

WESTERNER

Omaha Works
May/June 1989



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On the cover

The president of Network Systems Media Products, Greg Hughes, had a chance to learn firsthand about changes that have been made in Dept. 572, where the 307 central office connectors are manufactured. Donning a "Just one team" T-shirt employees presented to him, he met individually with workers like Wanda Steward to learn about the significance of the shirt and the effects of a floor plan department employees developed. The story about how teamwork makes all the difference starts on this page.

WESTERNER

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'One team' makes the difference

The employees of Dept. 572 who make the 307 central office connectors wear blue and orange T-shirts that tell a lot about how they view their jobs.

At first glance it appears that lettering spells out "JIT" for "just-in-time" manufacturing. Look closer and you will see that the "T" is really a "1"—and the lettering actually stands for "just one team."

To department employees, the concept of just one team and JIT are synonymous. Together they have redesigned their work area's floor layout and product work flow. Together they have slashed cycle times, order intervals and product defect rates. And together they are working on each other's problems and needs to assure on-time deliveries to customers.

In fragments

It wasn't always that way. Under the old floor plan, "all you were aware of was your job," said Jerrie Hamlet who works in the department.

"That's all you cared about," remarked Sharon Kott, also of the department.

That's because under the old floor plan employees were grouped according to which stage of connector assembly they were assigned. One group wired blank blocks and panels which, when finished, were placed on racks. Those racks eventually were moved to a different area where another group did second-stage wiring. From there the units went to a "conecs" area for more wiring, then on to employees who performed final assembly and testing duties.

If defective units were found at any point of the process, they were set aside to be repaired later, Hamlet and Kott recalled.

The new floor plan makes it possible for the fragmented groups of employees to work as "just one team," with more control over the product from start to finish. Using

input from the nearly 50 department employees on first and second shifts, a volunteer committee of the employees laid out wiring and conecs work stations in a U-shaped pattern.

Employees sit at these stations in five groups of four persons each two people on first-stage wiring, one on second-stage wiring, and the fourth on conecs operations. A conveyor belt takes connectorized units to a nearby bracketing and testing area.

Maintain work flow

Each group of four is carefully balanced for the best work flow, Hamlet and Kott said. And because employees are cross-trained in each other's job duties, they can fill in for a missing group member to maintain the production balance.

"The beauty of the plan," explained Kott, "is that each employee is near the next or previous stage (of wiring). It's easier to pick up on defects immediately . . . and stop them at the source."

If testing picks up defective units, a mark identifying the group responsible for them makes it possible to return the units to the group for prompt attention.

Since early February when the new floor plan was initiated, the department has realized improvements in product defect rates—less than one defect per 100 central office connectors produced, said department manager Bob Wustrack. "That's a good improvement from where we were a year ago."

Furthermore, the value of "work in process" (the value of materials not yet made into product) has been reduced by more than 90 percent, and cycle time (how long it takes to make one unit) has been cut by 98 percent.

The improved cycle time means "we've been able to cut in half the order intervals we promised to the

customer," Wustrack said.

Wustrack credits the employees' redesign of the floor plan as instrumental in bringing about such improvements in the department. But most of all, it is the "power of teamwork" which has contributed to successful operations, he said.

Hamlet and Kott agree. Both mentioned the cooperation given by all of those involved since it was first decided to redesign the work area. Co-workers shared their ideas by drawing floor plan diagrams on a large easel pad in the department.

"The layouts might have varied, but we agreed on the basic components," Hamlet said. Department employees met with engineers to work on logistics. The final plan "is a composite of all of the ideas that were submitted," she added.

Kott said plant trades employees (Dept. 511) did an outstanding job of dismantling the old work area and setting up the new floor layout without production even missing a beat.

'Round the clock

Trades personnel worked around the clock and completed the task within a 48-hour weekend period. "By Monday morning we were ready to go to work," Hamlet said.

Both Hamlet and Kott admitted that the effort hasn't been without its problems, and that some department employees have found it difficult to adjust to the change. However, "as each week goes by it gets better," Hamlet said.

Although they believe that employees initially were reluctant to accept cross-training and shared job responsibilities, now

they think employees like the versatility their jobs afford. "And we can get the product out faster to the customer," Hamlet added.

Overall, employees seem to be more conscientious in the new work setting, Kott said. "People just seem to think of each other's needs more now." For example, co-workers are careful to tell their peers when they might be leaving their work station or when they plan to take a day off. That way they can plan ahead to maintain the work flow.

