

WESTERNER

Omaha Works
January 1985



Contents

January 1985

Vol. 29, No. 1

2 The paperwork stops here

4 What is AMAPS?

6 The right choice

9 Waste treatment applauded

11 Give—it won't hurt

On the cover

A little bit of advertising never hurts the cause, especially when it's your own. Fern McCloud (behind workbench) regularly decorates her work station to fit the season. And what's more in season than a reminder to promote AT&T among family and friends before they cast their equal access ballots for a long-distance carrier? She and co-worker Bobbie Kelly also donned campaign buttons as they worked on the hardware assembly of aerial closure ground straps in Dept. 428. A story about "getting out the vote" begins on Page 6.

WESTERNER

Linda Ryan, editor
Published by the reproduction department for employees of AT&T Network Systems, Omaha Works
P.O. Box 37000
Omaha, Nebraska 68137
402-691-3553



Less paperwork, fewer headaches

Get the White House on the line.

There's a group of employees at the Omaha Works who could give the federal government a lesson in cutting down bureaucratic paperwork.

Quality Circle No. 1, comprised of employees working in the central storeroom (Dept. 540), has solved one of the problems on its priority list. It has developed a four-part carbonized ordering select sheet all departments now use when ordering from the storeroom.

The effort has improved storeroom efficiency and service to the shop by cutting down on time it takes to fill out and copy order forms, eliminating many of the orders placed by telephone, and standardizing the ordering procedure. It also has cut down on errors resulting from illegible writing on the forms and assures identical copies for shop departments and the storeroom.

And in the end, it has amounted to considerable savings for the company — easily \$50,000 in a year. General Manager Jack Childs acknowledged at a presentation meeting the circle held.

Not standardized

At the meeting, circle leader Ed Cooperrider and members Ted Hummel, Bob Beardsley, Marilyn Goodell and George Friesell outlined the problem and how they solved it.

Previously, when the shop ordered parts from the storeroom, each area used its own ordering procedure. The forms used weren't standardized and many orders were placed by

telephone. Most of the forms were difficult to fill out and read, which meant storeroom personnel often had to guess at comcode numbers for items requested. And warehouse worker Joan Jones had difficulty completing her other work assignments because she would be busy answering phone orders.

To complicate matters, sometimes second and third shifts of departments would order parts, unaware they had been ordered by day shift personnel. A department could end up with a surplus of ordered parts that had to be returned to the storeroom.

All of this wasted time and hampered efficiency of operation, noted circle leader Cooperrider. The circle figured the waste in dollars and cents:

Copy machine expense and cost of extra copies the storeroom needed amounted to about \$1,300 per year. An average of 62 calls made daily to the storeroom by 35-grade employees amounted to almost \$10,000 a year, based on a two-minute call — just on one shift. Time spent by layout operators making copies added another \$10,000 for the day shift.

By the time one figures the costs per year for all three shifts, including costs of errors in keypunching and for returning parts incorrectly ordered or delivered, it easily amounts to \$50,000 or more. It also adds up to job frustration stemming from inefficiency among all those involved.

The circle designed a four-part, carbonized material request form, arranging columns to include all pertinent information.

Even its graphics were improved, defining and opening up spaces for numerals. With each sheet a different color, one goes to the keypunch room, one is used for a packing slip and the others are retained by the storeroom and the department placing the order.

