joe Simon
22 Gene Muehlbauer
23 Howard Mosley
24 Don Vencil
24 Gary Matyja
25 Del Dent
25 Tom Rushing
28 Gene Moore
29 Tom Feuquay
29 Gary McNutt
29 Roger Cote
30 John Setlak

JULY

1 Pat Gallagher
1 Patty DeBolt
1 Larry Gress
1 Karen Cline
1 Ray Madej
2 Bill Senf
4 George Hicks
4 Jerry Luce
6 Monte Frost
7 Al Kirkpatrick
11 Merle Boden
14 Charles Ingalls
14 Macine McGinness
15 Bob Paluka
15 Linda Bazis
18 Linda Smith
21 Robert Fauer
22 Leo Naujokaitis
27 Jean Lewis
31 Phil Cahoy
31 Jerry Gau

Western Electric

BIRTHDAYS
1987

MAY

1	Richard Schaben
2	Lila Minor
3	John Henry
4	Ed Almsfelder
6	Gene Hachtel
6	Charlie McMillan
7	Margie Evans
9	Louis Costanzo
12	Arton Gault
16	Larry Koralski
22	Vern Schneider
22	Al Poczotek
22	Ed Koljerson
24	Harlan Vogel
24	Joe Svoboda
25	Dennis Mundorf
28	Dave Bonacci

JUNE

4	Virgil Taylor
6	Tom Bradburn
13	Richard Pascoe
13	Thomas Lewis
16	Hein Kocourak
18	Joann Turner
19	Ed DeJoy
19	Shirley Peterson
20	Sam Dillast
22	Joe Simon
22	Gene Hachtel
23	Howard Mosley
24	Don Vencil
24	Gary Matys
25	Bob Dent
25	Tom Koshing
28	Gene Moore
29	Tom Penney
29	Gary Kellert
29	Robert Cole
30	John Galtik

JULY

1	Pat Gallagher
1	Patty DeBolt
1	Larry Gross
1	Karen Cline
1	Ray Madaj
2	Bill Seal
4	George Hicks
4	Larry Luce
6	Monte Frost
7	Al Kirpatrick
11	Marie Bohan
14	Charles Ingalls
14	Marlene McGinness
15	Bob Kaluka
17	Linda Bazis
18	Linda Smith
21	Robert Tauer
22	Leo Naujokaitis
27	Joan Lewis
31	Phyllis Gaby
31	Larry Gau