The secret to the success of a "just one team" concept, said Kott, is "it takes all of the people to make it work. No one person is any more important than the other."



JUST ONE TEAM . . . The way employees redesigned the 307 central office connector work area goes a long way to promote teamwork. Among those who had a share in the effort are (seated) Tom Johnson and Sharon Kott who work on the second shift and Dennis McCauley of the first shift.

New protector perfect for home

Do you unplug your big-screen TV or home computer system out of fear of a lightning strike when an electrical storm is imminent?

You wouldn't have to if you had the TV and computer hooked up to an AT&T 400 protector.

The 400 protector and soon the larger 600 protector are two of the newest versions of protectors the Omaha Works will manufacture. But they are an entirely different—and exciting—new breed of protector compared to those we have been making in the past five years, said planning engineer Bob Wemhoff of Dept. 741.

Protectors are devices used to prevent damage to electrical equipment resulting from power surges and lightning strikes. "The ones we have been making (the 125 protector) are used solely by

telephone companies for phone line protection," Wemhoff said.

"The 400 and 600 protectors lets us enter the commercial market."

The new protectors are designed to protect equipment connected to 120-volt AC current or telephone line or both. Potential customers of the new protectors include businesses and schools with costly computer systems, for example, and individual consumers who have expensive electronics in their homes.

Many people have high-priced stereos and televisions, not to mention a growing number of households with VCRs, telephone answering machines and personal computers (PCs), Wemhoff noted. The protectors simply plug into an electrical outlet and equipment is plugged into the protectors.

Even the Omaha Works could use the protectors on some of its office equipment such as PCs and fax machines, Wemhoff said. He also is hopeful that employees will be able to buy the 400 protectors for personal use via the Pioneer Store.

Competing models already are being sold for general consumption. Wemhoff said the AT&T 400 protector, priced at under \$30, falls into the mid-price range of competition.

Wemhoff said a "product review process team," which has worked to introduce the new protectors into Works' manufacturing operations, first did a market study to determine what demand there may be for the products. The team includes personnel from AT&T Bell Laboratories, Product Line Management (PLM), corporate marketing and Omaha engineering.

The results indicated that the protectors should be popular with customers, he said. To help market the protectors, the team decided to have a videotape made—part of which was taped at the Works—to highlight product features and benefits. The tape will be used to train AT&T sales representatives and distributors, and portions may be used as a television commercial, Wemhoff said.

Taping was done in May using four operating employees who will be making the protectors: Jan Bushinger, Lori Koenig, Carol Landmichael and Deanna Zach. (At Westerner deadline time, the tape was being edited.)

Jan Bushinger is optimistic about the new protectors—"I think they'll sell well."

Carol Landmichael said she would like to have one to use in her home. Once a lightning jolt to her large console television resulted in costly repairs. "I could have used one then," she said.

Wemhoff said that even if a private individual had electronics equipment covered by insurance, most homeowners' policies have a \$50-deductible clause. "You can put in a 400 protector for less than that."



ON CAMERA . . . Carol Landmichael (left) and Jan Bushinger are two of four employees who helped tape a video that will be used to promote the Works' new 400 (shown) and 600 protectors.

Marlene Petratis is . . .

'Our kind of people'

How many of us are well aware of the things we could or should do to improve our lifestyles but instead we procrastinate and do nothing?

We're pretty good with excuses: "This isn't a good time to go on a weight-loss program—I've got graduations, a wedding and a family reunion coming up." "If I try to give up smoking, no one could stand being around me." "I'll start walking regularly in the fall—it's so hot now."

In short, we quit before we even get started. But Marlene Petratis, said Jerry Berger of Dept. 571, is the kind of person who never gives up on a person's potential.

In nominating Petratis for "Our

Kind of People," Berger said, "She's always encouraging people to improve their health"—even when they don't think they can.

Petratis oversees the Works' Total Life Concept (TLC) health program. "She's friendly, outgoing, cheerful, caring, helpful, pleasant...." Berger said. Her dedication extends beyond the confines of her work here, he added, noting Petratis's active involvement in civic health organizations.

"In general she's very enthusiastic about her job. I know I feel better after I talk to her. You can't help going away with a more positive outlook of your own."