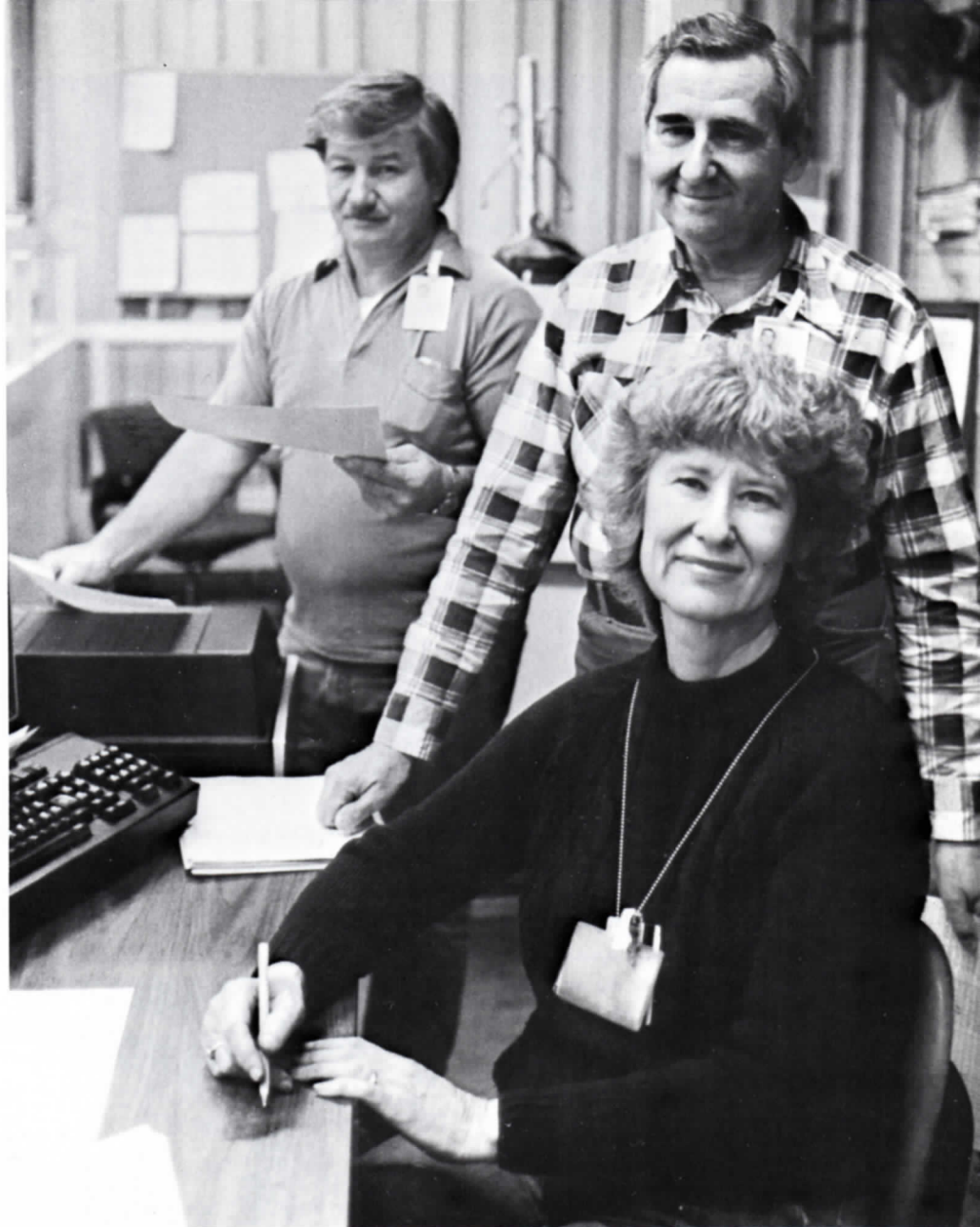
A time-saver

The storeroom noticed the difference almost immediately, Cooperrider said. Incoming forms were much more legible, and Joan Jones spent less time on the phone with people verifying their orders or making inquiries. And they no longer spent all that time at the copy machine making extra copies of the orders.

During their presentation meeting, circle members said that despite initial reluctance on the part of some employees to accept the new forms, reaction to the system has become quite favorable.

Praise of the forms came from Pat Nicholson, president of IBEW Local 1614, who attended the meeting. Nicholson has worked in keypunch operations in past work assignments, and still does some keypunch work in connection with her current job as a report clerk in Dept. 1722.

As a keypunch operator, she said she appreciates the new format of the ordering forms. "The old forms were so hard to read. Key punching those forms would be the last job we would do for the day," Nicholson explained. Poor handwriting of numerals squeezed into tight spaces often meant the key-



LESS SHUFFLING . . . Joan Jones is happy with the new order forms developed by Quality Circle No. 1, whose members include Ted Hummel (back) and Ed Cooperrider.

punch operator had to guess at the correct figures.

Fewer errors

Now that the forms are "set up so well," nobody puts off keypunching the order forms, she said. And the number of errors in keypunching data appears to have decreased, based on how many mistakes are found when a second keypunch operator verifies or "proofs" what the first operator has keypunched.

"I'd say we're saving 25 percent of our time in keypunching compared to how we did it before," Nicholson added.

Jim Andry, the manager of administration and materials management (Organization 500) who attended the meeting, praised the quality circle for its work. Complimenting circle members on their ability to win the cooperation of office and shop areas in their project, Andry said their efforts play a key role as MPR II — Manufacturing Resource Planning System — goes into effect at the Works.