MARLENE PETRATIS . . . *She'll never give up on what a person can accomplish.*



Ground broken for \$33 million switch center

Company and city officials, including Omaha Works Manufacturing Vice-President Jack McKinnon and former Omaha Mayor Walt Calinger, were on hand at a ground-breaking ceremony in May for a 20,000-square-foot digital 4 ESS™ (electronic switching system) long-distance switching center. The \$33 million facility will be located on the northwest corner of land surrounding the Works. It is AT&T's second such switching center in Omaha, making the city one of just 11 major cities in the country—including New York and Los Angeles—that have multiple 4 ESS switching systems. At a news conference held before the ceremony, Ray Hicks—AT&T manager for network operations—said the additional facility will double AT&T's capacity for switching long-distance calls in and out of Omaha, close to 1.5 million calls total per hour. An integral part of the AT&T Worldwide Intelligent Network, switching systems are used to route voice and data messages for businesses and consumers. The new facility should be operational by July 1990.

ETOP one year later

With June being the month in which the Omaha Works ETOP Training Center marks its first anniversary, a scene from Oliver Twist comes to mind. Young Oliver, still hungry after devouring his meager ration of food in a 19th Century English work house, asked for "more!"

Employees whose appetites have been whetted by beginning and advanced computer classes likewise are asking for "more"—more classes, more variety, more, more, more!

The Works' two IBEW union locals and management couldn't be happier with the response. The center, one of four located at AT&T manufacturing locations, was constructed as the result of a collective bargaining agreement in 1986 between AT&T and the International Brotherhood of Electrical Workers (IBEW).

ETOP—or Enhanced Training Opportunities Program—seeks to enhance occupational skills and offer career development opportunities for union-represented employees. In contract negotiations just completed, AT&T agreed to increase its funding of the program by 150 percent.

"As I look back I think about all that's been achieved in the courses and classes, but mainly I find the response of our people has been overwhelming," said Frank Possinger, president of IBEW Local 1974.

"It's been a very good program," he said, adding that the local ETOP committee (consisting of union and management representatives) is working to expedite suggestions from employees eager to see the program expanded.

The number of employees who drop out of classes has been

minimal and attendance has been excellent, Possinger said.

By the end of June 1989, nearly 700 employees will have graduated from beginners' computer awareness courses and almost 200 will have completed advanced computer awareness courses.

Perfect attendance

At least 90 percent of all employees who sign up actually complete the courses. The number of employees who have perfect attendance throughout the 12-week sessions—meeting for 2 1/2 hours once a week—has reached as high as an astounding 70 percent.

There are still waiting lists of union-represented employees who want to take the courses, noted Patricia Nicholson, and employees are taking full advantage of using the four computer terminals available in the ETOP lab which is open 24 hours a day during the work week. The classroom itself is equipped with 21 of the AT&T PC6300 series computer terminals.

Nicholson, who is president of IBEW Local 1614, said that there has been "full cooperation on both sides (union and management) to make this a successful program."

Labor relations manager Gene Saab commented on the positive effect the program has had on labor relations at the plant: "It has to be a plus. Anytime labor and management can make decisions together that benefit employees, it



sets a good atmosphere for working relations on a day-to-day basis."

He also said that he thinks the teachers of the courses, provided through O/E Learning Inc., have been instrumental in the success of the program. "They are very knowledgeable and personable and make employees feel comfortable with attending classes on their own time."

Perhaps because employees attend classes on their own time "makes them more committed to finishing the course," said Miriam Stochl, one of the instructors in the program. "They know they get out what they put into it."

Although many of her students initially exhibit a fear of operating a computer, Stochl said "on the whole they are really interested in

(Continued on Page 8)

ASK THE TEACHER . . . Quality instruction is an essential ingredient in the success of the ETOP program. Here Angie Armendariz (left) and instructor Miriam Stochl share some of the finer details of the advanced computer awareness course.

ETOP one year later

(Continued from Page 7)

the course they're taking."

Based on informal surveys the instructors ask the students to fill out, "most of the good responses come from employees who are pleasantly surprised to find that learning about computers isn't as hard as they thought it would be," she said.

Fun to learn

The class is structured—particularly in the early weeks—to include games and tasks that make learning enjoyable, she explained. In back of the ETOP classroom is the "Wall of Fame" listing special accomplishments of students: those with perfect attendance; "most improved typist"; "best in game skills"; and the CPU Award for those whose classmates have decided they "couldn't proceed unless" these individuals were present in class.

Many students taking the courses already have computers at home, Stochl said, but if their enthusiasm is any indication, she is sure many more will buy their own personal computers.

The more employees get into the program, the more they are finding how computers can be useful regardless of their lifestyles, she said. And as they learn they become more eager for expanded courses.

In July, a five-week course in word processing will begin in response to feedback from a poll taken of advanced students. It may be offered again within a few months, or perhaps a course on how to do spread sheets—all depending on what employees prefer.