In the quest to control our inventories and to keep costs down, he said, "we start in the storeroom to be a Class 'A' MPR II operation. And this (the circle's project) is an important step in that direction."

AMAPS: A formal approach to business

How many of you can correctly use AMAPS in a sentence?

Don't feel too badly if you can't. AMAPS is another new acronym that recently surfaced at the Omaha Works, but it shouldn't be a strange term to us for long.

It stands for Advanced Manufacturing Accounting Production System, a computer software system that AT&T purchased from an outside computer software company.

"It is the computer software that is necessary to fully introduce MPR II to the Omaha Works," said Graham Seiter, materials management manager for Subbranch 530.

MPR II — Manufacturing Resource Planning System —

was introduced at the Omaha Works about three years ago in a series of seminars for management personnel. Since then it has been refined to "a production control system that will help us control inventory by having the necessary material at the right place at the right time," Seiter said. "The system will help us order raw materials so that they arrive at the plant site 'just in time' for manufacture."

It will generate a "pick list" which tells storeroom personnel what material is needed on which day for a specific customer order, Seiter explained. It also will generate an "exception report" if the material wasn't picked when it should have been.

The system will tell a piece

part shop area which parts are required in an assembly shop area on a given day to meet a shipping schedule, he continued. Again, an exception report will be issued if the commitment is unmet, prompting investigation into the matter.

The AMAPS software system itself is divided into nine modules pertaining to material, production, purchasing and finance, Seiter said. He expects the first module, the bill of material system, to "cut over" in January.

"This module defines exactly what materials are required to make an end product, say, a 710 connector," he said. "Product engineering is responsible for the bill of materials, which must be absolutely accurate if production control is to have the right material at the right place at the right time." Accuracy in this module is critical for a successful MRP II system.

When all of the modules are introduced, we should have a formalized accounting of our

Prizes awarded for safety

The safety department has awarded 23 more compact TV/tape cassette systems in celebration of the best safety record the Omaha Works has experienced.

The winners and their departments are:

Wanda Moller, 081; Jim Ellinger, 201; Del Wilke, 203; Donald Whitehill, 204; Jim Sweeney, 290; Jim Leonard, 402; Robert Sadil, 403; Peggy Etherington, 423; Linda Walsh, 424; Martha Ueding, 425; Nancy Tibbitt, 426; Don Taylor, 427; Barbara Frizzell, 428; Cathy Placzek, 429; Wayne Brown, 442; Sharon Bubrich, 443; Tamara Younger, 444; Grace Romero, 446; Dorothy Udron, 447; Mary Jane Sorensen, 448; Judy Coop, 449; Tom Rosencrans, 450; and Richard Ciecko, 558.



CONGRATULATIONS . . . Bubblegum the clown (Donna Kerr, Dept. 081) was one of the first to congratulate two of the winners in the safety department's contest, Nancy Tibbitt of Dept. 426 and Don Taylor of Dept. 427.

inventories, better planned jobs and ultimately, improved service to the customer, Seiter said. It will foster and require a much closer working relationship between all organizations.

He pointed out that the difference between using AMAPS and the way we have been conducting our operations is that AMAPS is a much more formal approach which requires each employee — whether in management, engineering or the shop — to follow an organized plan.

"Essentially, we have to learn a whole new way of doing business. We've had an informal system in past years," and now that we are in a very competitive arena, formal procedures become more important.

For example, we will operate on a "closed storeroom" basis. During the past few years, individual shop areas have withdrawn their own parts needed for production during a given time frame. The storeroom has supplied the parts based on the shop order.

Sometimes that could pose problems, Seiter mentioned. Let's say Dept. A ordered an inflated number of parts for a certain product and received them. But maybe Dept. B needed the same parts to complete a rush order for a customer. Because Dept. A used up too many of the parts, Dept. B is unable to complete the customer's order.

With a closed storeroom concept, a nucleus of production control planners will determine product manufacturing needs for each department based on the Works' forecast. These planners will monitor the needs constantly and order daily parts from the storeroom. The storeroom will then send the parts to the shop areas for the products that will be made that day.

The biggest problem Seiter foresees in getting AMAPS off the ground is "re-educating generically then retraining specifically" a large portion of the work force, which consists of many employees "who are entrenched with our old ways."

With the system being such a departure from our past way of conducting business, Seiter doesn't pretend to think things will go smoothly at all times. Other large manufacturing companies, such as General Motors and RCA who have embraced AMAPS, are still "working out minor kinks," he said.

But he contends that AMAPS is essential to assuring the "closed loop MPR II system" — knowing at a moment's notice the status of any product from its start to the point at which it is shipped.

Extensive training has begun and will continue for employees including management personnel, engineers, salary graded people and hourly personnel. Remember, Seiter cautioned, that AMAPS is strictly software: "It can only be as good as the people using it want it to be. People will still make the necessary decisions that have made Omaha a strong competitive force in the marketplace."

Seven employees promoted

The promotions of several Works employees to supervisory positions have been announced. The appointments were effective on Dec. 7. The new supervisors and their responsibilities are:

Bonnie Spencer — Formerly an accounting associate in Dept. 072, she is a section chief in Dept. 442, central office connectors, panel wiring and automatic wire wrapping.

Dennis Behrens — Behrens is now a section chief in Dept. 201, responsible for twist, vaults, scrap and trucking. He was a layout operator in Dept. 201.

Arlo Nielsen — Formerly a layout operator in Dept. 421, he is now a section chief in the department, responsible for LTA tools and miscellaneous assembly.

Pat Oliver — Oliver is a



Pat Oliver



David Slaughter



Pat Reding



Arlo Nielsen



Bonnie Spencer



Dennis Behrens



Sherry VanNortwick

section chief in Dept. 442, overseeing central office connectors, cable wire and shipping. She was a layout operator in Dept. 444.

David Slaughter — A former stock maintenance clerk in Dept. 402, he is now a section chief in Dept. 055, cosmic frameworks and sheet metal operations.

Sherry VanNortwick — Now a

section chief in Dept. 290 overseeing cable and wire manufacture, new products, she was a stock maintenance clerk in the department.

Pat Reding — Reding was a production service clerk in Dept. 290. She is now a section chief in the department, responsible for cable and wire manufacture, new products.



Choose AT&T

WE ARE LONG DISTANCE

To paraphrase a well-worn expression, "Choose it or lose it."

The choice we're talking about is which long-distance carrier you want to use in your residence or business. If you are now using AT&T and don't indicate to the phone company you want to continue with AT&T, you could "lose" AT&T and be assigned to another long-distance carrier.

All Bell phone companies — locally, Northwestern Bell — must satisfy the antitrust agreement's provision that "equal access" be provided to all long-distance firms.

Up until now, not all long-distance companies have had the same connections to the local telephone company's customers as did AT&T. Customers using long-distance companies other than AT&T have been dialing extra digits to make calls and must use push-button phones.

Equal access will change that. Customers choosing a company other than AT&T will be able to make long-distance calls like AT&T customers by dialing

"1" and the number, and they may use any phone.

Northwestern Bell will accommodate customer preference by modifying its switches, a process which will be done according to groupings of phone number prefixes (and only involving those central offices with 10,000 or more lines). The first area to be "cut over" in our metropolitan area will involve Omaha and Bellevue residents with prefixes of 291, 292, 293 and 294. The cutover is scheduled for March 15.

Other cutovers will be made in Omaha and Douglas County starting in April. Approximately 70 percent of the cutovers in the Omaha area will be completed in 1985.

Return the ballot

The procedure in providing equal access is this: Northwestern Bell sends customers in affected areas a ballot listing long-distance carriers who want to provide service. Besides AT&T, other carriers on Omahans' ballot are Allnet Commu-

nications Services, Inc.; GTE Sprint; MCI; MidAmerican Long Distance Co.; Tel-Share; Teleconnect Co.; TelaMarketing Communications (TMC); ITT Longer Distance; Western Union Long Distance; ThriftyCALL; and U.S. Telephone, Inc.

Customers must return the ballot by a specified deadline. If they don't, they will receive another ballot indicating a long-distance carrier assigned to them by the phone company on a proportionate basis according to how preferences were indicated on ballots that were returned.

The assigning of a carrier to a customer who doesn't return his ballot is important to note, said Mark Kucera, selection campaign coordinator for AT&T Communications. All other Bell phone companies across the country are letting customers retain AT&T as their carrier if they fail to return their ballots.