Meanwhile, employees like Dee Stinson of Dept. 572 plan to sign up for as many courses as they can as they become available.

Stinson has taken both the beginning and advanced computer courses offered at the center because, she said, "to me all of industry is changing over to computers" and she wants to have the job skills that will be required.

"Besides, it's fun learning," she added, commenting that she is quite pleased with the instructors and facilities provided.

Jerry Giesing of Dept. 582 said he signed up for beginning and advanced courses because he doesn't want to be left behind by all those people who are tuning in to the world of computers.

"My wife and daughter are using them at work—my daughter's boy friend is buying his own PC. I may want to buy one myself," he said.

Free, convenient

Giesing thinks a PC would come in handy to do spread sheets on his stock investments, "and you can keep better track of personal expenses—like insurance, budgeting and so on.

"The classes are free, they're convenient . . . I'm really glad the company and the union agreed to do this."

Angie Armendariz of Dept. 575 was one of those people who are fearful at the prospects of using a computer, but not anymore. "The instructors have been very helpful and I feel comfortable with them," she said.

Her husband uses a computer in his own business. "Now I know more than he does and I show him how to use it," she boasted.

Armendariz, who completes the advanced computer course this June, thinks the program provides her with important job skills. Computers increasingly are becoming a part of daily work routines, she said, pointing out that computers are used to track and ship products in the molding department where she works.

She said she doesn't mind putting in a few extra hours of her own time for each of 12 weeks to learn more about computers.

"If you really want to learn, you'll make an effort to come to class . . . and it's well worth it."



WHO'S WHO . . . Dee Stinson and Jerry Giesing check the Wall of Fame in the ETOP classroom to see which of their classmates has been honored.

etc.

feelin' good

One of the biggest changes made in the electronic wire and cable shops in recent months is something you can't see, unless you really look for it. But you sure can feel it.

Building 50 is now air conditioned. Controls have been set to maintain a 78-degree temperature, just like those for office and other air-conditioned shop areas.

Installation work began late last summer. Four additional penthouses for air handling were installed and 12 existing penthouses were fitted with air-conditioning coils. All air ducts were insulated to prevent condensation, miscellaneous pipe and electrical work was performed and an additional chiller was installed in the boiler house.

In conjunction with the project, an electronic energy management system—or the "brains" of the operation—was installed. Engineers can tell at a glance of a computer screen where adjustments must be made to some 1300 items including valves, dampers and fans.

Time to give

Everybody knows that Telephone Pioneers are good people to know when you need volunteers. But did you know that since last year at this time the Cornhusker Chapter of the Telephone Pioneers of America accumulated more than 81,000 total hours devoted to volunteer projects?

Pioneer administrator Bob Miller

said the hours reflect volunteer time donated specifically to a Pioneer project. For example, Pioneers donated 3,330 hours to a project in which a ball field was constructed on the grounds of the Salvation Army Gene Eppley Camp.

The national Pioneer organization strives for an average of one hour of volunteer service per member per month. The Cornhusker Chapter has averaged more than two hours per member per month, Miller said.

A breakdown of volunteer hours donated over the past year includes the following: Easter Seals Telethon, 525 hours; repairs made to the Easter Seals Camp in Milford, Neb., 570 hours; Salvation Army Bell Ringers at Christmas, 900 hours; distributing Thanksgiving Day hot meals to elderly in highrise apartments (Turkeyfest), 952 hours; Hug-a-Bear project (handcrafting teddy bears for use in traumatic rescue situations involving children), 2,000.

In addition, Life Member (retired) Pioneers average more than 1,200 hours per month by donating their time to work in the Pioneer store, the workroom, the Octopuff program, and in an eye-screening program.

Safety award

The Omaha Works is the recipient of the 1988 Environmental, Health and Safety Award in the AT&T Network Systems Media Division. The president of the division, Greg Hughes, presented a plaque to Jack McKinnon June 2 before a gathering of a cross-section of employees in the auditorium.

The award was given in recognition of the Works' outstanding record throughout 1988. Last year the Works had 30 lost-time injury cases, compared to 52 in 1987. The total number of

days lost on the job was 680, half of what it was in 1987.

Works employees were able to accumulate one million hours on the job without a lost-time injury by the end of 1988. (That record peaked at 3,200,000 hours on April 30, 1989, just shy of the all-time record of 4 million hours achieved in 1985.)

Promotions

The promotions of several Works employees recently were announced.