An unwary Northwestern Bell customer may think he is keeping AT&T by not returning a ballot. If he is assigned to

EARLY INFO . . . AT&T Communications' Mark Kucera spoke about equal access with employees from Bellevue during the first of a number of informational rallies being conducted at the Omaha Works.

another company and doesn't indicate approval or disapproval on his assignment ballot, he will have to pay \$5 down the road if he wants to return to AT&T, Kucera pointed out.

Points to make

That point is just one of many that must be communicated to people, said Kucera, who's wearing out his shoe leather making countless appearances before groups and organizations in behalf of AT&T.

He was at the Omaha Works in December to conduct an informational rally for employees from Bellevue. They were encouraged to promote AT&T as a long-distance carrier among their families and friends, and were armed with questions

and answers about the benefits of AT&T.

Employees also were asked to volunteer to help disseminate information at shopping malls and door-to-door. Using employees in the campaign is preferred to a massive advertising campaign, Kucera said, because he thinks the public will be more receptive to their message. He's even established a speakers' bureau comprised of AT&T employees who speak at group functions.

More employee informational rallies are scheduled at the Works during January, and again employees will be asked to volunteer for some aspect of the campaign. Everyone's already received promotional buttons they were encouraged to

wear during the holidays.

"We want to retain as many customers as possible and also gain back customers who may have tried another carrier," Kucera said. He is confident that employees will take the campaign to heart and view it as an opportunity to "actively contribute to their work environment."

"We tend to take a competitor's advertising personally, and by volunteering to help we're taking action to do something about it."

Some ammunition

Employees who want to volunteer their help in the campaign should see or call Paul Pickrel in the public relations

(Continued on Page 8)





(Continued from Page 7)

office, Ext. 3714. Meanwhile, the following are some key points to remember when talking about AT&T as a long-distance carrier to your families and friends:

— AT&T is the only long-distance carrier that has the ability to let customers call to and from anywhere in the United States and to more than 250 other countries. Some competitors say you can call anywhere else in the U.S. with their service. You'd better make sure, however, you are in a city with access to that company's service. If you're off on a trip to a remote area of the mountains and want to call home, chances are you won't be able to use a competitor's service. With AT&T, you can call from anywhere to anywhere in the country.

— No other company can match the quality of AT&T's long-distance service. Calls across AT&T's network to distant places sound as though they were made to your next door neighbor. And 99 out of 100 of AT&T calls go through without a hitch. No other company can match that record.

— AT&T charges no user fee for long distance. Some competitors may have an initial fee or require a minimum in long-distance use.

— AT&T recently reduced its long distance rates by 6 percent and for about 70 percent of the time you can get reduced rates. Some competitors may charge less but our studies show there is only about a 12 to 15 percent difference. And those differences will shrink, Kucera said, as equal access is completed and competitors' access charges increase. They will have to pay the same rate for the same connections AT&T has — which

isn't the case now.

— AT&T is the only long-distance company with a nationwide team of operators available 24 hours a day, seven days a week, to help customers.

— No other company gives its customers the chance to place person-to-person calls as easily as AT&T. And only AT&T has the

etc.

For the lady

More than \$6,700 was raised in the Cornhusker Pioneer Statue of Liberty Bowl-a-thon held last month. Bowlers enlisted sponsors who pledged donations according to how well the bowlers fared.

Prizes were awarded to the top fund raisers, with Deloise Stinson winning first prize, a 13-inch color television. Her bowling score collected \$558 for the drive, and she also won a prize for enlisting the most sponsors.

The other top fund raisers, in order, were Sharon Neiderheiser, Loren Wacker, Tim Raasch, Ed Swanson, Ed Arnone, Barb Gray, Jim Peterson, Pat Kinsella, Linda Malfait and Lillian Shelton.

Money from the bowl-a-thon goes toward the restoration of the Statue of Liberty.

Some of the restoration, by the way, will include repairs using 1,000 square feet of copper from the roof of AT&T Bell Laboratories in Murray Hill, N.J., which is getting a new roof. The copper is of the right thickness

operators who can place collect or third-party calls, or interrupt a conversation in progress for an emergency. That's something for college students and senior citizens to think about.

— AT&T offers its customers a unique service called Reach Out America. It lets a customer direct-dial to anywhere in the United States for one full hour during the night and on week-ends for just \$10. The second hour is further discounted. AT&T Opportunity Calling is a program that gives customers \$1 credit for every dollar spent for long-distance calls (minimum of \$15 in calls must be placed). The credits may be used to buy anything from airline tickets to appliances out of a merchandise catalog provided by AT&T.

and its weathered green patina will match that of the statue.

Never too late

The results are a little late but still worth reporting.

A partial list of finishers in last September's Corporate Cup finally has been released. The AT&T team that was entered included employees from the Omaha Works and other AT&T locations in the city.

The top three male finishers for AT&T were Denny Horner who placed 41st in the event; Vince Richardson who placed 75th; and Ken Deman who placed 83rd. All are Works employees.

The top three female finishers for AT&T were Kathy Scheulke of AT&T Information Systems who placed 311th; JoAnn Richardson of the Works who placed 433rd; and Roseann Chrystal of AT&T Communications who placed 806th.

This year's Corporate Cup raised \$24,000 in entry fees to benefit the American Lung Association.



IT'S IN THE BAG . . . Waste treatment plant operator Glenn Lund, Dept. 558, moves a bag of solid waste — metals precipitated from waste water — to the outside of the plant to await disposal at a landfill. Waste treatment produces about one 1800-pound bag of the modeling clay-like waste each day.

Waste treatment lauded

The single bag of treated waste coming out of the Omaha Works' waste treatment plant each day doesn't seem like much after a long day of manufacturing operations, but looks can be deceiving. The waste treatment facility is a complex operation whose highly skilled operators make sure liquid waste from manufacturing processes is safe for disposal into our environment.

The Nebraska Water Pollution Control Association has awarded the Scott Wilbur Award to the Works for outstanding operation and maintenance of its waste treatment plant. It is the second time in three years the Works has been so honored.

In addition to a trophy for the Works, plaques were awarded to waste treatment plant

operators Glenn Lund, Marty Scheibelhofer, Gene Payne, Terry Pinneke and Gerry Bogatz, and to their supervisor, Charlie Koukol.

The operators are responsible for monitoring waste treatment processes 24 hours a day. They operate pumps; open and close valves; take chemical samples, analyze them and add chemicals as needed; and perform most of the pipefitting maintenance for the facility.

Between 250,000 to 300,000 gallons of water used in manufacturing is treated at the plant daily. Metals are "precipitated" from the water, acids and alkalis are neutralized and cyanide is destroyed. The precipitated metals — looking like modeling clay — fill oversized waterproof polypropylene bags we dispose at a landfill. The remaining waste water that's treated flows safely into Hell Creek.

WEOMA Club has new officers

The WEOMA Club officers for 1985 have been named.

Jerry Sheil is the new president and Fred Tirschman is vice-president. John True serves as treasurer and Marcy Dergan is assistant treasurer. Tom Olson and Monica McAleer continue as executive vice-president and secretary, respectively.

Three new activities directors also have been named. They are Linda Johnson, who is in charge of associated clubs, hobbies; Marti Lenz, responsible for entertainment and tours;

and Jerry Berger, who is responsible for publicity and the Mitten Tree project.

Other activities directors continue to serve their terms. They are Ken Deman, outdoors athletics — associated clubs and sports; Tim Raasch, indoors sports — club projects, associated clubs and sports; Bobbie Wilson, Bloodmobile and Operation Giftlift; Hank Wnuk, picnic, education and special assignments; Marlene Sedlacek, representatives; Sharon Swingholm, women's activities.

Unreasonable exercise can hurt you, not help

The following is one of a series of articles about health as part of "Love-Life," a health education program developed by the Immanuel Medical Center.

Has this ever happened to you?

Scenario one: You haven't exercised in a while, but you're still in pretty good shape from when you used to play ball 14 years ago. So, you decide that today you're going to get back into the swing of things — just like the old days. No problem, right? You begin exercising and decide you're going to make up for those 14 years in one day . . . but your body has other plans.

Scenario two: You're running and your knees are killing you. You also feel shin splints coming on. The pain is pretty intense, but you're tough! You realize that the padding on your shoes has been worn down for several months, but you won't break down and buy a new pair. Finally, it gets so bad that you quit running.

Scenario three: You've been out of action for a couple of days because your doctor told you to lay off for two weeks until your minor sports injury heals completely. You can hardly walk, but you felt considerably worse two days ago. So, you decide that today is the day to start your routine again. What does the doctor know anyhow? Three months later you start again . . . after the doctor removes the cast.