Four of the employees have been promoted to senior engineer. They are Bill Meyers, Dept. 723; Kevin Stark, Dept. 781; Curt Stephany, Dept. 781; and Dan Svoboda, Dept. 741.

Bill Chilcoat of Dept. 1723, information systems development (ISD) member, has been promoted to senior ISD member.

Block transfers

Herb Block, formerly special projects/media sales director at the Omaha Works, has been transferred to Atlanta, Ga., where he is now new products realization director. He is based at the Atlanta Works. Block, whose transfer took effect June 1, came to the Works from the North Carolina Works in August 1984.

Pick a person

"Our Kind of People" featured in each issue of the Westerner is a chance for **you** to give recognition to a deserving co-worker or retired employee. We're looking for people who go the extra mile to be helpful, considerate, and just plain good to be around. Submitting names of people to be considered for the feature is easy. Just pick up a blue "Our Kind of People" form in the Employee Activities Mall or in the public relations department and fill it out. Send nominations to Linda Ryan in the public relations department.



Bill Meyers



Kevin Stark



Curt Stephany



Dan Svoboda



Bill Chilcoat

Retirements

The employees listed and pictured on these two pages have retired from the Omaha Works. Their retirements became effective during the months of May and June.

* * *

Not pictured:

Mary Donaldson—25 years
 Otto Dvorak—31 years
 Ken Glasshoff—30 years
 Virginia Hawkins—30 years
 Tilden Hawkins—30 years

Agnes Nogaj—30 years
 Berniece Schaecher—29 years
 Betty Vance—20 years
 June Zalovich—20 years



Richard Reid
42 years



Robert Morton
39 years



Donna Kerans
23 years



Andree
Kowalczyk
23 years

Service anniversaries

40 years

Chester Wagner

7/26

30 years

Ervin Andrews 6/15
 Eugene Baier 6/24
 Richard Barton 6/17
 Lawrence Bauer 6/3
 Frank Berrent 6/8
 William Burk 6/22
 Wayne Carrell 6/24
 George Daily 6/22
 Phillip Davis 6/22
 Mary Faulkner 6/16
 Jimmie Furlong 6/4
 Benjamin Garcia 6/1
 Carl Greunke 6/15
 David Halverson 6/2
 Robert Holz 6/30
 Lyle Husk 6/8
 Robert Johnson 6/29
 Gary Jones 6/8
 Gerald Jones 6/5
 Vernnie Klaumann Sr. 6/29
 Myron Kliment 6/15
 John Konfrst 6/8
 Lloyd Kubr 6/1
 Eugene Lake 6/1

Rodney Mach 6/30
 Larry Meyer 6/26
 Terry Moore 6/3
 Donald Morris 6/5
 Robert Morris 6/8
 Charles Newell 6/29
 Richard Novak 6/4
 James Novotny 6/2
 Arnold Otte 6/1
 Harvey Palmer 6/3
 Carl Peckman 6/22
 Howard Rhoten 6/15
 Thomas Robbins 6/15
 Leroy Robb 6/15
 Ronald Rosenbaum 6/16
 Eldon Smith 6/2
 Robert Smith 6/9
 Roger Sprick 6/29
 David Svendgaard 6/9
 Terrance Walsh 6/9
 Carl Williams 6/16
 Robert Wilson 6/26
 John Wolfe 6/9
 Kenneth Adams 7/27
 Herbert Cooley 7/27
 Walter Dring 7/18
 Larry Garrett 7/6
 Thomas Glesinger 7/13
 Martin Homes 7/27

Albin Hubenka 7/8
 Roland Kull 7/27
 Vernon Milius 7/6
 Leon Parker 7/8
 George Porter 7/1
 Robert Sterba 7/27
 Robert Szymanek 7/30
 Albert Thomas 7/7

25 years

David Alexander 6/16
 Larry Eads 6/22
 Donald Haluza 6/14
 Chere Hunt 6/1
 Eunice Kraft 6/8
 Jane Love 6/17
 Jack McKinney 6/22
 Joyce Ossler 6/1
 Jesus Pagan 6/1
 Charlotte Pfeffer 6/6
 Pauline Ronan 6/22
 Maudie Thompson 6/25
 Douglas Thoms 6/15
 Carmen Vacanti 6/1
 Rosemary Walsh 6/17
 Shirley Arp 7/27
 Jimmie Howard 7/27
 Carol Landmichael 7/27