Use your head

These three scenarios may seem extreme, but unfortunately they are not uncommon. The fact is, thousands of sports-related injuries occur everyday, many of which could have been prevented with a little common sense.

Exercise is an important part of every lifestyle. Whether you enjoy various sports activities or just like a good workout, exercise helps you feel fit, look your best, and stay healthy. That

is, as long as you take precautions to avoid common injuries.

One of the major precautions is taking time to properly warm up before activity and cool down afterward. This is considered a major way to prevent nagging injuries, yet it is too often forgotten or avoided. All this requires is a series of stretching exercises that limber up those muscles used during the workout. Ten minutes or so is all it takes.

It is also important to begin your activity slowly and build up gradually so your muscles, including the heart, can make a safe adjustment. This is a good rule of thumb to remember, not only each time you exercise, but when establishing overall goals. Those goals should be realistic enough that you don't get hurt trying to do too much too soon.

Drink fluids

Other ways to "stay in the game" include drinking plenty of fluids, avoiding extreme temperatures, choosing a safe location, using proper equipment, and dressing appropriately for the conditions.

If you exercise outdoors, make sure you are visible to potential hazards. Also, select quality footwear for the activity in which you're involved, since many leg injuries are the result of improper or worn shoes.

In spite of these precautions, an injury may still crop up from time to time, most often affecting the arms and legs. If it happens to you, rest the injury, apply ice immediately to reduce swelling, wrap it in an elastic bandage, and elevate it above the heart. Then see your doctor. Give the injury proper time to heal, or you may cause more serious damage and even longer periods of inactivity.

Don't let nagging injuries get the best of you. Prevention is the key. Be smart and you'll be in the game for a long, long time.



Stock purchase plan changes

AT&T has announced several changes to its dividend-reinvestment and stock purchase plan, including the elimination of 5 percent discounts on stock purchased with reinvested dividends.

As part of the changes, effective May 1, 1985, shareowners will be able to increase cash payments to purchase common shares, from a top limit currently of \$3,000 to \$5,000 each dividend quarter. In addition, AT&T will have the option to purchase shares for the plan on the open market.

AT&T will continue to pay brokerage and administration costs. The changes do not affect reinvestments of the Feb. 1, 1985, dividend. Approximately 30 percent of AT&T's 3.2 million shareowners participate in the plan. In the most recent quarter, the plan raised \$95 million in new equity from the issuance of 5.6 million shares.

Service anniversaries

40 years

R. A. Foster 270 1/20

30 years

D. E. Barnes 421 1/10

25 years

P. T. Anderson 444 1/7
 V. Z. Binko 543 1/18
 L. E. Griff 443 1/14
 R. E. Hineline 402 1/28
 D. J. Iwanski 061 1/15
 T. D. Marcynski 426 1/15
 A. B. McDonald 426 1/17
 F. J. Nagel Jr. 403 1/19
 G. H. Ray 204 1/19
 L. W. Sandman 402 1/29
 A. H. Vacek 081 1/11
 J. L. Watkins 448 1/22

20 years

L. F. Canal 083 1/19
 S. R. Chaffin 421 1/25
 J. E. Cruse 203 1/8
 C. L. Denker 081 1/18
 L. B. Jones 203 1/5
 W. J. Lenczowski 081 1/28
 M. A. Purcell 442 1/4
 R. E. Nelson 201 1/27
 W. D. Plugge 203 1/25
 T. G. Quintana 442 1/20
 B. D. Rochell 424 1/7
 G. N. Rohe 429 1/28
 M. F. Smith 443 1/9
 R. C. Toelke 426 1/12
 A. L. Wilson 203 1/27

15 years

J. L. Akins 444 1/21
 L. N. Arterberry 203 1/15
 A. T. Baska 402 1/14
 N. J. Becker 072 1/26
 L. M. Bowen 201 1/19
 M. T. Daugherty 446 1/26
 M. J. Fernen 444 1/12
 B. H. Fischer 429 1/19
 D. S. Folkerts 428 1/6
 C. P. Garrean 429 1/26
 E. P. Gills 442 1/5
 J. C. Hedrick 444 1/19
 D. G. Janda 444 1/26
 S. B. Justsen 443 1/6
 A. M. Kaufman 444 1/14
 D. C. Kinsella 429 1/21
 D. D. Koenig 428 1/26
 S. T. Lindblad 540 1/5
 C. E. Minor 550 1/21
 D. S. Nowak 444 1/26
 E. P. Reiss 429 1/12
 J. J. Roberts 429 1/8

P. S. Rolf 429 1/12
 N. C. Rust 444 1/26
 F. S. Sledge 444 1/12
 J. F. Smith 443 1/19
 R. E. Thompson 428 1/6
 R. L. Townsend 426 1/5
 R. J. Wall Jr. 444 1/21
 L. D. Walsh 424 1/26
 L. W. Woolridge 443 1/5

In the November/December listing of service anniversaries, the following names of employees were inadvertently omitted. We apologize for the error.