Mary Rankin
30 years



James Novotny
30 years



Douglas Reed
30 years



Sally Struz
30 years



Ronald
Erickson
30 years



James Sweeney
30 years



Edward
Kowalczyk
22 years



Dean Olsen
21 years

20 years

Grace Aken 6/27
 Timothy Aken 6/16
 Eugene Barker 6/2
 Marilyn Bernardini 6/2
 Larry Blanke 6/23
 Julia Brown 6/13
 Robert Byrd 6/16
 Robert Caldwell 6/23
 Delores Coffman 6/5
 Chris Cunningham 6/12
 Daniel Dehning 6/23
 Ronald Dickmeyer 6/16
 Ronald Dilla 6/2
 Carolyn Dooley 6/16
 Michael Elvers 6/9
 Lyndon Ensz 6/3
 Ronald Frye 6/16
 Larry Glasshoff 6/9
 Jerald Golmanavich 6/25
 Thomas Gourlay 6/9
 Letha Hardin 6/16
 Roland Horn 6/30
 Nancy Hume 6/9
 Marie Hunter 6/16
 James Isley 6/9
 Thomas Johnson, Jr. 6/13
 Leo Kalinowski 6/30
 James Krambeck 6/16
 Donald Lamb Sr. 6/9
 Daniel Lindblad 6/9
 Alta Morris 6/9
 Sharon Neiderheiser 6/3
 Michael Nelsen 6/16

JR Newland 6/18
 Robert Nielsen 6/10
 Shirley Patterson 6/1
 Doreen Phalen 6/16
 Rita Pickering 6/20
 Marilyn Plowman 6/12
 Gayle Roberts 6/18
 Thomas Ross 6/9
 Robert Rush 6/9
 Linda Sellin 6/17
 Gary Shaw 6/9
 Johnnie Smyth 6/9
 Gary Steinkraus 6/2
 Larry Strazdas 6/9
 Raymond Swartz 6/3
 Gerald Taylor 6/3
 Betty Valverde 6/2
 Robert Vandeman 6/9
 Sandra Walden 6/9
 Robert Wemhoff 6/30
 John Wilkening 6/23
 Robert Wilson 6/24
 Frank Wisniski Jr. 6/16
 Carla Yonkie 6/2
 June Zalovich 6/12
 Dorothy Bergelt 7/31
 Gary Brandon 7/28
 Deanna Feder 7/4
 Debra Gulizia 7/30
 Frances Iliff 7/9
 Paul Koehler 7/29
 Rosemary Laschansky 7/28
 Glenn Lund 7/28
 Linda McGuire 7/17

Robert Stanzel 7/28
 Geraldine Thurman 7/1
 Robert Volkmer 7/13

15 years

Jean Belmudez 7/5

10 years

Paul Baumann 6/18
 James Grabenbauer 6/4
 Howard Hollingsworth 6/28
 Arlette Larsen 6/6
 Robert Ludwig 6/27
 Joan Siwa 6/18
 Marcia Hofmann 7/30
 Gary Mortensen 7/2
 Susan Wetherington 7/6

5 years

Gerardo Alvarez 6/1
 Evelyn Crinklaw 6/4
 William Garza 6/4
 Donald Hawk 6/11
 Daniel Kraemer 6/4
 Kellie Peterson 6/25
 Glen Schwickerath 6/4
 Steven Bales 7/23
 Joan Crofton 7/24
 William Goodwin 7/16
 Bahram Nejad 7/16
 Marlene Sheffner 7/24
 David Wearne 7/30



Last frame

Let's hear it for the folks in metal fabrication's 55 storeroom.

During April, they had a flawless record. They managed to deliver to the shop on time every order (or "pick") of in-stock material requested of them per AMAPS start date.

This is the first time such a record has been achieved since the

storeroom began tracking orders formally—and probably in the history of the Omaha Works.

It is significant because personnel maintained on-time deliveries to the shop even when orders were extremely heavy during a given work period. No delays from the storeroom helps to keep production on schedule and ultimately products can be shipped on time to customers.

The department manager responsible for the storeroom, Don Lanspa, said employees have been working to improve their "pick" record. In January they had an

average of 41 picks or orders overdue per day. In February they reduced the number to 12 picks per day, and by March the number was down to 5 per day.

Storeroom employees hung two large banners proclaiming their achievement over the entrance to the storeroom. Pictured above with the banners are three production employees who rely on the storeroom's on-time deliveries, Del Wilke, Linda Fuksa and Mike Craft (left, middle and right), and storeroom employees (left to right) Glenn Lund, Jo Anne McGerr, Tom Wright and Betty Gantt.



AT&T

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