25 Years

L. B. Domina 290 11/18
 E. H. Lachapelle 202 11/25
 R. V. Machacek 202 11/25
 J. Reed 425 11/20
 F. M. Stilmock 062 11/23
 G. C. Utterback 402 11/23
 A. G. Zavodny 531 11/23

20 years

S. P. Dellinger 531 11/19
 V. H. Koziol 203 11/18
 H. W. Leonard 442 11/19
 K. M. Madison 429 11/24
 G. W. Osby 444 11/18
 G. E. Sievers 421 11/18

K. K. West 072 1/28
 M. M. West 540 1/28

10 years

D. S. Barnes 442 1/30
 C. H. Jaixen 442 1/13
 P. J. Leary 444 1/8
 D. K. Palma 442 1/31
 P. F. Saltzman 429 1/11
 K. S. Schutte 429 1/2
 D. D. Stickman 428 1/29
 T. W. White 442 1/7
 L. P. Wyatt 443 1/19

5 years

R. A. Voss 204 1/2

J. L. Schlautman 081 11/19
 L. S. Stroy 423 11/24
 E. P. Winters 429 11/23

15 years

F. L. Barak 062 11/26
 L. L. Bowen 425 11/17
 P. C. Depue 444 11/24
 J. R. Geiger 444 11/24
 D. L. Grimshaw 204 11/24
 D. P. Koenig 441 11/25
 G. J. Lee 425 11/17
 D. K. Litle 442 11/24
 G. M. Miller 423 11/17
 V. T. Miller 426 11/24
 G. K. Nemecek 428 11/24
 D. J. Pfeifer 429 11/24
 R. A. Putjenter 403 11/24
 W. D. Sumner 448 11/24
 E. S. Williams 429 11/18
 D. R. Yonkie 426 11/24

Blood donor list grows

The American Red Cross has awarded an Outstanding Achievement Award to the Omaha Works for its participation in the Bloodmobile program last year. Employees donating during Bloodmobile programs held here in 1984 gave 1,427 units of blood, 131 of them from new donors.

One dedicated donor was personally responsible for enlisting a sizable number of donors in the program — Ralph Avolio, a machine setter in Dept. 424. He persuaded 30 to 35 new donors to give blood, reminding them that "it's a chance to help someone else besides yourself," he said. "You may even save somebody's life."

Avolio, a long-time blood donor who is working on his sixth

gallon of total donations, isn't sure why he's so persuasive other than he truly believes in the program.

The next Bloodmobile visit at the Works is on Feb. 7 and 8 in the auditorium.

"If anybody's scared to go donate blood, tell them to call me — I'll talk to them," Avolio said. "I'll even go with them if they want."

Ralph Avolio





Last frame

AT&T Network Systems' vice-president of manufacturing, cable and wire products isn't likely to forget his first visit to the Omaha Works.

Bill Macurdy, who recently assumed the position formerly held by Hugo Ruberg, visited the Works in late November. His stay included a tour of the cable

and apparatus shops.

Macurdy, whose previous assignments were with AT&T Bell Laboratories, took advantage of the visit to acquaint himself with manufacturing operations. He frequently stopped along the tour routes to talk with employees about their jobs.

When he stopped to visit Nikki Rust, a wirer in Dept. 444, she was installing wiring in a protected N-type terminal block. She explained the procedure and was careful to point out that the most important aspect of

her job was to maintain quality workmanship.

Wiring is an exacting job, she said, and in the case of these terminal blocks, it's critical. When the wiring is completed, she told Macurdy, it is permanently encapsulated in a polyester compound. Testing must be done afterward, and if a defect is found the product must be scrapped — it cannot be repaired. That can be costly.

That's why, Rust told Macurdy, doing the job right is her Number 1 priority.



AT&T
Network Systems

Omaha Works
P.O. Box 37000
Omaha, Ne. 68137

